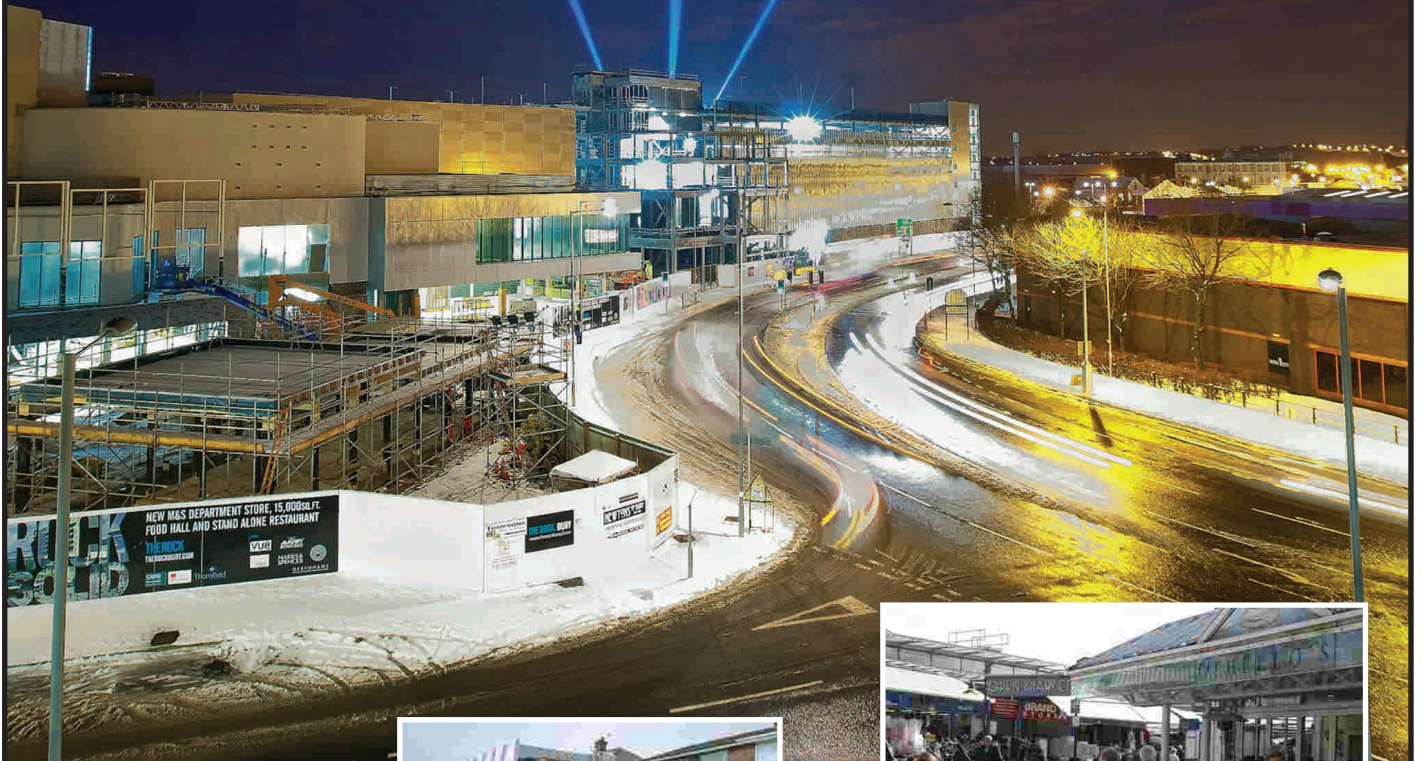


Overview and Scrutiny

Annual Report

2009/2010



CONTENTS

FOREWORD.....	Page 3
WORK OF THE COMMISSIONS 2009/2010	
Children and Young People	Page 4
Healthier Communities	Page 6
Economy, Environment and Transport	Page 8
Resource and Performance	Page 11
Safe, Strong, Confident Communities.....	Page 13
NEW POWERS FOR SCRUTINY	Page 14
EXTERNAL SCRUTINY.....	Page 15
CONTACT US	Page 17
Appendix 1 – Performance/Outcomes	Page 18
Appendix 2 - CDRP Scrutiny Protocol	Page 28

FOREWORD

This Overview and Scrutiny Annual Report for 2009/2010 summarises the activities of the Council's Scrutiny Commissions and reports on some of the years highlights and achievements.

During the last year, the five Commissions have continued to hold decision makers to account and considered a wide range of policy issues. The use of smaller working groups to carry out in depth reviews has continued with a number of positive recommendations arising from reviews into alcohol mis-use, climate change, community cohesion and the provision of music services in the borough. These reviews are an important aspect of the work of the Commissions and rely on good working relationships with our partners. This year has seen positive and effective input into the scrutiny process from NHS Bury, the newly established LinK, and the Police. The Council has continued to take the lead role in administering the two Joint Health Scrutiny Committees established in January 2004, which review the work of the Pennine Acute Hospitals NHS Trust and the Pennine Care NHS Trust. Excellent working relationships have continued with Members and Officers in both the NHS and in the partner Local Authorities of Manchester, Stockport, Oldham, Rochdale and Tameside.

Looking forward, next year sees the implementation of a new structure for Overview and Scrutiny in Bury, with a more streamlined approach being introduced. This will result in the setting up of Internal and External Scrutiny Committees. The Internal Scrutiny Committee will examine the performance of the Council and hold decision makers to account, with the External Scrutiny Commission examining the work of the Council's Partner organisations. In addition to these standing Committee's, dedicated Overview Project Groups will be set up to undertake detailed reviews and develop policy which looks to improve service provision. The workings of the new system will be overseen by an Overview Management Committee. It is my hope that the new arrangements build on the positive elements of the current system, particularly with the use of smaller working groups tasked with examining defined areas of policy.

As always, thanks goes to the Chairmen, Members, Education representatives and Co-opted Members of all the Scrutiny Commissions and their Sub-Groups. I would also like to take the opportunity to thank the Executive Directors and staff involved, for supporting the scrutiny process, as we look forward to the challenges ahead.

Councillor David Higgin
Chairman of Scrutiny Management Committee
May 2010



CHILDREN AND YOUNG PEOPLE

Safeguarding Children

Much of the work of the Children and Young People Scrutiny focussed on the Council's role in the protection and safeguarding of children in the Borough. The Commission monitored the performance of the Bury Safeguarding Children Board, which included taking evidence from Gill Rigg, the Chair of the Board. As part of the review into safeguarding, the Commission requested and received further reports relating to:

- Safeguarding in Schools
- Safeguarding and the role of Health Visitors
- The implications for Bury arising from the Laming report
- Independent Audit of Social Care Safeguarding



Further investigations took place which highlighted some of the positive measures in place to work with children at risk. A presentation was given at the Commission setting out details of the successful “Holding Families” and “Voice2Voice” projects which had been commissioned by the Council from Early Break. In addition to this the Commission also received a presentation from the Bury Young Carers who provide support for young people caring for another family member. Comments and suggestions from the Commission were subsequently included in the organisations Young Carers Strategy.

Music Service

2009/2010 saw the completion of the Commission’s investigations into the provision of Music Services to children in the Borough. Having previously requested that consultations and market testing be carried out with stakeholders and potential providers, the Commission made subsequent recommendations to the Executive aimed at ensuring that subsidised Music Services are delivered to the children of Bury taking account of the views expressed during the consultation exercise.

Youth Service Review

Through a Member Working Group, the Children and Young People Scrutiny Commission were updated throughout a Best Value Review into the Youth Service and considered in depth the potential future delivery options for the Service. The Commission supported the option to merge the service with Connexions. Following a call-in of the Executive decision, the option to merge the service was upheld.

As part of the Commission’s Work Programme for 2009/2010, the Commission also received inspection reports and monitored improvement plans in the following areas:

- Fostering and Adoption
- Social Care Safeguarding
- Youth Offending Service



HEALTHIER COMMUNITIES SCRUTINY COMMISSION

As part of its work programme for 2009/2010, the Healthier Communities Scrutiny Commission focussed on the following areas:

Caring for Older People

The Commission received reports setting out details of the Self Directed Support model of social care and evaluated the outcome of an initial pilot scheme which looked to empower individuals to design their own social care and support according to their individual needs.

Access to Dentistry

Through a Member Working Group, access to dental services in Bury was looked at with a view to examining measures to improve access rates in the Borough. Evidence was taken from the Dental Professional Lead for NHS Bury, a Consultant in Dental Public Health and the Contracts Manager at NHS Bury

The Group analysed statistical information relating to comparative demand levels in Bury and the wider North West region. Budgetary information was also examined, along with figures relating to commissioned activity and dental access. The Group resolved to monitor the initiatives and campaigns in place to increase access levels.

Alcohol Mis-use

A Working Group of the Healthier Communities Scrutiny Commission has looked into the issue of alcohol abuse in Bury and the associated implications to both health services and community safety. The Group interviewed representatives from the Council's Licensing Department, the Police and NHS Bury (the Director of Public Health served as a co-opted member of the Group). During the review it became clear that the topic area cut across different portfolios, particularly in areas relating to crime and anti social behaviour. As a result of this, Councillor Bigg joined the working group as a representative from the Safe Strong Confident Scrutiny Commission. A number of recommendations from the Group were agreed by both respective Commissions and submitted to the Executive for approval.



ECONOMY, ENVIRONMENT AND TRANSPORT SCRUTINY COMMISSION 2009/2010

Much of the work of the Commission for 2009/2010 was carried out through Sub Groups, which allowed for a range of issues to be investigated and considered in detail.

Highways Sub Group

The Group met on six occasions during the 2009/2010 Municipal Year.

The remit of the Sub Group was to consider highways issues that would normally have been reported to the full commission and to research the feasibility of implementing new highways related policies.

The group worked closely with officers to understand and comment on the Council's policies relating to Streetcare Inspection and Repair, Licensing and Enforcement of 'A' Boards, Highways Skid Resistant Policy, Winter Service Policy and Operational Plan, Roadwork Protection Guidance, Road Traffic Casualty Performance Reduction and the Budget Breakdown.

The Group also carried over some items from the 2008/2009 Municipal Year including:

Rural Issues – Holcombe Village.

The Highways Sub Group had attended site visits to rural areas in February 2009 prior to recommending 20mph trials in Affetside and Radcliffe. The Group had not visited Holcombe Village at this time due to access work being undertaken in the village. Residents from the village attended a meeting of the Highways Sub Group to raise their concerns about the speed of traffic through the village. The group carried out a site visit to the village and further meetings to discuss the issues were held.

Following the visit to the Village and a further meeting with residents the Highways Officers set out a number of options that would remedy some of the issues raised. The report was accepted by the Sub Group and the recommendations endorsed by the Economy, Environment and Transport Scrutiny Commission.

Croft Lane – analysis of HGV Movements

During 2007/2008 and 2008/2009, The Highways Sub Group had held numerous meetings and visits in relation to the concerns of residents of Croft Lane regarding HGV movement in the area. Following highways works to the Lane, the Highways Sub Group had recommended that a survey was undertaken to monitor HGV movement on Croft Lane. Members of the Highways Sub Group received the findings of the survey at its meeting on 1 February 2010. The Group agreed to recommend supporting option 3 of the recommendations within the report – Ban HGV movements along Hollins Brow/Croft Lane/Pilsworth Road from the Hollins Brow/A56 Manchester Road junction to the Pilsworth Way loop.

The full Economy, Environment and Transport Scrutiny Commission supported this recommendation.

Climate Change Sub Group

The Climate Change Sub Group met five times during the 2009/2010 Municipal Year. The group worked closely with officers and received information on a number of issues relating to the Borough and climate change. The Group welcomed presentations from officers on issues such as allotment provision, Carbon Trading, Sustainable Development, The Council's Procurement Strategy, Climate Change Strategy and the Winter Service Policy and Operational Plan.

The Group held a joint meeting with Members from Resource and Performance Scrutiny Commission to review the contents of the Procurement Strategy 2010-2012.

The recommendation of the group was to endorse the implementation of the Strategy and this was supported by the Economy, Environment and Transport Scrutiny Commission and the Resource and Performance Scrutiny Commission.

Knowledge Economy Sub Group

The Knowledge Economy Sub Group met four times during the 2009/2010 Municipal Year.

The group received information relating to addressing worklessness across the Borough and Employment Land. The Group were also consulted on the contents of the Draft Economic Development Plan and the Bury Economic Baseline Assessment document.

With the ongoing re-development taking place across the Borough and the current financial climate affecting businesses both large and small the Group received regular updates on the ongoing work and the future plans once the works had been completed.



Local Development Framework Sub Group

The LDF Sub Group reviewed policies and strategies that were produced for inclusion in the LDF which will replace the Unitary Development Plan.

The group commented on the contents and layout of a number of documents and met with the officers responsible for those documents to enable further discussion.

Street Lighting Sub Group

The Economy Environment and Transport Scrutiny Commission were asked to set up a Sub Group to consider the options available in respect of the Councils street lighting stock.

The Group met on three occasions where they received reports from Officers, met with external consultants and carried out a site visit to a street where a pilot LED lighting scheme had been installed.

The Group were also involved in assisting with the contents of the submission of an Expression of Interest to allow the Council to bid for Private Finance Initiative funding.

The Sub Group recommended that the Economy, Environment and Transport Scrutiny Commission endorse the submission of an EOI in a PFI bid for street lighting projects. The EET Scrutiny Commission supported the proposals.

Housing Services Sub Group

The Housing services Sub Group was established after a revision of the Governance arrangements for Strategic Housing. The HSSG replaced the Housing Issues Advisory Group.

The Group met four times over the course of the 2009/2010 Municipal Year and received reports setting out the performance of Six Town Housing and Strategic Housing. The Group also reviewed proposals for new schemes relating to developing for the future and possible future uses of derelict garage sites.

The Housing Services Sub Group recommended that the Economy, Environment and Transport Scrutiny Commission should be given the opportunity to comment on the review of garage sites so that more Members could have an input into the outcomes.

RESOURCE AND PERFORMANCE SCRUTINY COMMISSION 2009/2010

The Resource and Performance Scrutiny Commission met nine times during the 2009/2010 Municipal Year, this included one meeting which considered a call – in item.

There were also a number of meetings of the various Sub Groups which were established and reported back to the full commission.

By far the greatest amount of time was devoted to consideration of the outcomes of a number of Service Improvement Reviews that were scheduled to be carried out over the course of the 2009/2010 Municipal Year.

The following Service Improvement Review Sub Groups were established: -

- Civic Halls
- Youth Service
- SEN Casework
- Community Safety (Operational)



The Service Improvement Reviews were undertaken by the Improvement Team who reported to the Sub Groups at regular intervals. The Sub Groups carried out visits and interviews and reported back to the full Commission where recommendations could be discussed and agreed.

One Executive decision was called in by the Commission: -

- Service Improvement Review – Civic Venues

The Commission also received information on and discussed the following issues: -

- Team Bury Annual Strategic Planning Event
- Annual Performance Report
- Pay and Grading Review
- Sickness Absence Indicators
- Comprehensive Area Assessment
- Highways Performance Indicators
- Corporate financial and Performance Monitoring reports
- Budget
- Housing Revenue Account
- Treasury Management Annual Strategy and Plan
- Corporate Customer Services Strategy

Members of the Commission were also invited to attend a meeting of the Economy, Environment and Transport Scrutiny Commission's Climate Change Sub Group to enable them input into the Draft Procurement Strategy. The Full Commission also received a presentation on the Procurement Strategy.



SAFE STRONG CONFIDENT COMMUNITIES SCRUTINY COMMISSION

During 2009/2010 the Commission set up working groups to look into Community Cohesion, Safer Town Centres and Integrated Offender Management and also carried out a performance monitoring role in respect of key indicators for Bury Safe

Following the introduction of new legislation a protocol was developed and approved to assist with the scrutiny of the Crime and Disorder Partnership. The protocol (see appendix 2) was produced to meet the requirements of Sections 19 and 20 of the Police and Justice Act 2006 (as amended by the Local Government and Public Involvement in Health Act 2007), with the new powers came into force in April 2009.

The Commission's good working relationships with Partner organisations has continued throughout the year.



Representatives from the Police, Metrolink and Community organisations all regularly attended commission meetings to provide information relating to crime and anti social behaviour in the Borough. This Partnership working was extended through the setting up of a joint working group with the Healthier Communities Scrutiny Commission to look at the issue of alcohol mis-use and its effects.

NEW POWERS FOR SCRUTINY

With the introduction of new legislation, new powers have been extended to the Overview and Scrutiny function during the last year.

Councillor Call for Action

The Local Government and Public Involvement in Health Act 2007 (LGPIH) introduced into legislation the Councillor Call for Action (CCfA).

The Councillor Call for Action allows all Councillors (in England) to refer matters to Overview and Scrutiny Committees for consideration. The aim of this new measure is to assist frontline Councillors in their community leadership role between the Council and its residents. Raising a CCfA gives a councillor the opportunity to ask for discussions at a scrutiny committee on issues where local problems have arisen and where other methods of resolution have been exhausted. This new power came into force on 1 April 2009.

Crime and Disorder

The LGPIH Act 2007 also amends the Police and Justice Act 2006 in relation to scrutiny of matters relating to crime and disorder. Under the new legislation, every local authority is required to have in place a committee with the power to review and scrutinise the responsible authorities which comprise a Crime and Disorder Reduction Partnership (CDRP). The responsible authorities within a CDRP are:

- The Local Authority
- The Police
- The Police Authority
- The Fire and Rescue Authority
- The Primary Care Trust

In Bury this function was, in 2009/2010, undertaken by the Safe Strong Confident Communities Scrutiny Committee and will continue under the new scrutiny structure through the Council's new External Scrutiny Committee.

EXTERNAL SCRUTINY

Work of the Joint Health Overview and Scrutiny Committees

Pennine Care JHOSC

The Joint Mental Health Overview and Scrutiny Committee for Pennine Care conducted a scrutiny review of suicide prevalence, prevention and awareness within the Pennine Care NHS Trust, during the municipal year 2009-10.

The Scrutiny review wanted to investigate services available for those suffering with suicidal thoughts and intentions and in doing so determine; whether services provided with A&E within the Pennine Care NHS Trust are fair and equitable, reflecting the needs of the population that each Primary Care Trust represents; identify the rationale for any inequity of services. As well as, determine if the recession would place extra demand on mental health services and if so, has the Pennine care NHS Trust got the capacity to deal with this.

The Joint Committee separated its work in to five different work streams when considering this topic; National Suicide Prevention Strategy, Services at Accident and Emergency, the Effects of the Recession, the Role of the Coroner and Commissioning by the Primary Care Trusts.

The review was a complex review to conduct. It was difficult to map the service provision, numbers of people affected and get service users involved. However the Joint Committee did manage to identify a number of themes:

- 1) Inconsistency of A&E provision across the Pennine Care NHS Trust footprint for those threatening self-harm and/or suicide.
- 2) Inconsistency of treatment
- 3) Lack of knowledge of remit of Crisis Resolution Home Treatment Teams.
- 4) Poor communication between professionals
- 5) Problems with A&E and community psychiatric services
- 6) Insufficient response to non-engagement
- 7) Lack of resources
- 8) Concern that services users do not have a voice.

Recommendations of the Review

Once again, the Joint Scrutiny committee was unanimous in its view that the patients and the public in the geographical patch covered by Pennine Care NHS Trust had the right to the provision of the highest standard of mental health services. The committee supports the provision and development of high quality services for all of the communities served by the constituent authorities.

- i) The Trust conduct a review of the services provided for those threatening self harm and suicide at all Accident and Emergency centers across the Pennine Care footprint. The Joint Committee would wish to see a consistency and standardisation of service provision across the footprint.
- ii) The Pennine Care NHS Foundation Trust working in partnership with the Acute Trust and Primary Care Trusts develop a system that facilitates, direct access to rapid Multi-disciplinary team assessment prior to deterioration, by seeking investment in good Liaison Psychiatry services.
- iii) That Crisis Resolution Home Treatment Teams are operational 24 hours a day, seven days a week across the entire Pennine Care NHS Foundation Trust footprint.

Pennine Acute JHOSC

The Pennine Acute Joint Committee has undertaken a review of hospital nutrition for older patients across the Trust footprint. As part of the review, the Joint Committee heard evidence from staff responsible for patient nutrition and catering at the Trust. The Joint Committee visited all the Trust hospitals, to see the catering services and talk to patients. They also visited another Trust, to observe good practice, and heard evidence from Age Concern about the 'Hungry to be Heard' campaign. The Joint Committee also reviewed all the guidance and policies on patient nutrition, along with the results of patient surveys and inspections of hospital nutrition.

The aim of the review was to identify good practice in hospital nutrition within and outside Pennine Acute NHS Trust and to identify areas for improvement within the Trust. The Joint Committee aimed to see good practice extended across the Trust to ensure a good experience of hospital nutrition for all patients, resulting in better outcomes for the patients, such as faster recovery and return home and even better survival rates. The focus on older patients was hoped to lead to improved outcomes and experiences for all patients through the spread of good practice.

Recommendations of the Review

- An emphasis on help and encouragement and the provision of food that the patient wanted.
- Meal choices to be made at mealtimes, or as close to the mealtime as possible.
- A review of packaging, which made food, drinks, condiments and cutlery difficult for patients to access.
- For the Trust Board to proactively promote protected mealtimes to all hospital staff.

The Joint Committee also continued to monitor the implementation of two major health service reconfigurations (Healthy Futures and Making it Better) across the area.

With support from the Centre for Public Scrutiny, the Pennine Acute JHOSC developed a prioritisation process for its future workplan. The process identified potential areas for scrutiny, prioritised these areas to determine which areas the Joint Committee would scrutinise and then determined how these areas would be scrutinised by the Joint Committee.

CONTACT US

For further information on the content of this Annual Report or about Overview and Scrutiny work in Bury, please contact us through any of the following methods:

Officers:

Leigh Webb - Democratic Services Officer Ext 5399
l.m.webb@bury.gov.uk

Andrea Tomlinson – Democratic Services Officer Ext 5133
a.j.tomlinson@bury.gov.uk

Keren Murphy – Democratic Services Officer Ext 5130
k.m.murphy@bury.gov.uk

Office:

Bury Town Hall
Knowsley Street
Bury
BL9 0SW

Telephone: 0161 253 5000

Email: scrutinise.it@bury.gov.uk

Website: www.bury.gov.uk



APPENDIX 1

Commission	Council Priority	Review Objective
Economy Environment & Transport		
Highways Sub Group	<ul style="list-style-type: none"> • The place to live in Greater Manchester – Respect and improve the physical environment – Manage and enhance environmental assets and quality • An area where people feel safe and secure – reduce accidents – Improve road safety • An area with first class services – Continually improve standards of service and satisfaction – improved resident satisfaction with local area and services. 	<ul style="list-style-type: none"> • To review draft policies relating to highways issues. • To receive information on highways related issues that would normally go to the full Commission. • To approve policies that would normally go to the full commission.
Climate Change Sub Group	<ul style="list-style-type: none"> • The place to live in Greater Manchester – Respect and improve the physical environment – Manage and enhance environmental assets and quality. • An area with first class services – Continually improve standards of service and satisfaction – improved resident satisfaction with local area and services. 	<ul style="list-style-type: none"> • Review draft policies and strategies and input into policies. • Receive information relating to Climate Change issues facing the authority.
Knowledge Economy Sub Group	<ul style="list-style-type: none"> • The place to live in Greater Manchester – Respect and improve the physical environment – Manage and enhance environmental assets and quality, and, widen the choice, availability and and quality of housing. • Popular visitor destination – Increase and improve the range of cultural opportunities – improve choice for visitors – increasing number of attractions and programmes of cultural and tourism activity. • The premier retail town in the north of Greater Manchester – Create a successful town centre – develop town centre marketing, promotions and events strategy. • Each township thriving – Reduce the number of people living in poverty – reduce worklessness throughout the borough targeting priority neighbourhoods and groups. • An area with first class services – continually improve standards of service and satisfaction – improved resident satisfaction with local area and services. • Quality jobs for Bury people – grow and diversify the local economy – increase the number of businesses in the borough focussing on knowledge intensive businesses. 	<ul style="list-style-type: none"> • Review draft policies/strategies relating to Economic Development. • Understand the effects of recession on the town. • Review Bury’s Baseline Assessment Document.

Review Outcome

Action

Impact

Report to the Economy, Environment and Transport Scrutiny Commission.

Recommendations agreed by the Economy, Environment and Transport Scrutiny Commission including works to be carried out in Holcombe Village following a review of traffic issues in the village and approval of a scheme to reduce HGV movement on Croft Lane.

- Safer Highways
- Improved understanding of highways finances.
- Better understanding of ongoing work to reduce road casualties.

Report to the Economy, Environment and Transport Scrutiny Commission.

Approval of strategies prior to Executive decision.
 Input into and approval of the Council's Procurement Strategy.
 Input into and approval of the Council's Carbon Management Plan.
 Review of the Authority's allotment provision.
 Input into the officer level review of the winter maintenance plan.

- Better Partnership working
- Savings relating to procurement.
- Better management of the Council owned allotments which would lead to Less numbers on allotment waiting lists.
- Reduction in the amount of carbon produced by the Council and its partners.

Report to the Economy, Environment and Transport Scrutiny Commission.

Recommendation to approve the Economic Development Plan and the Baseline Assessment Document.

- Promote Bury as the Premier Retail town in the north of Greater Manchester.
- Influence the development of the Greater Manchester Strategy Implementation.
- Higher level of understanding of issues surrounding worklessness across the borough.

Economy Environment & Transport

Housing Services
Sub Group

- The place to live in Greater Manchester – Respect and improve physical environment – manage and enhance environmental assets and quality. Widen the choice, availability and quality of housing.
 - Engage and develop communities – improve community cohesion. Support the development and sustainability of community groups.
 - An area where people feel safe and secure – support people with disabilities. Reduce crime and fear of crime – build respect in communities and reduce anti-social behaviour.
 - An area with first class services – Continually improve standards of service and satisfaction.
- Monitor performance of Six Town Housing and Strategic Housing to ensure continued improvement.
 - Approve/review policies and strategies relating to housing issues.

Street Lighting
Sub Group

- The place to live in Greater Manchester – respect and improve the physical environment – Manage and enhance environmental assets and quality.
 - An area where people feel safe and secure.
 - Reduce accidents – Improve road safety.
 - Reduce crime and fear of crime – reduce anti social behaviour.
 - An area with first class services – continually improve standards of service and satisfaction – improved resident satisfaction with local area and services.
- Review the options available to the Council in relation to the future provision and maintenance of street lighting across the borough.

Resource and Performance

Reviews of:

- Community Safety – Operational.
- Special Educational Needs Casework.
- Civic Venues.
- Youth Services.

- An area where people feel safe and secure – Support people with disabilities – safeguard children and young people and support families – reduce health inequalities – Enhance children and young people's emotional wellbeing.
 - An area with first class services – continually improve standards of service and satisfaction – improved resident satisfaction with local area and services.
 - The place to live in Greater Manchester – Improve community cohesion – support the development and sustainability of community groups.
- Review the work done in relation to the service improvement reviews.
 - Meet with Lead Officers and Executive Members to discuss work undertaken and the way forward.

Review Outcome

Action

Impact

Report to the Economy, Environment and Transport Scrutiny Commission.

Recommendations agreed by Economy, Environment and Transport Scrutiny Commission including approval of Building Homes for the Future initiative and the review of the Council owned garage sites.

- Improved consultation with Tenants and Residents.
- Better understanding of issues relating to housing from both a provider and customer side.

Report to the Economy, Environment and Transport Scrutiny Commission.

Recommendation to explore certain funding streams to assist with maintenance and future provision of the Council's lighting stock.

- Partnership working.
- Better understanding of different finance options available to Councils.
- Better understanding of provision and maintenance of street lights.

Approval of the findings of the service improvement reviews and the work of task and finish groups.
Support the recommendations.

Sub Group reports to Resource and Performance Scrutiny Commission with recommendations as set out by the Task and Finish Groups.

- Implementation of the findings/recommendations.
- Resource implications across the Council.
- Improved customer satisfaction.

Commission	Council Priority	Review Objective
Healthier Communities		
Alcohol (Joint working group with the Safe Strong and Confident Communities Scrutiny Commission)	<ul style="list-style-type: none"> • The place to live in Greater Manchester – Engage and develop communities – Improve community cohesion. • An area where people feel safe and secure – reduce crime and fear of crime – build respect in communities and reduce anti social behaviour. • Reduce health inequalities – improve health – reduce alcohol misuse and promote safe and sensible drinking – engage communities in their own illness prevention and self care. 	<ul style="list-style-type: none"> • Identify the scale of the issue and the impact on the borough. • Review strategy and action plans. • Feed into strategy and identify where weaknesses are. • Make recommendations to strengthen strategy.
Access to dentistry	<ul style="list-style-type: none"> • An area where people feel safe and secure – Reduce health inequalities – Engage communities in their own illness prevention and self care. • An area with first class services – continually improve standards of service and satisfaction – improved resident satisfaction with local areas and services. 	<ul style="list-style-type: none"> • Identify the problems surrounding access to dentistry services across the borough. • Analyse statistical information in relation to Bury and surrounding areas.
Caring for Older People	<ul style="list-style-type: none"> • The place to live in Greater Manchester – Engage and develop communities – Improve community cohesion – support the development and sustainability of community groups. • An area where people feel safe and secure – support people with disabilities. • Reduce health inequalities – improve health. 	<ul style="list-style-type: none"> • To identify good practice and evaluate the Self Directed Support model of social care.
Children and Young People		
Safeguarding Children	<ul style="list-style-type: none"> • An area where people feel safe and secure – Safeguard children and young people and support families – focus on prevention – improve outcomes for looked after children and care leavers. • Reduce health inequalities – reduce teenage conceptions and improve access to health services for children and young people – enhance children and young people’s emotional wellbeing. • Each township thriving – reduce the number of people living in poverty. 	<p>To monitor the performance of the Bury Safeguarding Children Board. Identify weaknesses and highlight positive findings.</p>

Review Outcome

Action

Impact

Report to Safe, Strong and Confident Scrutiny Commission setting out the remit of the review and containing a number of recommendations

Eleven recommendations to the Executive including:-

- Raising the profile of alcohol related issues including setting realistic improvement targets within the Alcohol Strategy.
- Conduct research into the effects of drinking at home and on the streets.
- Work with Local Area Partnerships to address alcohol related hotspots.

- Improved partnership working.
- Raising awareness of the health implications related to alcohol.
- Safer Town Centres.
- Healthier residents.

Report to Healthier Communities Scrutiny Commission containing recommendation to monitor progress.

Support and monitoring of ongoing work being undertaken to improve dentistry access levels across the borough.

- Healthier residents.
- More residents receiving access to a dentist.
- Improved partnership working.
- Improved levels of awareness.

Report to Healthier Communities Scrutiny Commission.

Input into the self directed support model.

- Individuals empowered.
- Better understanding of issues around caring for older people.

Report to Children and Young People Scrutiny Commission. Presentations to the Children and Young People Scrutiny Commission.

Input into the Young Carers Strategy.

- Confirmation that the safeguarding measures in place are working.
- Better understanding of issues relating to safeguarding.
- Improved partnership working.
- Safer place to live and work.
- Healthier communities.

Children and Young People

Youth Service Review

- An area where people feel safe and secure – Support people with disabilities – safeguard children and young people and support families – reduce health inequalities – Enhance children and young people's emotional wellbeing.
- An area with first class services – continually improve standards of service and satisfaction – improved resident satisfaction with local area and services.
- The place to live in Greater Manchester – Improve community cohesion – support the development and sustainability of community groups.

To receive updates on the best value review being carried out in relation to service provision.

Meet with Lead Officers and Executive Members to discuss work undertaken and the way forward.

Safe Strong and Confident Communities

Community Cohesion

- The place to live in Greater Manchester – Engage and develop communities – Improve community cohesion – support the development and sustainability of community groups.

- Input into the draft Community Cohesion Plan.

Safer Town Centres

- An area where people feel safe and secure – reduce crime and fear of crime – build respect in communities and reduce anti social behaviour.
- Reduce health inequalities – improve health – reduce alcohol misuse and promote safe and sensible drinking.
- The premier retail town in the north of Greater Manchester – create a successful town centre – develop town centre marketing, promotions and events strategy.
- An area with first class services – continually improve standards of service and satisfaction – improved resident satisfaction with local area and services.

- Review issues of safety within the Six Town Centres of Bury
- Meet with all partners.
- Identify weaknesses and make recommendations for improvement.

Report to Children and Young People Scrutiny Commission.

Call-in of Executive decision

Sub Group reports to Children and Young People Scrutiny Commission with recommendations as set out by the Task and Finish Groups.

- Resource implications.

Report to Safe, Strong and Confident Communities Scrutiny Commission containing five recommendations including: -

- Endorsement of the Community Cohesion Strategy.
- Requirement that an Equality and Cohesion Impact Assessment be included on all reports to Council, the Executive and all other Committees.

Five recommendations plus endorsement of the Community Strategy.

- Improved partnership working.
- Promotion of equality
- Requirement to identify equality and cohesion.

- Report to Safe, Strong and Confident Communities Scrutiny Commission containing recommendations.

Six recommendations including: -

- The permanent introduction of taxi marshalls in Bury Town Centre on Friday and Saturday nights.
- Installation of panic buttons in the Town Centres.

- Safer town centres.
- Better understanding of the impact of crime on town centres.
- Better partnership working.

Commission	Council Priority	Review Objective
Safe Strong and Confident Communities		
Integrated Offender Management	<ul style="list-style-type: none"> • An area where people feel safe and secure – reduce crime and fear of crime – offender management. • Each Township thriving – reduce the number of people living in poverty – reduce worklessness throughout the borough targeting priority neighbourhoods and groups – improve financial and debt management skills of residents including benefit maximisation. 	<ul style="list-style-type: none"> • Input into development of the service, review of processes and liaison with key agencies.
Alcohol (Joint working group with the Healthier Communities Scrutiny Commission)	<ul style="list-style-type: none"> • The place to live in Greater Manchester – Engage and develop communities – Improve community cohesion. • An area where people feel safe and secure – reduce crime and fear of crime – build respect in communities and reduce anti social behaviour. • Reduce health inequalities – improve health – reduce alcohol misuse and promote safe and sensible drinking – engage communities in their own illness prevention and self care. 	<ul style="list-style-type: none"> • Identify the scale of the issue and the impact on the borough. • Review strategy and action plans. • Feed into strategy and identify where weaknesses are. • Make recommendations to strengthen strategy.

Report to Safe, Strong and Confident Scrutiny Commission updating Members on work being carried out in relation to offender management. Recommendation to review further.

Recommendation to carry over the review of Integrated Offender Management to the next Municipal Year.

- Improved partnership working.

Report to Safe, Strong and Confident Scrutiny Commission setting out the remit of the review and containing a number of recommendations

Eleven recommendations to the Executive including: -

- Raising the profile of alcohol related issues including setting realistic improvement targets within the Alcohol Strategy.
- Conduct research into the effects of drinking at home and on the streets.
- Work with Local Area Partnerships to address alcohol related hotspots.

- Improved partnership working.
- Raising awareness of the health implications related to alcohol.
- Safer Town Centres.
- Healthier residents.

APPENDIX 2

Bury Scrutiny Protocol : Scrutiny of the Crime and Disorder Reduction Partnership

1. Introduction

1. In accordance with Part 3 of the Police and Justice Act 2006, local authorities have the power to scrutinise the Crime and Disorder Reduction Partnership in their area and make reports and recommendations to the Local Authority and the partnership. In Bury, this is undertaken by the Safe Strong and Confident Communities Scrutiny Commission, which has been designated the "Crime and Disorder Committee" under Paragraph 1, Section 19 of Part 3 of the Act.
2. This Protocol has been produced between Bury Council, Safe Strong and Confident Communities Scrutiny Commission and the respective partners comprising the Bury Crime and Disorder Reduction Partnership, see attached schedule, to provide framework for that scrutiny to take place. The publication of Regulations and good working practice has shaped this Protocol which may be revised by agreement between all the interested parties in order to continually improve the scrutiny process.

2. Principles Of Scrutiny Operation

1. Scrutiny in Bury is positive, objective and constructive. It acknowledges good practice and recommends improvements where it feels that these would be of benefit. Scrutiny concentrates on service outcomes and seeks to add value to each service that it considers.
2. Community safety and freedom from crime and disorder for the people of Bury is dependant upon many factors including the services provided in partnership by partners in the Crime and Disorder Reduction Partnership. This shared responsibility will be acknowledged by scrutiny and will feature in scrutiny reviews.
3. Scrutiny of the reduction of crime and disorder will only be truly successful if key organisations work and co-operate together in an atmosphere of mutual respect and trust with an understanding and commitment to its aims.
4. The key organisations involved in scrutiny of crime and disorder must be willing to share information, knowledge and reports which relate to the delivery and success of services in Bury and carry out duties that would be reasonably expected of them to enable crime and disorder scrutiny to be successfully undertaken.
5. At all times both officers and members of the organisations involved in crime and disorder scrutiny, representatives and members of the public will be treated with respect and courtesy. Matters of confidentiality will be treated with respect.
6. Crime and disorder scrutiny will be open and transparent. Any person involved in crime and disorder scrutiny will always declare any personal or other pecuniary interest that they have either in a scrutiny exercise or during a meeting of the scrutiny panel in accordance with the Code of Conduct relating to standards of conduct and ethics.
7. The Bury Resources and Sustainable Communities Scrutiny Panel, whilst working in partnership, is independent of the respective partners comprising the Bury Crime and Disorder Reduction Partnership.
8. Scrutiny of Crime and Disorder will try to maximise the involvement of the community and will work with other agencies representing the public.
9. Scrutiny of Crime and Disorder will be focused on improving services and service provision for the people of Bury and will concentrate on outputs that are intended to help improve community safety and reduce the fear of crime in Bury.

3. The Bury Safe Strong and Confident Communities Scrutiny Commission
 1. All dates and times of meetings of the Scrutiny Commission, agendas, minutes and reports will be circulated to members and the Bury Crime and Disorder Reduction Partnership in accordance with the Local Government Act 2000 or subsequent legislation.
 2. The Bury Crime and Disorder Reduction Partnership will be consulted on Annual Work Programmes and informed in advance of scrutiny exercises that the Scrutiny Commission is intending to undertake. They will also be informed of the scope of all scrutiny exercises and will be given adequate notice of invitations to attend meetings of Scrutiny Commissions and any required information.
 3. The Bury Crime and Disorder Reduction Partnership will be consulted on any draft reports before they are published. Final reports will be presented to Bury Council, the Bury Crime and Disorder Reduction Partnership, be published on the Council's website and circulated in accordance with the regulations on scrutiny of crime and disorder.
 4. Crime and disorder scrutiny is not to be used as a complaints procedure. Case studies may however be used as part of supporting information for scrutiny exercises.
 5. The Bury Crime and Disorder Reduction Partnership will be informed of any press releases relating to crime and disorder scrutiny although the Scrutiny Support Unit may speak to the press in advance of meeting to brief them about forthcoming Scrutiny Panel meetings.
 6. The Safe Strong and Confident Communities Scrutiny Commission will at all times comply with the Constitution of Bury Council.
4. Bury Crime And Disorder Reduction Partnership
 1. The Bury Crime and Disorder Reduction Partnership will work in partnership with the Safe Strong and Confident Communities Scrutiny Commission to provide objective and effective scrutiny of crime and disorder in Bury.
 2. The Crime and Disorder Reduction Partnership will provide information relating to the planning and operation of crime and disorder reduction activities and strategies that is required by the Scrutiny Commission Panel so that it can undertake its required scrutiny reviews. This will not however, include confidential information that might impinge upon actual police operations or individuals, unless an individual gives consent for such information to be released.
 3. The Crime and Disorder Reduction Partners will provide the Scrutiny Commission with such information within 15 working days of the receipt of the request.
 4. The Bury Crime and Disorder Reduction Partnership will respond to crime and disorder scrutiny reviews within 28 days of receipt. A copy of such a response will be sent to The Head of Scrutiny, individuals who have contributed to reviews, local MPs, appropriate voluntary organisations, Bury libraries and customer information centres.
 5. A separate protocol and procedure will be agreed to cover references to the Scrutiny Commission from the elected members via the Councillor Call for Action.
 6. The Bury Crime and Disorder Reduction Partnership will be consulted by the Scrutiny Commission to compile annual work programmes for crime and disorder scrutiny.
 7. The Bury Crime and Disorder Reduction Partnership will nominate a main contact person for each crime and disorder scrutiny exercise and maintain regular contact with the Scrutiny Commission, attending in person when invited.
 8. The Bury Crime and Disorder Reduction Partnership will ensure that officers attending Scrutiny Commission meetings are able to answer questions openly and are given appropriate support by their line managers.

Bury Town Hall, Knowsley Street, Lancashire Bury BL9 0SW
Tel: 0161 253 5000 Emergencies/Out of Office Hours: 0161 253 6606
www.bury.gov.uk