

Committee	Topic/Review/Issue	Outcome
Overview and Scrutiny	<p>Financial information :            Outturn Report (Revenue, Capital, HRA, Treasury Management)            Quarterly Finance and Performance Monitoring reports            Treasury Management Strategy – Mid Year Review            Budget Reports (Revenue, Capital, HRA, Treasury Management)</p>	<p>Financial reports received/ programmed in quarterly or as appropriate in line with monitoring arrangements</p> <p>Reports received on quarterly basis - questioned Cabinet Member. Committee has overseen an improvement in performance during the year. Further information has been requested and provided in the few areas of performance which were below target.</p> <p>Committee requested that all Members be provided with further details in respect of the methodology used to analyse the results from the Plan for Change consultation. Information submitted prior to Budget Council.</p>
Overview and Scrutiny	<p>Consideration Care Standards Project Group final report. The Group been asked to review the work undertaken by the Authority in relation to care provision, both domiciliary and in residential accommodation</p>	<p>Following recommendations approved:</p> <p>That this Committee recognises the thorough and robust quality assurance measures and safeguards in place in respect of care standards across the borough.</p> <p>That the Independent Chair of the Safeguarding Board be invited to report to the Health Scrutiny Committee on an annual basis.</p> <p>That, as a means of monitoring care standards, the Health Scrutiny Committee be appraised of the findings of the Care Quality Commission in respect of care standards and be updated on the Council's in-house Quality Assurance Framework.</p> <p>That the Health Scrutiny Committee be requested to examine the issue of Care Standards further, in respect of unannounced visits; procuring care services; and self assessment as set out above.</p> <p>That the role and responsibilities of Councillors in respect of safeguarding be suggested as an area for Elected Member Training.</p>

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Overview and Scrutiny	Plan for Change:	Views and comments input directly into reviews for Leisure and Parks and Countryside. Working Groups formed to question senior officers on all individual Plan for Change reviews.
Overview and Scrutiny	Destination Management— Call in of Cabinet Decision	Questioned Cabinet Member, no comments offered to Cabinet in respect of the decision.
Overview and Scrutiny	LED Lantern Replacement— Call in of Cabinet Decision	The Committee sought and received assurances from the Cabinet Member in relation to communications with residents as the replacement lighting is rolled out on side roads across the borough.
Overview and Scrutiny	Local Area Partnerships - Engagement	The Committee suggested that a mechanism be developed to share ideas and good practice across all Township Forums, possibly through a Chair's Group.
Overview and Scrutiny	Children's Centre Charging	Following a request for detailed statistical comparative information, the Committee acknowledged that there has been no negative impact as a result of the introduction of charging for complementary services within Children's Centres.
Overview and Scrutiny	Revision of Eligibility for Home-School Transport	Questioned Cabinet Member, no comments offered to Cabinet in respect of the decision.
Overview and Scrutiny	Welfare Reform	Committee received updates on implications for the Authority arising from Welfare reforms.
Overview and Scrutiny	Carbon Management Performance update	Annual update received on the initiatives and performance of the Council with regard to Carbon reduction.

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Health Scrutiny	Fairfield Hospital – Pennine Acute NHS Trust	Update on development plans at Fairfield Site in relation to the A & E department and plans to demolish unused buildings to create extra parking.
Health Scrutiny	Care Quality Commission - Compliance	A report and presentation explaining compliance issues relating to a care home in the borough
Health Scrutiny	Commissioning – Clinical Commissioning Group (CCG)	The Committee received an update in at each scheduled meeting explaining commissioning of services across the borough and work ongoing in relation to the development CCG. The Chair and the Chief Executive of the CCG (or their representative) attended each scheduled meeting of the Committee to update on progress.
Health Scrutiny	Healthwatch	Members received regular updates on the work being carried out in relation to the future Healthwatch Bury. A special meeting was held for Members to be consulted on the proposed structure of the new body and how it would operate. Members were given the opportunity to comment on the document and its contents.
Health Scrutiny	Adult Social Care Services – Annual Complaints Report	2011/2012 report submitted to Members for discussion and approval – Members were encouraged by the contents of the report and the way that complaints were dealt with.
Health Scrutiny	Bury Adult Autism Strategy	The Committee Approved the Strategy and requested updates from the action plan.
Health Scrutiny	Bury Mental Health Strategy	The Committee Approved the Strategy and requested updates from the action plan.

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Anti Social Behavior Overview Project Group	Anti Social Behaviour	<p><b>Recommendations</b></p> <ul style="list-style-type: none"> <li>i. That representations be made to the Police and Crime Commissioner (PCC) in relation to the need for sustainable support for ASB over a 3 year budgetary period. In addition, that Bury CSP bids in to the fund controlled by the PCC that is currently unallocated to support initiatives to drive down ASB in Bury.</li> <li>ii. To develop a detailed definition of anti-social behaviour and levels of service for complainants taking account of the statutory responsibilities and financial constraints of the Council. This will include self help advice when complaints do not fall into this definition of ASB.</li> <li>iii. To achieve consistency in the reporting mechanisms and criteria across the different partner organisations and a more straightforward customer journey when a complaint is made, including a 'no wrong door' policy between the Council and Six Town Housing for taking and logging complaints.</li> <li>iv. To examine and explore the options around the role of the 24 hours call takers at Bradley Fold in responding to people reporting ASB to the council out of hours. The out of hours number is currently displayed on signage in parks and schools for use in emergencies and is used by people to report anti-social behaviour on or affecting council property.</li> <li>v. Develop a risk assessment process with pathways into support agencies to ensure vulnerable victims do not come to harm as result of anti-social behaviour.</li> </ul>

		<ul style="list-style-type: none"> <li>vi. To develop mediation services available to private residents of the borough, to help resolve the rising number of neighbour disputes being reported to agencies. Explore services and methods used by other agencies to determine the best type of service for Bury.</li> <li>vii. Allow Six Town Housing ASB staff enhanced access to noise abatement powers. The most effective way of achieving this would be by having a multi-skilled co-located team. The team could have the capacity to work from a number of locations under agile working arrangements.</li> <li>viii. To explore the introduction of a scripted system in respect of anti-social behaviour through the Customer Relationship Management(CRM) process.</li> </ul>
<p>Recycling Overview Project Group</p>	<p>Recycling</p>	<p><b>Recommendations</b></p> <ul style="list-style-type: none"> <li>i. That this Group recognises and congratulates the hard work that has been undertaken by the Council Employees across the authority and the residents of the Borough to reduce the amount of residual waste being sent to landfill and to increase the amount of waste being recycled.</li> <li>ii. That Ward Councillors are encouraged to become 'Recycling Champions' in their areas by promoting recycling wherever possible and work with the Waste Management Section to identify solutions for specific areas.</li> <li>iii. That, to assist with ongoing work in relation to contaminated bins, all new bins are numbered by the Council before being delivered to properties and households where the bins are not numbered are encouraged to do so.</li> </ul>

		<ul style="list-style-type: none"> <li>iv. That the use of enforcement in relation to contaminated bins be considered – this would only be as a last resort and for repeat offenders.</li> <li>v. That all waste operatives are regularly reminded to use the software correctly as this may assist to reduce the number of complaints received and the number of missed collections.</li> <li>vi. That Members should receive regular reports setting out targets versus actuals and highlighting where improvements need to be made and how this can be done.</li> <li>vii. That the possibility of carrying out specific exception reporting or analytical research is considered to look at trends and highlight where improvements can be made.</li> <li>viii. That complaints relating to missed bin collections are monitored by area to highlight any patterns.</li> <li>ix. That something similar to the interactive games that were used on the visit to the recycling centre should be developed locally to be rolled out to schools across the borough. This would help to educate the young people within the borough who would then pass this on to the rest of their families.</li> <li>x. That all Councillors are encouraged to attend a visit to the Customer Contact Centre.</li> <li>xi. That all funding opportunities in relation to the promotion of recycling are researched and applied for</li> </ul>
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