

Mike Kelly FCIQB MCIM
Chief Executive

Our Ref JLG
Your Ref HSC/JLG
Date 17 July 2015
Please ask for Julie Gallagher
Direct Line 0161 2536640
Direct Fax
E-mail

Legal & Democratic Services
Division

Jayne Hammond LLB (Hons)
Solicitor
Assistant Director of Legal &
Democratic Services

TO: All Members of Health Scrutiny Committee

Councillors : P Adams, E Fitzgerald, L Fitzwalter, S Haroon, K Hussain, S. Kerrison (Chair), T Pickstone, R Skillen, S Smith and R Walker

Dear Member/Colleague

Health Scrutiny Committee

You are invited to attend a meeting of the Health Scrutiny Committee which will be held as follows:-

Date:	Monday, 27 July 2015
Place:	Meeting Rooms A&B, Knowsley Street, Bury Town Hall
Time:	7.00 pm
Briefing Facilities:	If Opposition Members and Co-opted Members require briefing on any particular item on the Agenda, the appropriate Director/Senior Officer originating the related report should be contacted.
Notes:	Please note there will be a pre-meeting discussion at 6.30pm in the Irwell Room.

AGENDA

The Agenda for the meeting is attached.

Reports are enclosed only for those attending the meeting and for those without access to the Council's Intranet or Website.



Electronic service of legal documents accepted only at:

E-mail:

legal.services@bury.gov.uk

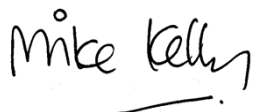
Fax: 0161 253 5119

Town Hall
Knowsley Street
Bury BL9 0SW
www.bury.gov.uk

The Agenda and Reports are available on the Council's Intranet for Councillors and Officers and also on the Council's Website at www.bury.gov.uk – click on **Agendas, Minutes and Forward Plan**.

Copies of printed reports can also be obtained on request by contacting the Democratic Services Officer named above.

Yours sincerely

A handwritten signature in black ink that reads "Mike Kelly". The signature is written in a cursive style with a horizontal line underneath the name.

Chief Executive

AGENDA

1 APOLOGIES FOR ABSENCE

2 DECLARATIONS OF INTEREST

Members of Health Scrutiny Committee are asked to consider whether they have an interest in any of the matters on the agenda and if so, to formally declare that interest.

3 MINUTES (Pages 1 - 6)

Minutes from the last meeting held on the 17th June 2015 are attached.

4 PUBLIC QUESTION TIME

Questions are invited from members of the public present at the meeting on any matters for which this Committee is responsible.

5 ANNUAL COMPLAINTS REPORT - ADULT SOCIAL CARE SERVICES (Pages 7 - 22)

A verbal presentation will be given by Sharon Wells, Customer Engagement Manager Department for Communities and Wellbeing. Reports attached.

6 NON EMERGENCY PATIENT TRANSPORT SERVICE (Pages 23 - 36)

Representatives from Blackpool CCG, Hadrian Collier and Sue Sutton will be in attendance. Report attached.

7 PROPOSED CHANGES TO WHITEFIELD AMBULANCE SERVICE (Pages 37 - 38)

Representatives from the North-west Ambulance Service Marie Gamlin, Acting Sector Manager, Sarah-Jane Jones Roberts, Operational Manager will be in attendance. Letter attached.

8 WORK PROGRAMME UPDATE *FOR INFORMATION* (Pages 39 - 40)

Work programme update report attached.

9 URGENT BUSINESS

Any other business which by reason of special circumstances the Chair agrees may be considered as a matter of urgency.