

Minutes of: HEALTH AND WELLBEING BOARD

Date of Meeting: 22nd September 2016

Present: Cabinet Member Health and Wellbeing Trevor Holt (Chair); Leader of the Council, Councillor Rishi Shori; Councillor Roy Walker, Opposition Member, Health and Wellbeing; Dave Bevitt, Representing B3SDA; Jo Marshall, Chief Inspector, Bury Division; Chief Officer, CCG, Stuart North; Councillor Sharon Briggs, Cabinet Member (Children and Families); Healthwatch, Barbara Barlow

Also in attendance:

Representing Executive Director Communities and Wellbeing, Pat Jones Greenhalgh, Marcus Connor
Representing Lesley Jones, Jon Hobday, Public Health Consultant
Ian Short, Chief Officer Bury and Rochdale Local Pharmaceutical Committee
Heather Crozier – Health and Wellbeing Board Policy Lead.
Chloe McCann – Assistant Improvement Advisor, Corporate Policy Team
Simon Joos – Employment, Skills and Business Engagement Officer
Katie Wood – Bury Directory Development Officer
Cath Coward - Health and Wellbeing Development Officer
Joanne Smith – Development Officer
Julie Gallagher – Democratic Services

Apologies:

Executive Director Communities and Wellbeing, Pat Jones Greenhalgh
Executive Director Children, Young People and Culture, Mark Carriline;
Lesley Jones, Director of Public Health
Dr K. Patel; Chair Bury CCG

Public attendance: 5 members of the public were in attendance

HWB.294 DECLARATIONS OF INTEREST

There were no declarations of interest made in respect of any items on the agenda to be considered at the meeting.

HWB.295 MINUTES

Delegated decision:

That the minutes of the meeting held on the 21st July 2016 be approved as a correct record.

HWB.296 MATTERS ARISING

Julie Gallagher Democratic Services reported that an additional meeting of the Health Overview and Scrutiny Committee has been arranged to which members of the health and wellbeing Board are invited. The meeting will consider the Care Quality Commission report into Pennine Acute NHS Trust, Sir David Dalton Interim Chief Executive will be in attendance. The meeting will take place on Thursday 11th October at 7pm at Bury Town Hall.

HWB.2897 PUBLIC QUESTION TIME

Robyn Ward, a member of the public raised concerns in respect of Healthwatch, Bury. The concerns included issues with regards to governance, transparency, organisation and staffing. Particular concerns were raised in respect of the arrangements for the upcoming AGM and the process for appointing Directors to the Healthwatch Board.

Responding to the concerns raised, Dave Bevitt, representing the third sector, reported that the voluntary sector would be willing to offer advice and support to Healthwatch.

Stuart North, Chief Operating Officer, Bury CCG reported that the CCG notes the concerns raised by the complainant.

The Chair reported that Healthwatch England have been commissioned to undertake a 360 degree review of Healthwatch Bury.

It was agreed:

The Healthwatch England 360 degree findings would be considered at a future meeting of the Health and Wellbeing Board.

HWB.298 URGENT CARE UPDATE

Stuart North, Chief Operating Officer Bury CCG, gave a verbal update on the current engagement with the public to support the configuration of Urgent Care Services in Bury. A review of current service provision had concluded that the system was disjointed, had areas of inequality and supported duplication of some services in Bury. It was reported that the new model of service provision would not be about saving money but was about public engagement, ensuring that investment in services was being made in the right areas in order to provide a more simpler and efficient service. The presentation focused on the following areas:-

- The CCG's vision for Urgent Care Services;
- What the proposed model of service provision 'might' look like and why it would be better for patients;
- The implications for existing services.

The Chief Operating Officer reported that it will be necessary to fully consult with stakeholders and the public with regards to the reconfiguration.

The Chair invited questions/comments and representations from members of the public present at the meeting, as follows:-

Councillor Shori welcomed the decision to proceed to a full consultation and re-affirmed the Council's commitment to working together with partners and stakeholders within the CCG.

In response to a Member's question the Chief Operating Officer reported that the primary aim of the re-design is to create a better service with greater capacity, there will be no dis-investment in Urgent Care services across the Borough.

With regards to concerns raised by the Chair, the Chief Operating Officer reported that lessons have been learnt in respect of communications with Local Authority partners.

The Healthwatch, Chair reported that, Healthwatch Bury recently interviewed patients at the Moorgate centre to gather information and data in respect of their experience. Patients reported concerns in respect of confusion and duplication within the system.

Delegated decisions:

That the Health and Wellbeing Board be kept fully informed of Bury Clinical Commissioning Group plans in respect of Urgent Care Services.

HWB.299 EMPLOYMENT SUMMIT UPDATE

A report was submitted to the Board to provide an update on the work undertaken by the Council in respect of the Employment Summit. The report contained the following information:

The Employment Summit Programme was established to raise the awareness amongst stakeholders, residents and employers of the barriers faced by residents with health related barriers securing and maintaining employment.

Currently there are multiple health, skills and employment support services available across the borough. The programme has been designed to avoid duplication and reduce silo working across partnerships, through stronger partnership working and referral pathways.

This has been achieved through a series of activities:

- Meet the Provider Event
- The Workplace Wellbeing Charter
- An Employment, Health and Skills Event

The Employment, Skills and Business Engagement Officer reported that the Council would continue to promote the national and local Workplace Wellbeing Charters, and other related activity encouraging employer participation from across the Borough.

Members of the Board expressed their concerns with regards to the local economic data presented in respect of the numbers of economically active and inactive residents and those registered as long term sick.

The Employment, Skills and Business Engagement Officer reported that the Team Bury partners will continue to work together to support the programme.

Delegated decision:

That the report submitted be noted.

HWB.300 DIRECTOR OF PUBLIC HEALTH ANNUAL REPORT

Jon Hobday, Public Health Consultant attended the meeting to provide members of the Board with an overview of the Public Health Annual Report. The report is split into three sections:

- Progress on last years recommendations
- Groups who experience inequalities
- What more we can do locally

The report provides details of the inequalities that exist in various categories including: gender, ethnicity, disability, LGBT and those experiencing mental health issues. The report also provides a breakdown of the inequalities by ward.

- Inequalities are having a significant impact on quality and the length of life of Bury residents
- In addition to geographical inequalities, persistent health inequalities are experienced by different groups as a result of barriers to accessing services and resources, social exclusion, stigma and discrimination
- A great deal of work is already happening to address these inequalities which is to be celebrated but there is more we could do

The Public Health Consultant reported that to address inequalities effectively within Bury a multi-agency response is required. The public Health Consultant reported that we are at the beginning of far reaching transformational change to the way public services are provided in Bury.

Stuart North, Chief Operating Officer Bury CCG, commended the work undertaken to produce the report, the data contained within it will help all stakeholders to understand the needs of the Borough.

In response to a Member's question, in respect of religious inequalities; the public health team have used information collected from Salford City Council in respect of their Jewish population, but primary research in this area with a Bury emphasis would be useful.

In respect of the recommendations contained within the report, the Public Health Consultant reported that, a great deal of work has been undertaken in respect of the recommendations and this will be reported at a future meeting.

Delegated decision:

That the report be noted and the progress against the recommendations contained in the Director of Public Health Annual be considered at a future meeting of the Health and Wellbeing Board.

HWB.301 PRIMARY CARE STRATEGY

Stuart North, Chief Operating Officer Bury CCG presented the Group's Primary Care Strategy. The strategy will discuss primary care in its widest sense, incorporating all four traditional primary care providers, with an understanding that to achieve the vision described support from a wider range of professionals will be required.

A framework for the strategy has been developed by reviewing the Bury Locality Plan, the GM Primary Care Strategy, the GP Forward View and feedback from previous membership engagement events. This framework is currently being shared with the CCG membership, via sector meetings, with the aim of adopting a co-production approach to producing a draft strategy which will undergo wider stakeholder consultation in November.

Ian Short, Pharmacy representative, welcomed the development of the Primary Care Strategy.

In response to a member's question in respect of the Peel Health Centre, the Chief Operating Officer reported that it is proving very difficult to access monies for capital projects at this current time.

Delegated decision:

The report be noted.

HWB.302 HEALTHWATCH BURY ANNUALREPORT 2015-2016

The Chair of Healthwatch, Bury attended the meeting to update the Board on the work undertaken on behalf of the organisation. The report had been circulated for consideration at the last Board meeting. The report included the following information:

Healthwatch Bury has been actively working to gather experiences and understanding of people's needs; meeting with service users, disadvantaged, seldom heard or vulnerable.

Healthwatch working in partnership with healthcare publications offer a signposting and information service.

The Healthwatch Chair reported that reports and recommendations on the following areas had been undertaken:

- Joint report with Rochdale Healthwatch in respect of the Pennine Acute Hospitals Trust
- Dental access for Disabled people in Bury
- Visit to Holy Cross 6th Form

The report contained details of the governance and finance arrangements at the organisation.

The Healthwatch Chair reported that a new communication and engagement strategy is being drafted and a new website is being developed.

The Healthwatch England 360 degree review is due to commence shortly, the Annual General Meeting will be held on the 29th September 2016.

Delegated Decision:

The contents of the report be noted.

HWB.303 THE BURY DIRECTORY ANNUAL REPORT

Katie Woods the Bury Directory Development Officer, Bury Council attended the meeting to update those present on the Bury Directory.

The Directory is an online one stop information point that brings together a wide range of resources, holding many directories in one place. Contents of the site could be shared on social media and the site is completely optimised for smart phones and tablets. The site includes drop down sections and a scrolling banner with information. The site also includes apps to services such as living aid equipment, self care and dementia friendly businesses.

Hits to the directory were increasing with a projected forecast of 111,160 hits in 2016/2017. The Bury Directory Development Officer reported that the Directory would continue to grow and will contain further information in respect of the NHS Choices website, consultation groups and You Tube 'how to' videos.

The Bury Directory Development Officer reported that community groups were welcome to join the Directory and any events being undertaken locally could be promoted via the Directory.

HWB.304 PRIORITY TWO UPDATE REPORT

Jon Hobday, Public Health Consultant introduced the Priority Two Bi-Annual Progress Report.

Delegated decision:

That the Priority Two Bi-Annual Progress report be noted.

HWB.305 BURY'S CHILDREN AND YOUNG PEOPLE'S INTEGRATED HEALTH AND WELLBEING SERVICE OUTLINE BUSINESS CASE

Jon Hobday, Public Health Consultant presented the Children and Young People's Integrated Health and Wellbeing Outline Business Case.

This project focuses on integrating the commissioning of children and young people's services in Bury for the first time building on the work of the Early Years Delivery Model. The aim is to realise better outcomes for children through fully integrated services for children and young people across health, social care and wellbeing aligned with neighbourhood working. The project will also act as a test bed for integrated commissioning across the CCG and Council in support of the developing single commissioning entity.

The Board is asked to consider the objectives of the project:

- Improve outcomes & reduce inequalities for children, young people and their families in Bury;

- Procure appropriate service providers to help develop and deliver an innovative, person centred and suitable service for the Children and Young People of Bury;
- Align Children's and Young People's Health and Social Care services in Bury and reduce duplication; Improve data storing and sharing systems;
- Commission a cost effective service recognising that budgets are reducing;
- Make use of community assets to support services as appropriate;
- Develop a single outcomes framework;
- Ensure risk and returns are shared across partner organisations.

In response to a Member's question, the Public Health Consultant reported that the purpose of this initial report is in the first instance to map the services in the Borough. As the project develops a full governance framework will be established.

Delegated decision:

Further details in respect of the Children and Young People's Integrated Health and Wellbeing Outline Business Case will be considered at a future meeting of the Health and Wellbeing Board.

HWB.306 HELP YOURSELF TO WELLBEING

Representatives from the Social Development Team, Cath Coward and Joanne Smith, attended the meeting to provide members with an update on the work being undertaken as part of the "Helping Yourself to Wellbeing Project".

The programme builds upon the prevention and early intervention agenda, and supports the overall ethos of Neighbourhood Working which is helping people to help themselves to good health and wellbeing.

The Helping Yourself to Wellbeing programme is offered and available to anyone over the age of 18 living, working or studying in Bury.

The new and improved HYTWB Programme will now offer:

- Regular 'Train the Trainer'
- 'Open access' courses
- 'Closed courses'
- Text alerts/reminders to course participants of dates and times of courses to encourage attendance at all sessions
- 'Drop in' sessions every 6 weeks for previous course participants that need continued support.
- Tutor pen pictures delivering the course displayed on course roll banners
- Facilitators handbook with lesson plans developed to support Tutor delivery of the programme

Delegated decision:

Cath Coward and Joanne Smith be thanked for their attendance.

HWB.307 DEVOLUTION MANCHESTER - UPDATE

The Chief Operating Officer reported that a bid would be submitted to the Transformation Fund at the end of December and a further update will be provided at a future meeting.

Delegated Decision

That the update be noted.

HWB.308 COMMUNICATION AND MARKETING UPDATE

The Social Development Manager provided members with a verbal update in respect of upcoming events. These include:

- Love Bury East community event
- RSPH Understanding Public Health training
- CCG AGM
- Love Radcliffe community event

HWB.309 SUB GROUP MINUTES FOR INFORMATION

Children's Trust Board Minutes
Bury Integrated Health and Social Care Board Minutes
Carbon Reduction Board Minutes
Housing Strategy Programme Board Minutes

Councillor Trevor Holt Chair

(Note: The meeting started at 2:00pm and ended at 4:10pm)