

## National and locally defined metrics

Selected Health and Well Being Board:

Bury

<b>Non-Elective Admissions</b>	Reduction in non-elective admissions
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Please provide an update on indicative progress against the metric?	No improvement in performance
Commentary on progress:	There has been a steady increase in non-elective admissions for Bury patients throughout 16/17 however this has reduced in Q4. However, this reduction has not met target and the year end position is higher compared to last year. Work is underway to investigate the complex reasons behind this increase. Our supporting performance monitoring shows a slight increase in readmission within 30 days and 90 days

<b>Delayed Transfers of Care</b>	Delayed Transfers of Care (delayed days) from hospital per 100,000 population (aged 18+)
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Please provide an update on indicative progress against the metric?	No improvement in performance
Commentary on progress:	Despite promising progress at the beginning of the year, we have not achieved target at year end. There were 5980 delayed days in 16/17 compared with 5680 in 15/16 an increase of 5%. 362 days were attributable to social care and 382 days attributable to the NHS. 11 days were attributable to both. There may be some correlation with the increase in delayed transfers of care with the increase in non-

<b>Local performance metric as described in your approved BCF plan</b>	Crude rate emergency hospital admissions for injuries due to falls per 100,000 population aged 65+
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Please provide an update on indicative progress against the metric?	On track to meet target
Commentary on progress:	We have been on target for this measure through the year and have achieved target at year end with a decrease in falls over the past 2 quarters.

	Were you involved as much as you wanted to be in decision about your care and support/treatment?
<b>Local defined patient experience metric as described in your approved BCF plan</b>	
If no local defined patient experience metric has been specified, please give details of the local defined patient experience metric now being used.	

Please provide an update on indicative progress against the metric?	On track to meet target
Commentary on progress:	This survey measure tends to be static and fluctuates with releases of 3 different patient surveys throughout the year. The GP survey is now being published annually in July which when released will enable us to calculate the overall average for this measure. We anticipate that it will go up as there has also been positive feedback from the recent carers survey. Unfortunately due to timing this will not

<b>Admissions to residential care</b>	Rate of permanent admissions to residential care per 100,000 population (65+)

Please provide an update on indicative progress against the metric?	No improvement in performance
Commentary on progress:	There has been an increase in residential admissions this year which after investigation seems to be due to the inclusion of full cost clients in the measure definition (clients who pay for their own care but have been assessed by the local authority) and an increase of those this year. On average there we 28 admissions per month but in February there were 44 and March 40. Without these full cost clients we

<b>Reablement</b>	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services
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Please provide an update on indicative progress against the metric?	On track to meet target
Commentary on progress:	We have achieved target for this measure at year end.

**Footnotes:**

For the local performance metric (which is pre-populated), the data is from submission 4 planning returns previously submitted by the HWB.  
For the local defined patient experience metric (which is pre-populated), the data is from submission 4 planning returns previously submitted by the HWB, except in cases where HWBs provided a definition of the metric for the first time within the Q1 16-17 template.