

**Minutes of:                   HEALTH SCRUTINY COMMITTEE**

**Date of Meeting:**   5<sup>th</sup> March 2018

**Present:**               Councillor S Kerrison (in the Chair)  
Councillors N Bayley, M D'Albert, J Grimshaw S Haroon, K Hussain, A McKay, O Kersh, J Mallon, Susan Southworth and R Walker

**Also in attendance:**   Dr K, Patel, Chair Bury Clinical Commissioning Group (CCG)  
Stuart North, Chief Operating Officer, Bury Clinical Commissioning Group (CCG)  
L Chamberlin, Head of Health and Environmental Protection  
A Whittington, Public Health Register  
Lesley Jones, Director of Public Health  
Marcus Connor, Head of Corporate Policy  
Julie Gallagher, Principal Democratic Services Officer

**Public Attendance:** 1 member of the public was present at the meeting.

**Apologies for Absence:**   Councillors P Adams and J Grimshaw

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#### **HSC.416   DECLARATIONS OF INTEREST**

There were no declarations of interest made at the meeting.

#### **HSC.417   PUBLIC QUESTION TIME**

There were no questions from members of the public present at the meeting.

#### **HSC.418   MINUTES**

**It was agreed:**

That the minutes of the meeting held on 14<sup>th</sup> November 2017 be approved as a correct record.

#### **HSC.419   URGENT CARE UPDATE**

Dr Patel, Chair Bury CCG and Stuart North, Chief Operating Officer, Bury CCG attended the meeting to provide an overview of the proposed plans for

a new model of Urgent Care within the Borough. An accompanying report had been circulated to members prior to the meeting.

The CCG Chair provided members with an overview of the proposals, proposals will include plans for a new Urgent Treatment Centre located at Fairfield General Hospital in Bury, running alongside the accident and emergency department; initially three integrated health and social hubs in Bury, Radcliffe and Prestwich, to offer a range of services, including GP led walk-in services. NHS 111 service will remain and patients requiring urgent care will be advised to contact the GP in the first instance.

The integrated health and social care hubs will provide a range of services, initially it is proposed that they will deliver:

- GP-Led (including nurse) Walk-In Services
- Urgent GP appointment requests
- Access to Bury patient notes (currently not available in WICs)
- GP Extended Working Hours appointments
- Wound Care Services
- Sign posting advice to other services
- Social Care advice and services
- Co-ordination of the other services to support patients in the community

Those present were invited to ask questions and the following issues were raised.

Members discussed the lack of public confidence in the 111 national phone triage service. Dr Patel reported the use of the 111 number is encouraged nationally, however following feedback from the engagement phase, the proposals have been altered to include a local GP number.

The Chief Operating Officer clarified that the new health and social care integrated hubs will be staffed by a multi-disciplinary team and still include a walk in service.

Responding to members concerns in respect of navigating the new system, the CCG Chair reported that the Integrated Hubs will benefit those in the Borough that are elderly or living with a long term conditions. A number of different services will be provided in the same place thus reducing the need to attend multiple appointments at multiple venues.

In response to a Members question, the CCG Chair reported that it is envisaged that between 30 and 40% of patient traffic will be diverted from A&E to the new Urgent Treatment Centre. Similar facilities will be available at North Manchester General Hospital and Bolton Hospital.

The CCG Chair reported that the services provided at the Integrated Hubs will be different to those currently provided at the Walk in Centres, information will be provided to those patients that could have been seen

elsewhere (eg a pharmacy) as to the most appropriate facility for their condition.

Members expressed their concerns in respect of problems with GP recruitment and availability of GP appointments. Responding to those concerns the Chief Operating Officer reported that GPs will be encouraged to work differently and collaboratively. The CCG Chair reported that the service needs to be delivered differently and as part of Multi-disciplinary teams to create resilience in the system.

In response to a question from the Chair, the Chief Operating Officer reported that some capital monies will be required to deliver the changes to the Urgent Care system.

The Chief Operating Officer reported that the measure of the success of the urgent care redesign proposals will be reduced attendances at A&E and consistent achievement of the 4 hour waiting target.

The proposed changes were part of the Locality Plan submission which were submitted to the GM devolution team.

**It was agreed:**

1. That Dr Kiran Patel, Chair of Bury Clinical Commissioning Group and Stuart North, Chief Operating Officer Bury Clinical Commissioning Group be thanked for their attendance.
2. That the Health Overview and Scrutiny Committee support the Urgent Care Redesign proposals as presented by Bury Clinical Commissioning Group.

## **HSC.420    HEALTH PROTECTION ANNUAL REPORT**

Lorraine Chamberlin Head of Health and Environmental Protection  
A Whittington, Public Health Register attended the meeting to provide members with an overview of the health protection annual report.

The Head of Health and Environmental Protection reported that this is the first Health and Environmental Protection Annual Report for Bury and aims to provide a means of assurance for the Council in relation to its Health and Environmental Protection Duties. The report covers work being undertaken to safeguard the people of Bury from the hazards presented by communicable diseases and the environment. The report highlights many areas of achievement and excellence in Bury and also provides recommendations for areas of focus in the coming year and beyond, to ensure we maintain a high standard.

Health protection is an essential part of achieving and maintaining good public health. It involves planning, surveillance and response to incidents and outbreaks. Health protection prevents and reduces the harm caused by communicable diseases and minimises the health impact from

environmental hazards such as chemicals and radiation. It also includes the delivery of major programmes such as national immunisation and screening programmes and the provision of health services to diagnose and treat infectious diseases.

Key areas of achievement:

- MRSA bacteraemia infections were lower than national rates and there none were assigned to Bury CCG in 2016/17.
- Bury is performing well both regionally and nationally with regards to uptake of the flu vaccine
- Uptake of other vaccines is also generally good, particularly for the childhood vaccinations of MMR and 5-in-1.
- Coverage of the cervical screening programme is above regional and national levels, which is good.
- HIV late diagnosis has reduced significantly in recent years and is now below national levels.
- Neighbourhood working embraced by assigning two Environmental Health officers to the trailblazer Radcliffe and Bury East Hubs
- Digital mobile working introduced in Pest Control to be rolled out to all Environmental health services
- 87% of our Food businesses are broadly compliant and 68% have been awarded the highest Food Hygiene rating of 5 with only 5% having a rating of 2 or less

Recommendations for action:

- Bury has not yet achieved the cervical screening 80% uptake target. We will continue to work with PHE and Bury CCG to increase uptake.
- We need to develop a better understanding of our local TB prevalence and ensure prevention and treatment are optimised.
- There have been issues with data collection for HIV diagnosis in women and this needs further exploration.
- Environmental quality issues around fly tipping, accumulations and nuisance continue to dominate the reactive workload and a new Environmental Quality strategy is to be implemented.
- Food hygiene inspections are increasingly being carried out by consultants as a result of job cuts within environmental health - there was a drop in total interventions in 2016 which has come to the attention of the Food Standards Agency for monitoring in 2017/18. We will continue to monitor and manage the situation as effectively as possible within available resources.

Those present were invited to ask questions and the following issues were raised:

In response to a Member's question the Head of Health and Environmental Protection reported that the Food Standards Agency is in the process of changing the regulatory system in respect of food hygiene ratings. It is

envisaged a system of self-regulation for those premises at low risk will be developed freeing up officer time to concentrate on premises that are deemed high risk.

In respect of failure to meet air pollution targets, the Head of Health and Environmental Protection reported that the pollution results from the monitoring sites are not meaningful at the moment. The solutions however will depend on members of the public using their cars less, future charging to enter the town but these solutions are not political palatable at the current time.

In response to a Member's question the Public Health Register reported that the national guidance would dictate who within the population receives cancer screening as well as other defined vaccinations.

The Head of Health and Environmental Protection reported that the members of her team are in the process of putting together a pack for Councillors with regards to how to deal with fly tipping.

Responding to a concern raised by the Chair in respect of the higher than average rates of Tuberculosis (TB) in the Borough, the Head of Health and Environmental Protection reported that the rates of TB in Greater Manchester are high, work is underway at a GM level to identify the reasons why.

In response to a Member's question in respect of infection and prevention control audits within Care Homes; the Head of Health and Environmental Protection reported that her officers would work with other partner agencies including the Care Quality Commission and quality assurance staff within the Council to address these issues.

In response to a Member's question, the Public Health Register reported that there are a number of reasons as to why parents do not vaccinate their children. This could be due to chaotic lifestyles, allergies, worries about links to autism and religious reasons.

The Director of Public Health reported that the Annual Health and Environmental Protection Report highlights many areas of achievement within the Borough and provides recommendations for areas of focus that may be of interest to members of the Committee going forward.

**It was agreed:**

1. Lorraine Chamberlin Head of Health and Environmental Protection A Whittington, Public Health Register be thanked for their attendance.
2. The Head of Health and Environmental Protection would provide updated figures for members of the Committee in respect of the percentage of those premises that score a food hygiene rating of 3, 4, or 5.
3. Recommendations contained within the Health and Environmental Protection report will be reviewed by the Health Overview and Scrutiny Committee in twelve months.

**Councillor S Kerrison  
In the Chair**

**(Note: The meeting started at 7pm and ended at 9.10pm)**