

# Overseas Visitors

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- The Trust follows the National Health Service (Charges to Overseas Visitors) Regulations 2015, which have been amended most recently by the National Health Service (Charges to Overseas Visitors) (Amendment) Regulations 2017
- Migrants, visitors and former residents of the UK must pay for their care when they're in England.

Two key changes were introduced in 2017:

- The bodies required to make and recover charges from overseas visitors were expanded to include non-NHS providers of relevant services.
- The requirement to charge upfront for non-urgent/elective treatment. Relevant bodies are required by law to withhold treatment from chargeable overseas visitors until the estimated full cost of the service has been paid, unless doing so would prevent or delay immediately necessary or urgent services (incl. maternity services).

# Overseas Visitors from EU/EEA

- The Trust receives the full National tariff payment if the patient has a valid European Health Insurance Card (EHIC) via our lead commissioner
- The Trust also receives an incentive payment of an additional 25% of the tariff for supplying timely information to the Department of Health.
- In 2018/19 the income received from EU/EEA visitors was c£1.02m plus £0.3m incentive payment (0.2% of turnover)
- For EU/EEA patients without a valid EHIC card, the patients are invoiced directly at full tariff

# Overseas Visitors from outside of EU/EEA

- The Trust receives the full tariff for A&E and any subsequent urgent treatment charges and overseas patients seeking UK asylum from the relevant CCG
- All other overseas patients are invoiced directly. This is at full tariff plus 50% in accordance with the Regulations. For 2018/19 this was c£1.2m (0.2% of turnover)
- As per established debt collection processes, once the Trust has exhausted all other routes, the services of a debt collection agency (CCI) are used to support the recovery of outstanding debt
- Since May 2015 a risk share agreement has been in operation whereby the Trust receives 50% of the value of any invoices which are ultimately written off