

<b>Reference</b>	<b>Authority</b>
17006530	Bury Metropolitan Borough Council
17012113	Bury Metropolitan Borough Council
17016941	Bury Metropolitan Borough Council
17012207	Bury Metropolitan Borough Council
17008442	Bury Metropolitan Borough Council
18010386	Bury Metropolitan Borough Council

<b>Category</b>	<b>Decided</b>
Education & Childrens Services	05-Dec-17
Planning & Development	04-Jun-18
Education & Childrens Services	17-Aug-18
Adult Care Services	29-Aug-18
Environmental Services & Public Protection & Regulation	28-Sep-18
Education & Childrens Services	05-Mar-19

**Remedy**

Training and guidance

Financial redress: Avoidable distress/time and trouble

Training and guidance

Procedure or policy change/review

Apology

Financial redress: Loss of service

Apology

New appeal/review or reconsidered decision

Apology

Procedure or policy change/review

Apology

Financial redress: Loss of service

Financial Redress: Quantifiable Loss

Training and guidance

<b>Remedy Target Date</b>	<b>Remedy Achieved Date</b>	<b>Satisfaction with Compliance</b>
30-Jan-18	10-Apr-18	Remedy complete and satisfied
02-Jul-18	03-Jul-18	Remedy complete and satisfied
17-Sep-18	29-Aug-18	Remedy complete and satisfied
05-Dec-18	05-Dec-18	Remedy complete and satisfied
28-Dec-18	20-Dec-18	Remedy complete and satisfied
08-Apr-19	22-Mar-19	Remedy complete and satisfied