

Chapter 29

Annex 7

Relocation Application

Application by Khaliss Ltd to relocate from to relocate from 460b Cheetham Hill Rd, Manchester, M8 9JW to 3 Shirley Rd, Manchester, M8 0WB

Explanatory notes by NHS England (Greater Manchester Team)

Q1. What is this application for?

Khaliss Ltd runs the NHS pharmacy at **460b Cheetham Hill Rd, Manchester, M8 9JW** They wish to move the pharmacy to the **3 Shirley Rd, Manchester, M8 0WB**.

A NHS pharmacy can only move if NHS England gives permission.

These notes explain the process we follow when deciding whether to give permission.

Q2. Why have I been sent a copy of the application?

You have been identified by NHS England as someone who may have an interest in, or may be affected by, the decision NHS England takes in relation to this application. You are being invited to make comments on the application before NHS England takes a decision on whether the pharmacy can go ahead. Any comments must be received before the end of the 45-day period mentioned in the letter.

Applications are not confidential. If you want, you may share details with anyone else who might be interested. If you do, please ensure that any comments they wish to make are submitted to NHS England through you within the same 45-day period.

Any comments we receive will be sent to **Khaliss Ltd** They will have a chance to respond to us about those comments.

When we come to make a decision, NHS England will consider any comments it has received and any response to those comments from **Khaliss Ltd**

Q3. How will NHS England decide whether to give permission for the move?

We can only give permission for the move if we are sure that it will not be more difficult for the groups of patients who use the pharmacy in its current location at **460b Cheetham Hill Rd, Manchester, M8 9JW** to get to **3 Shirley Rd, Manchester, M8 0WB** instead.

When looking at this, we will try to identify groups of patients who use the current premises by factors such as:

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- which doctors' surgeries patients use (and so may have given the patient a prescription)
- where patients travel from when coming to the pharmacy
- how they travel to the pharmacy
- how they access the pharmacy's services (in particular, whether they actually need to visit the premises to use those services).

If we find that the new location would be more difficult for any group of patients to access (even if it is accessible for all other groups of patients), then we would have to refuse the application.

We will also look at whether:

- The move will cause any major changes to how patients access pharmacy services in the area, and/or will have significant negative effects – if it will then we must refuse the application
- The same services will be provided at the new site, and check that there will not be any interruption to services caused by the move – if these requirements are not met then we must refuse the application.

Q4. What would the pharmacy's opening hours be and what services would it provide?

Section 4 of the application form includes the opening hours at the new premises, which must be the same as the opening hours at the current premises.

“Core opening hours” are those which the pharmacy would be unable to change without our permission. The pharmacy may also open for longer: this is called having “supplementary opening hours”. The pharmacy can change their supplementary opening hours by giving us three months' notice.

The core and total opening hours included in this application are the same as for the current location.

Every pharmacy must dispense NHS prescriptions, accept unwanted medicines for disposal and give advice on how to treat minor illnesses yourself.

Q5. When will a decision be made?

We expect to make a decision within four months of receiving the application.

Q6. What will happen if permission is given?

If we decide to give permission for the pharmacy to move, this does not automatically mean that it will go ahead. Other local pharmacies may be able to appeal against the decision. Appeals are dealt with at national level by NHS Resolution.

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If no appeals are received or if they are rejected by NHS Resolution, **Khaliss Ltd** would then have up to six months to relocate, although this could be extended to nine months. If those deadlines were not met, then the permission would expire.

Q7. What if permission is refused?

Khaliss Ltd would be able to appeal.

Q8. Where can I find more information?

For more information about how applications like this are dealt with, read Chapter 10 of the guidance available on this webpage:

<https://www.gov.uk/government/publications/nhs-pharmaceutical-services-assessing-applications>

See also NHS Resolution's guidance note on how it considers appeals on relocation applications:

<https://resolution.nhs.uk/resources/regulation-24/>

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