

Northern Care Alliance COVID-19 and Performance Update

PAT Joint Health Overview & Scrutiny Committee

6th September 2021

Like many other NHS organisations, over the last 18 months we have responded to Covid19 and navigated our way through the most serious and significant challenge the NHS has ever faced.

March 2020

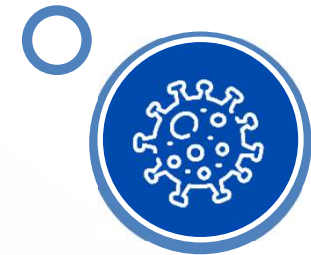
- We received our first COVID-19 patient at NMGH (then part of NCA)
- Established our 'Gold command' and robust incident response plans
- Many of our support staff swapped office for home remote working

April 2020

- Many frontline staff changed roles to support key areas – critical care/Covid wards
- First UK patients started important research study whilst being treated for COVID-19 at Fairfield General Hospital

May 2020

- Our hospitals put in place strict COVID-19 bio-safety IPC measures to protect our staff, patients and visitors - "Safe, Secure, Here for You".
- Public messaging continues to keep public reassured and informed



June 2020

- New Cancer Rapid Diagnostic Centre (RDC) model in collaboration with GM Cancer Alliance partners launched to help clinical teams

November 2020

- NCA launched S.C.A.R.F. staff support programme – providing information and resources to Support, Care, Assist and Recognise our NCA Family through the pandemic and beyond

December 2020

- Delivered our first CV19 vaccine in Greater Manchester to our volunteer Ted Jones at Salford Royal, and launched our NCA vaccination programme to staff and other key groups
- Fairfield General became host site for GM Endoscopy Modular Unit to help reduce waiting times for endoscopy procedures

January 2021

- NCA designated lead provider to run the Greater Manchester Vaccination Centre at Etihad Campus in Manchester for the region

Staff: Our SCARF Staff Support Pack folders contain all you need to know about accessing confidential help and support to make sure you look after YOU! Speak to your manager about your team's Staff Support Pack folder or visit the intranet today. #NCAFamily



- Our teams at the GM Vaccination Centre have vaccinated over 314,000 people to date.
- We have also vaccinated many thousands of people at our hospital vaccine hubs in Salford, Oldham, Bury and Rochdale.
- In total we have provided over 500,000 vaccinations.
- No of COVID-19 vaccinations we have given in total (led by the NCA)
 - 491,772
 - Salford Care Org – 54,628
 - Oldham Care Org – 70,118
 - Bury Care Org – 18,971
 - Rochdale Care Org – 32,337
 - Etihad GM vaccination Hub - 314,210



Covid Patients:

- Since March 2020 across NCA we have successfully treated and discharged 5,942 COVID patients safely back to their homes, many of whom were severely ill

Total number of Covid patients discharged from our hospitals:

- Salford - 1,973
- Oldham - 1,839
- Bury - 1,272
- Rochdale - 149



Urgent operations (non Covid patients)

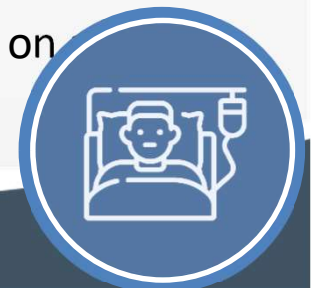
- Rochdale Infirmary remodelled in April 2020 as a COVID-19 green surgical site so patients across GM requiring urgent & cancer-related operations can receive life-saving treatment
- More than 8,000 urgent (P2) and cancer related operations safely carried out at Rochdale

Maternity Care – babies born

- Visiting partners within maternity has been reduced at Royal Oldham since March 2020
- 7,436 babies have been safely born in our hospitals since start of pandemic

Covid19 – our current NCA data

- During pandemic we have been able to continue to provide our essential/urgent services
- Much of our diagnostics and urgent care services have been maintained
- The pandemic has tested our resilience, capacity and resolve. Adopt new ways of working.
- Increased use of technology such as our virtual wards and online clinics
- We continue to treat a significant number of patients with Covid19 across our hospitals
 - COVID-19 patients we currently have in our hospitals (02/09/21) = 133
 - Total patients we currently have in our hospital beds (02/09/21) = 1,333
 - Current average Length of Stay (LoS) for Emergency inpatients (Aug 21) = 5.91 days
 - Current average length of stay for inpatients following elective care = 0 days on



- Our focus is on supporting our staff to ensure our patients are safe and receive highest standards of care across our acute and community services, particularly during high demand
- Our SCARF programme launched last year continues to offer psychological and emotional support, however, staff sickness absence and staffing pressures continues to be a challenge

Our current staff sickness absence levels for August 2021:

- Covid related - 0.98%
- Non-covid related - 4.8%
- The pandemic has strengthened our relationships and connectivity across our local communities and with our partner agencies
- The support we've received from our volunteers, statutory and faith sector partners, private health providers, local businesses and community has been fantastic.



Covid19 - our NCA Family recognised

'None of this is made up': The people working on a Covid ward to stop whole families dying - and their memories of the past year

ON THE FRONTLINE: In a series looking at healthcare in Greater Manchester during the pandemic, the Manchester Evening News visits Fairfield General Hospital. We spoke to staff and patients on the acute respiratory unit, which has treated whole families hit by coronavirus.

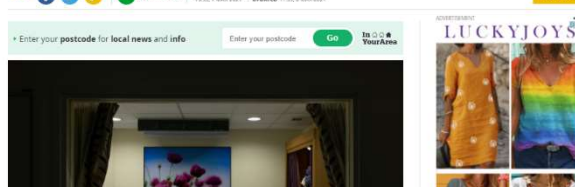
By Seamus McDonnell
30.01.2021 10:45 AM
UPDATED 02.02.2021 10:45 AM



Kindness in the final hours, comfort at the last breath: The people who make sure no one dies alone

ON THE COVID FRONTLINE: As colleagues across Greater Manchester's hospitals spend their days saving lives, the bereavement team at the Northern Care Alliance NHS Group understand that death is not an ending. Beth Abbit reports.

By Beth Abbit
19.01.2021 10:45 AM
UPDATED 11.02.2021 10:45 AM



Salford hospital worker who was in critical care with Covid-19 one of first to get vaccine

'This is such a big day and I'm so proud to be part of it'

By Sophie Halle-Richards
18.07.2020 10:45 AM

Sedated in a far away place on the edge of life

ON THE COVID FRONTLINE: In the first of a series looking at healthcare in Greater Manchester during the pandemic, the Manchester Evening News visits the Royal Oldham Hospital. We were granted rare access to the coronavirus intensive care unit to see how staff are battling to keep the sickest patients alive. Sophie Halle-Richards reports.

Almost 300 people discharged from Salford Royal Hospital after recovering from coronavirus

Many people have been successfully treated at the hospital

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Hospitals reviewing testing and visiting rules due to new Covid variant

Date published: 22 December 2020

Inside Covid ICU filled with 'younger, sicker' patients suspended between life and death

While recent figures and the vaccine rollout tell a more positive story, the day-to-day life of staff at one hospital remains stressful and exhausting, with patients and their families still suffering

By Sophie Halle-Richards
08.07.2020 10:45 AM

The Salford NHS nurse who came out of retirement to help during the pandemic - she's been recognised in the New Year Honours List

Cath Fitzsimmons spent 42 years in the health service but came back to help when Covid-19 hit.