

SCRUTINY REPORT



MEETING: Health Scrutiny Committee
DATE: 21/07/2022
SUBJECT: General Health and Social Care
REPORT FROM: Healthwatch Bury
CONTACT OFFICER: Adam Webb, Chief Officer Healthwatch Bury

1.0 BACKGROUND *[brief]*

1.1 Healthwatch Bury have published our annual report, and it includes information that will be relevant and of interest to Health scrutiny.

2.0 ISSUES *[brief]*

2.1 Patient experience of services – the issues we are contacted about the most include Dentistry, access to GP services and Mental Health.

2.2 Our reports evaluate patient experience of specific services, or explore where issues and barriers might exist for certain groups. We are looking to improve services and address inequalities, as well as scrutinise delivery and commissioning of future services.

3.0 CONCLUSION *[brief]*

3.1 We propose to play an ongoing part with the Health scrutiny committee, offering to share our reports and intelligence on an ongoing basis, to use our independent status to investigate issues (where appropriate) as raised by the committee and be a conduit for patient experience to feed in directly to highlight the reality of the systems delivery for those that use them.

List of Background Papers:-

Healthwatch Bury Annual Report
Healthwatch Bury Insight map

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