



Healthwatch Bury – Annual report

Adam Webb, Chief Officer
July 2022

healthwatch

Our 2022 Annual Report



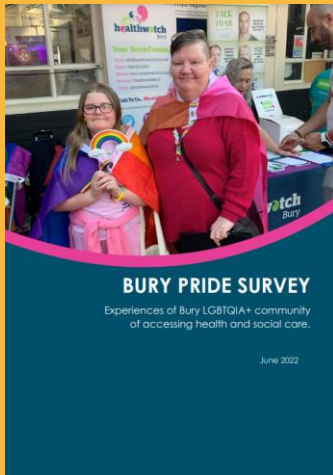
Our report on the work we have undertaken over the last year

Available on our website or from our office.

Includes:

- 📄 Case studies of our work
- 📄 Case studies of people we have worked with
- 📄 What we have heard from the public
- 📄 Our plans
- 📄 Organisational information

Our reports



Key issues we have heard about

What the people of Bury tell us needs improvement

NHS Dentistry

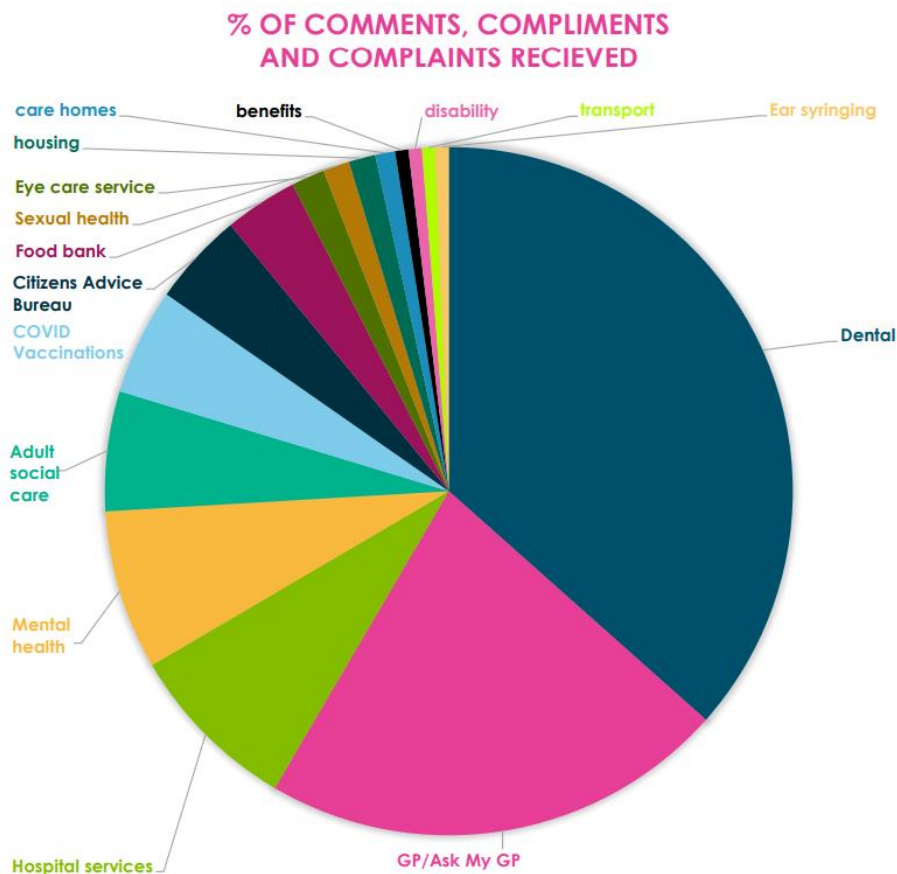
- Severe shortage in availability of NHS Dentists and appointments.

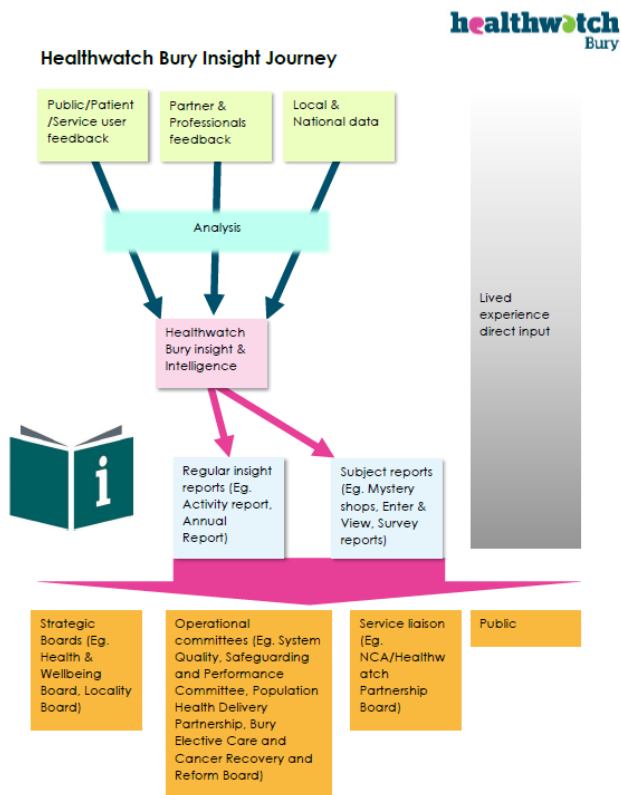
GP services

- People struggling to access GP services in a way that suits them.

Mental Health Services

- Long wait times, lack of adequate communication and high bar on qualifying for services





How we gather our information

In-person engagement

Virtual groups, interviews etc.

Via our helpline/email/social media


Surveys (including The Bury Healthwatch 100)

Research – mixed methods

Gathering of data from partners & national sources



Our offer

- 🗨️ We can bring our intelligence to inform the Health Scrutiny committee of our findings
 - 🗨️ We can share our reports & recommendations
 - 🗨️ We can be reactive and delve deeper into areas the committee would like more information on using research or Enter & View
 - 🗨️ Our independence allows us to see things from outside the system, but be a conduit into specific workstreams
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For more information

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