

Section 3 - Protocol on member and officer relations

~~01.1~~ Mutual trust and respect between members and officers is at the heart of a council's good governance. They are essential if the partnership necessary for the effective running of a local authority is to succeed.

~~1.2. This may seem obvious. But what happens when relationships go awry? Where can members and officers turn for guidance? What mechanisms exist for addressing concerns? How can matters be improved?~~

~~1.3. Such questions point to the need for a written guide to the basic elements of the relationship between members and officers –~~

~~The Purpose of the~~ protocol:

- to promote trust, openness, fairness and honesty by establishing some ground rules;
- to define roles so as:
 - to clarify responsibilities (i.e. who does what),
 - to avoid conflict, and
 - to prevent duplication or omission
- to secure compliance with the law, codes of conduct and a council's own practices; and
- to lay down procedures for dealing with concerns by members or officers.

~~1.4. This protocol should be recognised both as a central element of the Council's corporate governance, and as a commitment to upholding standards of conduct in public life. It is one way of demonstrating to the public at large that local government is serious about protecting and enhancing its integrity and reputation.~~

~~2. Definitions~~

~~2.1. Unless the context indicates otherwise, references to the term Council include the Leader, the Executive, overview and scrutiny bodies, and other committees and sub-committees.~~

~~2.2. For the purposes of this protocol, the term Executive refers to the Leader and Cabinet.~~

~~2.3 Unless the context indicates otherwise, the terms member and members include non-elected (i.e. co-opted) members as well as elected councillors.~~

~~2.4. Officers and staff mean all persons employed by the Council.~~

~~2.5. Designated Finance Officer means the officer exercising the duties prescribed by law for the financial administration of the Council.~~

3. Principles

~~3.1~~ Members and officers must at all times observe this protocol.

~~3.2~~ The protocol has been approved by the Council's Standards Committee who will monitor its operation.

~~3.3~~ The protocol seeks to maintain and enhance the integrity (real and perceived) of local government which demands the highest standards of personal conduct.

~~3.4~~ Members and officers must always respect the roles and duties of each other. They must show respect in all their dealings by observing reasonable standards of courtesy, and by not seeking to take unfair advantage by virtue of their position.

~~3.5~~ Whilst members and officers are indispensable to one another, their responsibilities are distinct. Members are accountable to the electorate and serve only as long as their term of office lasts. Officers are accountable to the Council as a whole. Their job is to give advice to members (individually and collectively) and to carry out the Council's work under the direction of the Council.

3.6. The Council has adopted codes of conduct for both members and officers. Both represent best practice. The members' code follows the national code which in turn is based on the general principles governing members' conduct enshrined [in law](#)

~~in law:~~

~~--Selflessness—serving only the public interest.~~

~~--Honesty and integrity—not allowing these to be questioned; not behaving improperly.~~

~~--Objectivity—taking decisions on merit.~~

~~--Accountability—to the public; being open to scrutiny.~~

~~--Openness—giving reasons for decisions.~~

~~--Personal judgement—reaching one's own conclusions and acting accordingly.~~

~~--Respect for others—promoting equality; avoiding discrimination; respecting others (member/member, as well as member/officer).~~

~~--Duty to uphold the law—not acting unlawfully.~~

~~--Stewardship—ensuring the prudent use of a council's resources.~~

~~--Leadership—acting in a way which has public confidence.~~

~~3.7. These principles underpin this protocol. They will also be reflected in a new national code of conduct for employees due in the near future.~~

~~3.8. Until such time as a new national code appears, officers are bound by the Council's own code of conduct for staff and, in some cases, by the codes of their professional associations.~~

~~3.9. Breaches of this protocol by a member may result in a complaint to the [Monitoring Officer](#). [Standards Board for England if it appears the Members' code has also been breached.](#)~~ Breaches by an officer may lead to disciplinary action.

[The Role of Members](#)

~~4.1. Members have a number of roles and need to be alert to the potential for conflicts of interest which may arise between the roles. Where such conflicts are likely, members may wish to seek the advice of senior colleagues, the relevant chief officer(s), and/or the Monitoring Officer.~~

~~4.2.1 Collectively, members are the ultimate policy-makers determining the core [values of the Council and approving the authority's policy framework, strategic plans and budget.](#)~~

~~[plans and budget.](#)~~

~~[values of the Council and approving the authority's policy framework, strategic plans and budget.](#)~~

~~4.3.2. Members represent the community, act as community leaders and promote the social, economic and environmental well-being of the community often in partnership with other agencies.~~

4.4. Every elected-member represents the interests of, and is an advocate for, his/her ward and individual constituents. He/she represents the Council in the ward, responds to the concerns of constituents, meets with partner agencies, and often serves on local bodies.

4.5. Some members have roles relating to their position as members of the ~~[Executive, Overview and Cabinet and](#)~~ [Scrutiny Committees](#) of the Council.

4.6. Members serving on ~~[Overview and](#)~~ [Scrutiny Committees](#) monitor the effectiveness of the Council's policies and services, develop policy proposals and examine community issues. They also monitor local health service provision.

4.7. Members who serve on other committees and sub-committees collectively have delegated responsibilities, e.g. deciding quasi-judicial matters which by law are excluded from the remit of the ~~[Executive Cabinet.](#)~~

4.8. Some members may be appointed to represent the Council on local, regional or national bodies.

4.9. As politicians, members may express the values and aspirations of the party political groups to which they belong, recognising that in their role as members they have a duty always to act in the public interest.

4.10. Members are not authorised to instruct officers other than:

- through the formal decision-making process;
- to request the provision of consumable resources provided by the ~~Council~~[Council for](#) members' use;
- where staff have been specifically allocated to give support to a member or group of members; and
- ~~in~~ in the case of political assistants.

4.11. Members are not authorised to initiate or certify financial transactions, or to enter into a contract on behalf of the Council.

4.12. Members must avoid taking actions which are unlawful, financially improper or likely to amount to maladministration. Members have an obligation under their code of conduct to have regard, when reaching decisions, to any advice provided by the Monitoring Officer or the ~~Councils~~[Section 151 Officer](#), ~~designated Finance Officer~~.

4.13. Members must respect the impartiality of officers and do nothing to compromise it, ~~e.g.~~ by insisting that an officer change his/her professional advice.

4.14. Members have a duty under their code of conduct:

- to promote equality by not discriminating unlawfully against any person, and
- ~~to~~ to treat others with respect.

4.15. Under the code, a member must not when acting as a member or in any other capacity:

- bring the Council or his/her position as a member into disrepute, or
- use his/her position as a member improperly to gain an advantage or disadvantage for his/herself or any other person.

5. The Role of Officers

~~5.1.~~ Officers are responsible for giving advice to members to enable them to fulfil their roles. In doing so, ~~officers~~[Officers](#) will take into account all available relevant factors.

5.2. Under the direction and control of the Council (including, as appropriate, the ~~Executive~~[Cabinet](#), committees and sub-committees), ~~O~~officers manage and provide the Council's services within the framework of responsibilities delegated to them. This includes the effective management of employees and operational issues.

5.3. Officers have a duty to implement decisions of the Council, the ~~Cabinet~~[Executive](#), committees and sub-committees which are lawful, and

which have been properly approved in accordance with the requirements of the law and the Council's constitution, and duly minuted.

5.4. Officers have a contractual and legal duty to be impartial. They must not allow their professional judgement and advice to be influenced by their own personal views.

5.4. Officers must assist and advise all parts of the Council. They must always act to the best of their abilities in the best interests of the authority as expressed in the Council's formal decisions.

5.5. Officers must be alert to issues which are, or are likely to be, contentious or politically sensitive, and be aware of the implications for members, the media or other sections of the public.

5.6. Officers have the right not to support ~~members~~ Members in any role other than that of ~~member~~ Member, and not to engage in actions incompatible with this protocol. In particular, there is a statutory limitation on officers' involvement in political activities.

6. The Relationship between Members and Officers: ~~General~~

6.1. The conduct of ~~members~~ Members and ~~officers~~ Officers should be such as to instil mutual confidence and trust.

~~confidence and trust.~~

6.2. The key elements are a recognition of and a respect for each other's roles and responsibilities. These should be reflected in the behaviour and attitude of each to the other, both publicly and privately.

6.3. Informal and collaborative two-way contact between ~~members~~ Members and ~~officers~~ Officers is encouraged. But personal familiarity can damage the relationship, as might a family or business connection.

6.4. Members and ~~officers~~ Officers should inform the Monitoring Officer of any relationship which might be seen as unduly influencing their work in their respective roles.

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6.5. It is not enough to avoid actual impropriety. Members and Officers should always be open about their relationships to avoid any reason for suspicion and any appearance of improper conduct. Where a personal relationship has been disclosed, those concerned should avoid a situation where conflict could be perceived. Specifically, a ~~member~~ Member should not

sit on a body or participate in any decision which directly affects the officer on a personal basis.

6.6. Officers serve the Council as a whole. They have a duty to implement the properly authorised decisions of the Council.

6.7. With the exception of political assistants, ~~officers~~Officers work to the instructions of their Chief Officers, not individual members. It follows that, whilst such ~~officers~~Officers will always seek to assist a member, they must not be asked to exceed the bounds of authority they have been given by their managers. Except when the purpose of an enquiry is purely to seek factual information, ~~members~~Members should normally direct their requests and concerns to a senior officer, at least in ~~thefirst~~the first instance.

6.8 Officers will do their best to give timely responses to ~~members'~~Members' enquiries.

However, officers should not have unreasonable requests placed on them. Their work priorities are set and managed by senior managers. Members should avoid disrupting officers' work by imposing their own priorities.

6.9. Members will endeavour to give timely responses to enquiries from officers.

6.10. An ~~officer~~Officer shall not discuss with a member personal matters concerning ~~him/herself or another individual employee. This does not prevent an Officer raising on a personal basis, and in his/her own time, a matter with his/her ward member.~~

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6.11. Members and ~~officers~~Officers should respect each other's free (i.e. non-Council) time.

7. The Council as Employer

7.1. Officers are employed by the Council as a whole.

7.2. Members' roles are limited to:

- the appointment of specified senior posts,
- determining human resources policies and conditions of employment,
- the appointment of political assistants, and
- hearing and determining appeals.

7.3. Members shall not act outside these roles.

7.4. If participating in the appointment of ~~O~~Officers, ~~M~~Members should:

- remember that the sole criterion is merit (other than in the case of political assistants where political consideration may apply),
- never canvass support for a particular candidate,
- not take part where one of the candidates is a close friend or relative,
- not be influenced by personal preferences, and

- not favour a candidate by giving him/her information not available to the other candidates.

7.5. A member should not sit on an appeal hearing if the appellant is a friend, a relative, or an officer with whom the member has had a working relationship.

8. Mayor and Officers

~~8.1.~~ Officers will respect the position of Mayor and provide appropriate support.

9. Cabinet Members and Officers

9.1. Cabinet members will take decisions in accordance with the constitution and will not otherwise direct staff. Chief Officers will be responsible for instructing staff to implement the Cabinet Members decisions.

9.2. In addition to individual members of the Cabinet, Chief Officers (including the Monitoring Officer and the ~~designated Section 151 Officer Finance Officer~~) have the right to submit papers to the ~~Executive Cabinet~~ as a whole or to individual Cabinet members for consideration.

9.3. Chief Officers and Cabinet members shall agree mutually convenient methods of regular contact. Before taking any formal decisions, the ~~Cabinet Executive~~ will seek appropriate professional advice including, without exception, the Monitoring Officer and ~~Section 151 Officer-designated Finance Officer~~, and will not direct ~~officers-Officers~~ in the framing of recommendations.

9.4. Before any formal decisions with a financial implication are taken by the Leader, the ~~Finance-Section 151~~ Officer and the Chief Officer(s) for the service(s) concerned must be consulted. This is to ensure that those officers who are budget holders:

- are aware of the proposed decision,
- have the opportunity to offer advice, and
- are subsequently able properly to authorise the financial transactions needed to implement decisions.

9.5. An individual Cabinet member who is minded to write or commission a report on a matter within his/her portfolio must ensure that those other ~~members-Members~~ and ~~O~~officers who need to know of the matter are so informed. There is a particular requirement to involve other Cabinet members on cross-cutting issues.

9.6. Cabinet members when making decisions must state the reasons for those decisions. The written record of the decisions must include the reasons.

9.7. Officers taking decisions under their delegated powers must consider the

advisability of informing the relevant Cabinet Member(s) [and also opposition Members](#) of their intentions in advance when the matter to which the decision relates is likely to be sensitive or contentious, or has wider policy implications.

10. ~~Overview and~~ Scrutiny Members and Officers

10.1. Chairs and other leading ~~overview and~~ scrutiny members shall maintain regular contact with the ~~O~~officer(s) providing the principal support to the ~~overview and~~ scrutiny function. In consultation with chairs, it shall be the responsibility of the latter to ensure that those who need to know of matters being considered or for possible future consideration are so informed.

10.2. ~~An Overview and A~~ Scrutiny Committee or its Chair acting on its behalf may require ~~officers~~ Officers to attend ~~overview and~~ scrutiny meetings, [to support their Cabinet Member](#). Members should not normally expect junior officers to give evidence.

All requests should be made to Chief Officers in the first instance.

10.3. When making requests for officer attendance, ~~overview and~~ scrutiny ~~members~~ Members all have regard to the workload of ~~officers~~ Officers.

10.4. It is recognised that ~~officers~~ Officers required to appear before an ~~Overview and~~ Scrutiny Committee may often be those who have advised the ~~Cabinet~~ Executive or another part of the Council on the matter under investigation. [In these circumstances, an officer may have a conflict of interest. Both Members and Officers need to consider the severity of the conflict. If deemed appropriate, research and advice may be sought elsewhere.](#)

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~~Scrutiny Committee may often be those who have advised the Executive or another part of the Council on the matter under investigation. In these circumstances, an officer may have a conflict of interest. Both members and officers need to consider the severity of the conflict. If deemed appropriate, research and advice may be sought elsewhere.~~

10.5. Subject to 10.4 above, ~~officers~~ Officers should be prepared to justify advice given to the Council, the ~~Executive~~ Cabinet, or other committees and sub-committees even when the advice was not accepted.

10.6. Officers must also be prepared to justify decisions they have taken under delegated powers.

10.7. In giving evidence, ~~officers~~Officers must not be asked to give political views.

10.8. Officers should respect ~~members~~Members in the way they respond to members' questions.

~~questions.~~

10.9. Members should not question ~~officers~~Officers in a way which could be interpreted as harassment. Neither should they ask about matters of a disciplinary nature.

10.10. ~~Overview and S~~scrutiny proceedings must not be used to question the capability or competence of ~~officers~~Officers. Chairs and members need to make a distinction between reviewing the policies and performance of the Council and its services, and appraising the personal performance of staff. The latter is not a scrutiny function.

~~distinction between reviewing the policies and performance of the Council and its services, and appraising the personal performance of staff. The latter is not an overview and scrutiny function.~~

10.11. In exercising the right to call-in a decision of the Leader/Cabinet, ~~overview and~~scrutiny members must seek ~~officer~~Officer advice if they consider the decision is contrary to the Council's approved plans, policies or frameworks, or is unlawful.

~~decision is contrary to the Council's approved plans, policies or frameworks, or is unlawful.~~

11. Members of Other Committees or Sub-Committees and Officers

11.1. The appropriate Chief Officers will offer to arrange regular informal meetings with chairs, vice-chairs, and ~~spokespersons~~Members of committees and subcommittees.

11.2. Senior officers (including the Monitoring Officer and the Section 151 designated Finance Officer) have the right to present reports and give advice to committees and sub-committees.

11.3. Members of a committee or sub-committee shall take decisions within the remit of that committee or sub-committee, and will not otherwise instruct ~~officers~~Officers to act.

11.4. At some committee or sub-committee meetings, a resolution may be passed which authorises a named ~~officer~~Officer to take action between meetings in consultation with the chair. In these circumstances it is the Officer, not the chair, who takes the action and is responsible for it. A chair

has no legal power to take decisions on behalf of a committee or sub-committee, neither should he/she apply inappropriate pressure on the officer.

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12. Party Groups and Officers (excluding Political Assistants)

12.1. Chief Officers may properly be asked to contribute to deliberations of matters concerning Council business by party groups.

12.2. Officers have the right to refuse such requests, and will normally not attend a meeting of a party group where some of those attending are not members of the Council.

12.3. Officer support will not extend beyond providing factual information or professional advice in relation to matters of Council business. Officers must not be involved in advising on matters of party business, and therefore should not be expected to be present at meetings or parts of meetings when such matters are to be discussed.

12.4. Party group meetings are not empowered to make decisions on behalf of the Council, and conclusions reached at such meetings do not rank as formal decisions. The presence of an ~~officer~~Officer confers no formal status on such meetings in terms of Council business and must not be interpreted as doing so.

12.5. Where ~~officers~~Officers provide factual information and advice to a party group in relation to a matter of Council business, this is not a substitute for providing all the necessary information and advice when the matter in question is formally considered by the relevant part of the Council.

12.6. It must not be assumed that an ~~officer~~Officer is supportive of a particular policy or view considered at a party group meeting simply because he/she has attended or provided information to the meeting.

12.7. Officers will respect the confidentiality of any party group discussions at which they are present and, unless requested to do so by that party group, will not relay the content of such discussions to another party group or to any other members. This shall not prevent an officer providing feedback to other senior officers on a need-to-know basis.

12.8. In their dealings with party groups, ~~officers~~Officers must treat each group in a fair and even-handed manner.

12.9. Members must not do anything which compromises or is likely to compromise ~~officers'~~Officers' impartiality.

12.10 .The duration of an ~~officer's~~Officer's attendance at a party group meeting will be at the discretion of the group, but an officer may leave at any time if he/she feels it is no longer appropriate to be there.

12.11 An ~~officer~~Officer accepting an invitation to the meeting of one party group shall not decline an invitation to advise another group about the same matter. He/she must give substantially the same advice to each.

12.12. An ~~officer~~Officer who is not a Chief Officer shall not be invited to attend a party group meeting, but a senior officer may nominate another officer to attend on his/her behalf.

12.13. An ~~officer~~Officer should be given the opportunity of verifying comments and advice attributed to him/her in any written record of a party group meeting.

~~advice attributed to him/her in any written record of a party group meeting.~~

12.14. No member will refer in public or at meetings of the Council to advice or information given by ~~officers~~Officers to a party group meeting.

12.15. At party group meetings where some of those present are not members of the Council, care must be taken not to divulge confidential information relating to Council business. Persons who are not members are not bound by the Members' Code of Conduct. They do not have the same rights to Council information as members.

12.16. Any particular cases of difficulty or uncertainty in relation to this part of the protocol should be raised with the ~~Chief Executive [or similar]~~Monitoring Officer and the relevant party group leader.

~~relevant party group leader.~~

13. Local Members and Officers

13.1. To enable them to carry out their ward role effectively, ~~members~~Members need to be fully informed about matters affecting their ward. Chief Officers must ensure that all relevant staff are aware of the requirement to keep local members informed, thus allowing members to contribute to the decision-making process and develop their representative role.

13.2. This requirement is particularly important:

- during the formative stages of policy development, where practicable,
- in relation to significant or sensitive operational matters, ~~-~~
- whenever any form of public consultation exercise is undertaken, and ~~-~~
- during an overview and a scrutiny investigation. ~~-~~

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13.3. Issues may affect a single ward. Where they have a wider impact, a number of local ~~members~~ Members will need to be kept informed.

13.4. Whenever a public meeting is organised by the Council to consider a local issue, all the ~~members~~ Members representing the wards affected should be invited to attend the meeting as a matter of course.

13.5. If a local ~~member~~ Member intends to arrange a public meeting on a matter concerning some aspect of the Council's work, he/she should inform the relevant officer. Provided the meeting has not been arranged on a party political basis

~~concerning some aspect of the Council's work, he/she should inform the relevant officer. Provided the meeting has not been arranged on a party political basis:~~

- an officer may attend but is not obliged to do so, and~~–~~
- the meeting may be held in Council-owned premises.~~–~~

13.6. No such meetings should be arranged or held in the immediate run-up to Council elections. ([Refer to the Council's Purdah Guidance](#)).

13.7. Whilst support for ~~members'~~ Members' ward work is legitimate, care should be taken if staff are asked to accompany members to ward surgeries. In such circumstances:

~~circumstances:~~

- the surgeries must be open to the general public, and
- officers should not be requested to accompany members to surgeries held in the offices or premises of political parties.

13.8. Officers must never be asked to attend ward or constituency political party meetings.

13.9. It is acknowledged that some Council staff (e.g. those providing dedicated support to Executive-Cabinet members) may receive and handle messages for members on topics unrelated to the Council. Whilst these will often concern diary management, care should be taken to avoid Council resources being used for private or party political purposes.

13.10. In seeking to deal with constituents' queries or concerns, ~~members~~ Members should not seek to jump the queue but should respect the Council's procedures. Officers have many pressures on their time. They may not be able to carry out the work required by members in the requested timescale, and may need to seek instructions from their managers.

14. Members' access to documents and information

14.1. This part of the protocol should be read in conjunction with the Access to Information Rules in the Council's [Constitution \(Page 119\)](#).

14.2 Members may request Chief Officers to provide them with such information, explanation and advice as they may reasonably need to assist them to discharge their roles as members. This may range from general information about some aspect of the Council's services to specific information on behalf of a constituent.

Where information is requested on behalf of a third party, it will only be provided if:

- it is in the public domain, and
- it is not barred by the Data Protection Act from being given.

14.3. Every member of the [Executive Cabinet](#), ~~an Overview~~ and Scrutiny Committees ~~and/or any other committee or sub-committee has a right to inspect documents about the business of that Scrutiny Committee, other committee or sub-committee or the Cabinet.~~

~~and/or any other committee or sub-committee has a right to inspect documents about the business of that Overview and Scrutiny Committee, other committee or sub-committee or the Executive.~~

14.4. A ~~member~~ [Member](#) who is not a member of a specific ~~Overview and Scrutiny Committee, other committee or sub-committee, or the Cabinet may have access to any document of that specific part of the Council provided:~~

~~Committee, other committee or sub-committee, or the Executive may have access to any document of that specific part of the Council provided:~~

- he/she can demonstrate a reasonable need to see the documents in order to carry out his/her roles as a member (the "need to know" principle), and
- the documents do not contain "confidential" or "exempt" information as defined by the law.
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14.5. Disputes as to the validity of a ~~member's~~ [Member's](#) request to see a document on a need to know basis will be determined by the Monitoring Officer. Officers should seek his/her advice if in any doubt about the reasonableness of a ~~member's~~ [Member's](#) request.

14.6. A ~~member~~ [Member](#) should obtain advice from the Monitoring Officer in circumstances where he/she wishes to have access to documents or information:

- where to do so is likely to be in breach of the Data Protection Act, or
- where the subject matter is one in which he/she has a personal or prejudicial interest as defined in the Members' Code of Conduct.

14.7. Information given to a ~~member~~ [Member](#) must only be used for the purpose for which it was requested.

~~which it was requested.~~

14.8. It is an accepted convention that a ~~member~~ Member of one party group will not ~~have a need to know and therefore a right to inspect a document which forms part of the internal workings of another party group~~ have a need to know and therefore a right to inspect a document which forms part of the internal workings of another party group.

14.9. Members and ~~officers~~ Officers must not disclose information given to them in ~~confidence without the consent of a person authorised to give it, or unless required by law to do so.~~ required by law to do so.

~~confidence without the consent of a person authorised to give it, or unless required by law to do so.~~

14.10. When requested to do so, ~~officers~~ Officers will keep confidential from other ~~members advice requested by a member.~~

~~members advice requested by a member.~~

14.11. Members and ~~officers~~ Officers must not prevent another person from gaining ~~access to information to which that person is entitled by law.~~

~~access to information to which that person is entitled by law.~~

15.1. All formal relations with the media must be conducted in accordance with the Council's agreed procedures and the law on local authority publicity **which includes the Code of Recommended Practice on Local Government Publicity (2011)**

15.2. Press releases or statements made by officers must promote or give

information on Council policy or services. They will be factual and consistent with Council policy. They cannot be used to promote a party group.

15.3. Officers will keep relevant members informed of media interest in the

Council's activities, especially regarding strategic or contentious matters.

15.4. Before responding to enquiries from the media, Officers shall ensure they are authorised to do so.

15.5. Likewise, officers will inform the Council's press office of issues likely to be of media interest, since that office is often the media's first point of contact.

15.6. If a Member is contacted by, or contacts, the media on an issue, he/she should:

- indicate in what capacity he/she is speaking (e.g. as ward member, in a personal capacity, as a Cabinet member, on behalf of the Council, or on behalf of a party group);
- be sure of what he/she wants to say or not to say;
- if necessary, and always when he/she would like a press release to be

issued, seek assistance from the Council's press office and/or relevant

Chief Officer, except in relation to a statement which is party political in

nature;

- consider the likely consequences for the Council of his/her statement (e.g. commitment to a particular course of action, image, allegations of jumping to conclusions);
- never give a commitment in relation to matters which may be subject to claims from third parties and/or are likely to be an insurance matter; **or in an emergency situation**
- consider whether to consult other relevant members; and
- take particular care in what he/she says in the run-up to local or national elections to avoid giving the impression of electioneering, unless he/she has been contacted as an election candidate or political party activist.

15.7 In an emergency or civil contingency official statements will be issued through the press office after liaising with relevant council leadership, the lead authority responding and relevant partners

- **In such a situation the council may also appoint an official spokesperson**
- **Officers should not comment or speculate about an emergency or civil contingency before speaking to the press office (the press office will have been activated as part of the council's emergency planning process and will have the facts and what is in the public domain)**
- **Members should not comment or speculate about an emergency or civil contingency before speaking to ?**

15.8 During the pre-election period (previously known as 'purdah') members and officers must follow the official publicity guidance issued at the time to ensure a fair election

16. Correspondence

16.1. Correspondence between an individual ~~member~~ Member and an ~~officer~~ Officer should not be copied to another ~~member~~ Member unless the author expressly intends and states that this is the case or consents. Where correspondence is copied, this should always be made explicit, i.e. there should be no "blind" copies.

16.2. Official letters written on behalf of the Council should normally be in the name of the relevant ~~officer~~ Officer. It may be appropriate in some circumstances (e.g. representations to a Government Minister) for letters to appear in the name of an ~~Executive Cabinet~~ member or the chair of an ~~Overview and Scrutiny Commission~~ Committee.

16.3. The Mayor may initiate correspondence in his/her own name.

16.4. Letters which create legally enforceable obligations or which give instructions on behalf of the Council should never be sent in the name of a ~~member~~ Member.

16.5. When writing in an individual capacity as a ward ~~member~~ Member, a ~~member~~ Member must make clear that fact.

17. Access to premises

17.1. Officers have the right to enter Council land and premises to carry out their work. Some ~~officers~~ Officers have the legal power to enter property in the ownership of others.

~~ownership of others.~~

17.2. Members have a right of access to Council land and premises to fulfil their duties.

17.3. When making visits as individual ~~members~~ Members, ~~members~~ Members should:

- whenever practicable, notify and make advance arrangements with the appropriate ~~M~~anager or ~~O~~fficer in charge;
- comply with health and safety, security and other workplace rules;
- not interfere with the services or activities being provided at the time of the visit;
- if outside his/her own ward, notify the ward ~~M~~ember(s) beforehand; and
- take special care at schools and establishments serving vulnerable sections of society to avoid giving any impression of improper or inappropriate behaviour.

18. Use of Council Resources

18.1. The Council provides all members with services such as ~~typing, printing and photocopying, and goods such as~~ stationery and computer equipment, to assist them in discharging their roles as members of the Council. These goods and services are paid for from the public purse. They should not be used for private purposes or in connection with party political or campaigning activities.

18.2. Members should ensure they understand and comply with the Council's own rules about the use of such resources, particularly:

- where facilities are provided in members' homes at the Council's expense;
- in relation to any locally-agreed arrangements e.g. payment for private photocopying; and
- regarding ICT security.-

18.3. Members should not put pressure on staff to provide resources or support which ~~O~~officers are not permitted to give. Examples are:

- business which is solely to do with a political party;
- work in connection with a ward or constituency party political meeting;
- electioneering;
- work associated with an event attended by a member in a capacity other than as a member of the Council;
- private personal correspondence;
- work in connection with another body or organisation where a member's involvement is other than as a member of the Council; and
- support to a member in his/her capacity as a councillor of another local authority.

19. Interpretation, Complaints and Allegations of Breaches

19.1. This part of the protocol should be read in conjunction ~~the Council's~~ with any

"whistle-blowing" policy ~~the Council may have~~.

19.2 Members or officers with questions about the implementation or interpretation of any part of this protocol should seek the guidance of the Monitoring Officer.

19.3. A member who is unhappy about the actions taken by, or conduct of, an ~~O~~officer should:

- avoid personal attacks on, or abuse of, the officer at all times,
- ensure that any criticism is well founded and constructive,
- never make a criticism in public, and
- take up the concern with the officer privately.

19.4. If direct discussion with the ~~officer~~ Officer is inappropriate (e.g. because of the seriousness of the concern) or fails to resolve the matter, the ~~M~~member should raise the issue with the ~~O~~officer's manager or the relevant senior officer.

19.5. A serious breach of this protocol by an ~~O~~officer may lead to an investigation under the Council's disciplinary procedure.

19.6. An [Officer](#) who believes a member may have acted other than in accordance with this protocol should raise his/her concern with the Monitoring Officer. He/she will consider how the complaint or allegation should be dealt with. At a minor level, this may be no more than informally referring the matter to the [Leader](#) of the relevant party group. More serious complaints may involve alleged breaches of the members' code of conduct, and may be referred to the [Monitoring Officer / Standards Committee](#) ~~Board~~ [for England](#).

Appendix 2 – Revised Licensing Functions

Licensing & Safety Committee Terms of Reference

The committee comprises 11 councillors

The frequency of meetings is around every five weeks.

The committee fulfils the council's licensing duties not undertaken by an officer as set out in the functions scheme at part 3 section 6 of the Council's Constitution.

The committee may establish one or more sub-committees consisting of three members of the licensing and safety committee to fulfil functions delegated to the licensing hearings panel.

The committee functions are:

All other licensing and related functions not within the remit of the committee are delegated to the Chief Executive, who will maintain the Officer Scheme of Delegation detailing all relevant delegations to officers.

Private / Public Hire Vehicles, Gaming, Alcohol, Entertainment, Food, Gambling and miscellaneous Licensing

Functions relating to licensing and registration as set out in Schedule 1 to the Functions Regulations and licences included in the Licensing Act 2003.

Health and Safety:

Functions relating to health and safety under any "relevant statutory provision" within the meaning of Part 1 of the Health and Safety at Work Act 1974, to the extent that those functions are discharged otherwise than in the Council's capacity as employer.

Other functions of the Licensing and Safety Committee

To determine all new applications and all renewals for hackney carriage proprietor (vehicle), hackney carriage driver, private hire vehicle, private hire driver and private hire operator licences where the applicants do not comply with the relevant policy, guidelines, criteria or where there are grounds for refusal of the applications under the relevant legislation.

To determine the design of the plates and badges to be displayed in connection with hackney carriage and drivers' licences and private hire vehicles and drivers' licences.

To determine all applications for sex establishment licences under the Local Government (Miscellaneous Provisions) Act 1982, Section 2 and Schedule 3. d) To deal with the approval of premises for the solemnisation of marriages in accordance with Regulation 46A of the Marriage Act 1994 (c.76) and the Marriages (Approved Premises) Regulations 1995 and to set the appropriate fees where the appropriate officer does not wish to exercise his/her delegated powers.

To deal with matters relating to the functions of the Council relating to the Safety of Sports Grounds Act 1975 and the Sporting Events (Control of Alcohol Etc.) Act 1985 and Part III of the Fire Safety and Safety of Places of Sport Act 1987 where the appropriate officer does not wish to exercise his/her delegated powers.

To determine the pre-requisites, minimum standards, terms, conditions and restrictions associated with and/or to be attached to any licence which falls within the purview of the Licensing and Safety Committee.

To authorise the revocation or suspension of any Licence which falls within the purview of the Licensing and Safety Committee except in circumstances involving risk to the public safety in which case authority be delegated to the Head of Service (Public Protection) and/ or the Unit Manager (Licensing) after consultation with the Chair of the Committee to revoke or suspend a Licence with immediate effect subject to a report to the next Committee meeting.

To determine any applications for licences where the appropriate officer does not wish to exercise his/her delegated powers.

To deal with any licensing and registration functions referred to in the Local Authorities (Function and Responsibilities) Regulations 2000, as amended, where the appropriate officer does not wish to exercise his/her delegated powers.

To deal with any health and safety matters under Part 1 of the Health and Safety Act 1974 where the appropriate officer does not wish to exercise his/her delegated powers.

To make recommendations to Council in respect of licensing functions covered by the Licensing Act 2003, and to deal with all policy and monitoring matters relating to licensing functions covered by the Act.

To determine refusals to grant revocations and variations of licences for Housing in Multiple Occupation under the provisions of the Housing Act 2004.

To act as the single review body in respect of drivers working on Council school and college contracts.

To deal with any licensing and registration functions referred to in the Animal Welfare Act 2006, as amended, and the regulations made under, where the appropriate officer does not wish to exercise his/her delegated powers.

Licensing Hearings Panel

The panel is a subcommittee of the Licensing and Safety committee and comprises 3 councillors from the Licensing and Safety Committee

The Licensing Hearings Panel fulfils the council's licensing duties not undertaken by an officer as set out in the functions scheme at part 3 section 6 of the Council's Constitution

Licensing Hearings Sub-Committee functions

The Licensing Hearings Sub-committee determines all applications that fall within the Licensing Act 2003 which have attracted representations against them including:

Applications for personal licences (if police objection)

Applications for personal licences with unspent convictions;

Applications for premises licences/club premises certificates (if relevant representation are made as specified in the Licensing Act 2003)

Applications for provisional statements (if relevant representation are made as specified in the Licensing Act 2003)

Applications to vary premises licences/club premises certificates (if relevant representation are made as specified in the Licensing Act 2003)

Applications to vary designated premises supervisor (if police objection)

Requests to be removed as a designated premises supervisor

Applications for transfer of premises licence (if police objection)

Applications for interim authorities (if police objection)

Applications to review premises licences/club premises certificate;

Deciding whether to object when the authority is a consultee and not the relevant authority considering an application

Determination of objections to temporary event notices

Determination of application to vary premises licence at community premises to include alternative licence condition (if police objection)

Revocations of licences where convictions come to light.

The Licensing Hearings Sub-committee determines all applications that fall within the Gambling Act 2005 which have attracted representations against them including:

a) Application for Premises Licence b) Application for a variation to a licence c) Application for a transfer of a licence d) Application for a provisional statement e) Review of a premises licence f) Application of club gaming / club machine permits g) Cancellation of club gaming / club machine permits h) Decision to give a counter notice to a temporary use notice