



Bury Integrated Safeguarding Partnership

Adults

Annual
Report

2021-22

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Introduction

As part of their statutory requirements defined in Working Together to Safeguard Children (2018), the Children Act (2014) and the Care Act (2014), the Bury Integrated Safeguarding Partnership (BISP) are required to produce a report at the end of each financial year which highlights:

- What BISP has done during that year to achieve its objectives
- What BISP has done during that year to implement its strategy
- What each BISP member has done during that year to implement the strategy
- The findings of the Safeguarding Reviews for both Children and Adults arranged by the BISP which have concluded in that year (irrespective of whether they have started in that year or not)
- The reviews arranged by BISP under that section which are ongoing at the end of that year (whether or not they began that year)
- What BISP has done during that year to implement the findings of reviews arranged by it under that section, and where it decides during that year not to implement a finding of a review arranged by it under that section, the reason for that decision

This Annual Report is the Adult's section of the Combined Annual Review that is to be published by the Bury Integrated Safeguarding Partnership, and focuses on the work undertaken by the BISP and its partners in relation to Adults in the period April 2021 to March 2022.

About Bury Integrated Safeguarding Partnership

In 2019, due to the changes in statutory requirements, learning from service/practice reviews and development sessions with both the Bury Safeguarding Adults Board (BSAB) and Bury Safeguarding Children Board (BSCB), the boards were merged to form the Bury Integrated Safeguarding Partnership, or BISP.

The benefits of moving to an integrated model were seen as follows:

Drive a more rounded approach to safeguarding i.e. via shared learning, joint workforce development, developing/improving joint practice, an all-aged shared focus and agenda.

Avoid duplication both of officer time and resource investment

Strengthen the links with and learn from local, regional and national partnerships

Ensure that Bury meets its obligations in relation to adult and child safeguarding statutory requirements and Greater Manchester Health and Social Care transformation plans

Ensuring that the customer/patient voice is entrenched in developing Bury's overall response to safeguarding

Business Unit

BISP is supported by a jointly funded Business Unit, currently hosted by Bury LA.

The officers that make up the Business Unit are:

- **Integrated Safeguarding Partnership Business Manager**
- **Learning and Development Officer**
- **Quality Assurance and Performance Officer**
- **Senior Administrator**
- **Administration Officer**

During the year 2021-22, there were a significant number of changes within the BISP Business Unit, namely the agreement that there should be a specific Case Review Officer, to manage the increasing number of Reviews that are being reported into the BISP. This role is out for recruitment and has been agreed for a period of 12 months.

Structure

Over the last 3 years, due to the evolving nature of the BISP, and the effect the Covid-19 pandemic, it has been identified that a change of structure is required to provide a more effective operational process, and increase the capacity of the Business Unit

- Proposed new structure will commence during the 2022-23 reporting year.
- Proposal is to reduce the number of subgroups and replace them with specific working groups, while streamlining the Case Review process by splitting the Case Review Group into Children and Adults and increasing the oversight of the partnership at an executive level.
- This will be described in detail in the 2022-23 Annual Reports.

Original Structure



Strategic Partnership Group
 Consists of senior partners within BISP and 3 statutory partners - LA, GMIC Bury, GMP
 Met every 10 weeks after the sub groups to review their actions

Business Groups
 Each group is responsible for delivering strategic influence over the partners, ensuring they implement the Business Plan and influence safeguarding arrangements
 They also met every 10 weeks

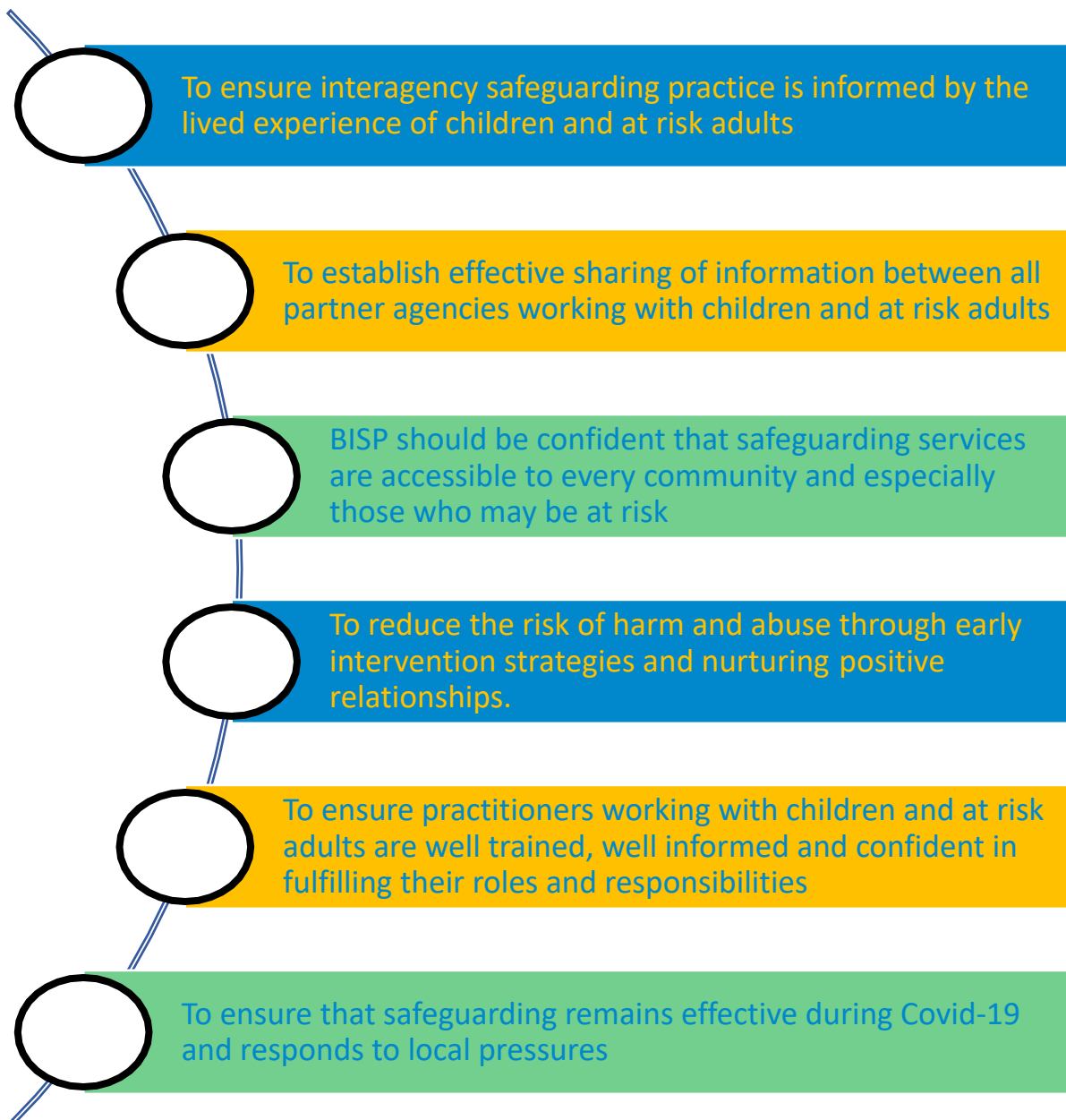
<p>Complex Safeguarding - chaired by GMP</p>	<p>Case Review – Adults group chaired by Designated Nurse for Safeguarding Adults (GMIC Bury)</p>	<p>Quality Assurance and Performance – chaired by Head of Service for Quality Assurance – children, Bury Council and attended by the BISP QA & P Officer</p>	<p>Learning and Development – chaired by Principal Social Worker – Adults, Bury Council and attended by the BISP L & D Officer</p>	<p>Schools, Colleges and Adult Learning – chair vacant. Group representation not reflective of Multi-Agency practice so has been identified as needing Independent Review</p>
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Scrutiny and Reporting – 2021-22

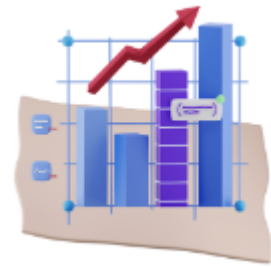
Priorities and Plans

The plan for 2021–22 has included the following target areas focusing on scrutiny and challenging the system with specific focus on the areas below, including

“Where will the assurance be sought from?”



Adult Safeguarding Performance Measures



This section of the report highlights the activities undertaken by the BISP and its partners during 2021-22

Each Local Authority is responsible for collecting data relating to adult abuse in its area.

The following information lays out some of the key data collected and also the progress against the “Key Measures of Success” identified by the Adult Safeguarding Business Group.

Data Definitions

Safeguarding Concern

- A sign of suspected abuse or neglect that is reported to the council or identified by the council.

Safeguarding Enquiries

- The action taken or instigated by the local authority in response to a concern that abuse or neglect may be taking place. An enquiry could range from a conversation with the adult to a more formal multi-agency plan or course of action.

Section 42 Safeguarding Enquiries

The enquiries where an adult meets ALL of the Section 42 criteria. The criteria are:

- (a) The adult has needs for care AND support (whether or not the authority is meeting any of those needs) and
- (b) The adult is experiencing, or is at risk of, abuse or neglect and
- (c) As a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.

Headlines from 2021-22

- There is evidence to suggest that safeguarding for adults is improving.
- There has been a general overall reduction in the number of individuals involved in safeguarding.
- There have however, been an increase in the number of Safeguarding Adult Reviews received by the BISP Business Unit in comparison to previous years, which has had an impact on the operational processes of the partnership.

The data below is taken from Bury Council's Adult Social Care customer database.

	2021-22	2020-21	Change
Individuals involved in safeguarding concerns per 100,000 population.	1712	1724	-12
Individuals involved in a Section 42 Enquiry per 100,000 population.	721	828	-107
Individuals involved in an OTHER SAFEGUARDING ENQUIRY per 100,000 population	88	133	-45
Number of individuals with more than one Section 42 enquiry	161	252	-91
Number of Safeguarding Adult Reviews per 100,000 population. Total number of SARs that have taken place	1	4	-3

Deprivation of Living Safeguards

Deprivation of Living Safeguards (DoLS) is an amendment to the Mental Capacity Act (2005) which covers the legal process in which it is necessary to deprive a resident or patient who lacks the capacity to consent to their care and/or treatment of their liberty in order to keep them safe from harm.

	2021-22	2020-21	Change
Number of DoLS applications received per 100,000 population [YTD]	1232	1407	-175
Number of DoLS applications authorised per 100,000 population [YTD]	802	654	148

Safeguarding Adult Reviews

A Safeguarding Adult Review (SAR) is a multi-agency review process which seeks to determine what agencies and individuals involved with an adult could have done differently that could have prevented death or significant harm from taking place.

- During the 2021-22 reporting period, there was an unprecedented number of Safeguarding Adult Reviews referred to the BISP.
- A communication and training issue was identified as incorrect forms were being completed. As a result a process was put in place to filter these out and shared with Adult Social Care to reduce the number of incorrect referrals being submitted.

Partner Feedback



Adult Social Care

- Multi Agency Safeguarding Working Group Work Plan implementation started
- Preparation for CQC assessment underway
- Operation Crawton is being managed
- ASC Senior Management Team planning new strategic vision
- Systems in place to record and manage data
- Multi Agency Safeguarding Policy out of date and not fit for purpose - new policy being compiled
- MARM and PIPOT processes being reviewed

GMIC Bury

- Significant pressures faced due to the Coronavirus pandemic
- Significant changes to the team but core functions have continued
- Continued assurances gained from commissioned services regarding safeguarding
- Improved CQC ratings across nursing home providers
- Safeguarding Team contributed to the vaccination response
- Remote working and training developed

GM Police

- Entirely new Senior Leadership Team
- Increased focus on partnership worth
- Establishment changes made to introduce/reintroduce safeguarding teams
- Additional resources invested in DST/MASH
- Improvements made in triage, attendance times and outcomes for multiple crime types
- Some functions would benefit from co location

Partner Feedback continued

GM Fire & Rescue Service

- Internal Governance refreshed in relation to safeguarding and 2 groups now merged.
- Dedicated Lead Officer for Safeguarding appointed, for 18 months initially from Apr 2021
- Safeguarding training continued for all staff
- All frontline staff Safeguarding referrals are quality assured by a designated officer

Community Safety Partnership

- Consultation to forge a new Community Safety Plan took place in autumn 2021
- Development refresh under joint chairship of Deputy Chief Executive of Bury Council and Chief Superintendent of GMP to strengthen alignment to GM Standing Together 2022-2025 plan
- Protocol being developed for the CS Partnership and BISP to receive updates from each other

Voluntary & Charitable Service

- State of the Sector 2021 estimates over 1200 VCSE groups in Bury, of which 71% are micro
- 29% are registered charities & social enterprises
- Estimated 26,000 volunteers in Bury providing 131,145 hours each week, equating to economic contribution of at least £65m PA
- Bury VCFA facilitates networks and forums for groups to share good practice and challenges
- VCSE groups used as a stop-gap for those awaiting statutory services
- Bury VCFA sit on the Multi-agency Improvement Steering Group

Probation Service

- Community Rehabilitation Service and National Probation Service unified in June 2021
- Home visit framework revised in Dec 2021
- Think Child approach launched early 2022
- Integrated Rehabilitative Service introduced
- Ongoing pilot for transitions at age 18
- Higher level of walk-outs from custody following Court COVID recovery
- Significant number of probation officers due to qualify in 2023, from PQIP programme
- Alongside Achieve staff co-located in the office
- Significant focus on getting assessment right

Six Town Housing

- Consultation to forge a new Community Safety Plan took place in autumn 2021
- Development refresh under joint chairship of Deputy Chief Executive of Bury Council and Chief Superintendent of GMP to strengthen alignment to GM Standing Together 2022-2025 plan
- Protocol being developed for the CS Partnership and BISP to receive updates from each other

Priorities and Plans for 2022-23

The Partnership needs to identify what its strategic plan is for the year(s) going forward and identify what that will look like.

Closing Statements



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2021-22 was a challenging year for the BISP, with significant staff and organisational changes both within the partners and the Business Unit having a serious affect on the productivity of the partnership, and the capacity of the Business Unit to support.

There are however, lots of positives to consider also, with significant changes throughout the varying partners to improve performance and the provision of safeguarding across Bury, and a commitment from all partners to increase support and improve multi-agency working throughout the BISP.

While there are plans in place to ease this pressure and increase capacity, it is accepted that things will become more challenging before they begin to improve.

Appendix 1:

Strategic Priorities 2021-22

The following are about scrutiny and challenging the system with specific focus on the areas below Where will the assurance be sought from?

1. 'To ensure interagency safeguarding practice is informed by the lived experience of children and at-risk adults'
 - What information do we collect?
 - Linking into outcomes of access to services
 - Impact of Covid-19 on access to services
 - Service development and co-production
2. 'To establish effective sharing of information between all partner agencies working with children and at-risk adults'
 - Utilise the new skills using digital technology, for example CPP, adult safeguarding meetings, core groups, BISP meetings
 - Risk of technologies e.g., images
 - Issues that arise using IT esp. around information sharing and ensuring the relevant sharing to safeguard all.
3. 'BISP should be confident that safeguarding services are accessible to every community and especially those who may be at risk'
 - Consider some targeted work with communities
 - Revisit the SCR and SAR learning
 - Also people who English isn't their first language
 - inequalities
 - how do we safeguard people with complex mental health issues (needs unpacking)
 - people who are disenfranchised and don't meet thresholds for services or do not want to engage
 - transition planning, children to adulthood and then into older adults
4. 'To reduce the risk of harm and abuse through early intervention strategies and nurturing positive relationships'.
 - Identifying system leader at neighbourhood work
 - Ensuring linking between the work and safeguarding
 - New AD for PSR needs to link in after appointment
 - ICON
 - Safe sleeping
5. 'To ensure practitioners working with children and at-risk adults are well trained, well informed and confident in fulfilling their roles and responsibilities'
6. To ensure that safeguarding remains effective during Covid and responds to local needs

Appendix 2:

Adult Dataset		Q1	Q2	Q3	Q4	Total	2021	Diff
Individuals involved in safeguarding concerns per 100,000 population.	Total	518	922	1321	1712	1712	1724	-12
Individuals involved in a Section 42 Enquiry per 100,000 population.	Total	254	459	602	721	721	828	-107
Individuals involved in a OTHER SAFEGUARDING ENQUIRY per 100,000 population	Total	20	46	70	88	88	133	45
Number of individuals with more than one Section 42 enquiry	Total	60	113	158	161	161	252	91
No. of Safeguarding Adult Reviews per 100,000 population. Total number or SARs that have taken place	Total	0	0	0	1	1	4	3
Number of DoLS applications received per 100,000 population [YTD]	Total	305	548	1030	1232	1232	1407	175
Number of DoLS applications authorised per 100,000 population [YTD]	Total	149	303	627	802	802	654	-148

Data Set for Adults 2021-22

Glossary of Terms and Abbreviations:

ABG	Adult Business Group
ACM	Active Case Management
ACT	Achieving Change Together
ACCT	Assessment, Care in Custody, Teamwork
BISP	Bury Integrated Safeguarding Partnership
CBG	Children's Business Group
CCE	Child Criminal Exploitation
CCG	Clinical Commissioning Group
CCMT	Community Commissioning Management Team
CN	Child in Need
CP	Child Protection
CSC	Children's Social Care
CSE	Child Sexual Exploitation
CST	Complex Safeguarding Team
DBS	Disclosure and Barring Service
LSDLs	Deprivation of Liberties Safeguards
DHR	Domestic Homicide Review
EET	Employment Education and Training
FGM	Female Genital Mutilation
GM	Greater Manchester
GMP	Greater Manchester Police
GMCA	Greater Manchester Care Alliance
GMCA	Greater Manchester Combined Authority
ICON	Infant is crying normally, Comforting methods can help, OK to walk away, Never, ever, shake a baby
ICS	Integrated Care System
KPI	Key Performance Indicator
LA	Local Authority
LAC	Looked After Child
LADO	Local Authority Designated Officer
LCSPR	Local Children's Safeguarding Practice Review
MAPPA	Multi Agency Public Protection Arrangements
MASH	Multi Agency Safeguarding Hub
MCA	Mental Capacity Act (2005)
NCA	Northern Care Alliance
PCFT	Pennine Care Foundation Trust
PIED	Prosecution, Intervention, Education and Diversionary
PTPPT	Person in a Position of Trust
PMM	Performance Management Meeting
PMT	Performance Management Team
RR	Rapid Review
SAR	Safeguarding Adult Review
SCAL	Schools, Colleges and Adult Learning
SCR	Serious Case Review
SEND	Special Educational Needs or Disability
TAF	Team Around the Family