

Meeting: Locality Board			
Meeting Date	03 July 2023	Action	Receive
Item No.		Confidential	No
Title	Bury Integrated Care Partnership System Assurance Committee summary report		
Presented By	Catherine Jackson, Associate Director for Nursing, Quality and Safeguarding (Bury)		
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Clinical Lead	Cathy Fines		

Executive Summary
This report provides the Locality Board with a summary from the Bury Integrated Care Partnership System Assurance Committee meeting that took place in June 2023 and the Greater Manchester Quality Strategy
Recommendations
The Locality Board is asked to receive the report and share any feedback to the System Assurance Committee for action

OUTCOME REQUIRED (Please Indicate)				
	Approval	Assurance	Discussion	Information
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
APPROVAL ONLY; (please indicate) whether this is required from the pooled (£75) budget or non-pooled budget	Pooled Budget	Non-Pooled Budget		
	<input type="checkbox"/>	<input type="checkbox"/>		

Links to Strategic Objectives	
SO1 - To support the Borough through a robust emergency response to the Covid-19 pandemic.	<input checked="" type="checkbox"/>
SO2 - To deliver our role in the Bury 2030 local industrial strategy priorities and recovery.	<input type="checkbox"/>
SO3 - To deliver improved outcomes through a programme of transformation to establish the capabilities required to deliver the 2030 vision.	<input checked="" type="checkbox"/>
SO4 - To secure financial sustainability through the delivery of the agreed budget strategy.	<input type="checkbox"/>
Does this report seek to address any of the risks included on the NHS GM Assurance Framework?	<input type="checkbox"/>

Implications						
Are there any quality, safeguarding or patient experience implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Has any engagement (clinical, stakeholder or public/patient) been undertaken in relation to this report?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Have any departments/organisations who will be affected been consulted?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any conflicts of interest arising from the proposal or decision being requested?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are there any financial Implications?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Is an Equality, Privacy or Quality Impact Assessment required?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
If yes, has an Equality, Privacy or Quality Impact Assessment been completed?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
If yes, please give details below:						
If no, please detail below the reason for not completing an Equality, Privacy or Quality Impact Assessment:						
Are there any associated risks including Conflicts of Interest?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Are the risks on the NHS GM risk register?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>

Governance and Reporting		
Meeting	Date	Outcome
System Assurance Committee	21/06/2023	Summary to be provided to Locality Board

System Assurance Committee Highlight Report – June 2023

1. Introduction

- 1.1. This report provides the Locality Board with a summary from the Bury Integrated Care Partnership System Assurance Committee meeting that took place in June 2023.

2. Background

- 2.1. This report is a summary of the System Assurance Committee held on 21st June 2023.

3. Headlines from the System Assurance Committee

3.1 JSNA and Health Inequalities

- The new JSNA describes the health, social care and wellbeing needs of local communities in Bury. The core aim is to develop local evidence-based priorities for commissioning which will improve the public's health and reduce inequalities.
- The JSNA is used to help in determining what actions local authorities, the local Integrated Care Board (ICB) and other partners need to take to meet health and social care needs, and to address the wider determinants that impact on health and wellbeing locally.
- It can be used for business cases and bids by organisations across Bury to ensure that needs and opinions of the local population are represented by service providers to aid in the expansion of their offerings in the future.
- The primary audience for the JSNA are health and social care commissioners and planners, who use it for service developments and planning
- The general public can also use the JSNA to examine local health and wellbeing data, strategies, and commissioning recommendations.
- To further support the JSNA a local health inequalities position paper has been created for Bury.
- The inequalities paper outlines the framing of our approach to how we address inequalities across 4 domains - health behaviours, wider determinants, place based approaches and public sector reform.
- The paper along side the JSNA also supports partners to think about their contributions to reducing inequalities.

3.2 GM Antimicrobial Resistance (AMR) Priorities

- One of the national requirements for ICB's this year is to have a functional AMR group or board. This will take forward work going on around national objectives and provide infrastructure to look at both a Greater Manchester and locality level drive through improvements relating to antimicrobial stewardship.
- There are 3 subgroups that support this work
 - GM Infection Prevention and Control Group

- GM Antimicrobial Stewardship Group
- GM Deterioration Group (Sepsis).
- The 3 priorities for the Infection Prevention and Control Group are –
 - To reduce urinary tract infections (UTIs) in adults and children focussing on what activities will have the biggest impact across the GM population
 - To reduce Gram Negative Blood Stream Infections (GNBSIs) by improving education and training in all care settings by adopting and spreading best practice
 - To reduce the use comprehensive investigations of Health Care Associated Infection cases and introduce a rapid investigation process focussed on capturing process indicators which will improve clinical practice

3.3 Quality Performance Report

- Work is ongoing with the GM and locality BI teams to develop a dashboard for the Systems Assurance Committee that captures the quality metrics to be able to demonstrate what we are achieving in relation to the assurance of the systems and services that we have in place across the Bury population.
- Data shared shows some of the metrics that have been identified and reported on previously.
- What also needs to be captured is data from other sources and other providers across Bury in order to report robustly linking to the triple aims.
- The Dashboard will be developed to capture Quality metrics from all partners and link to the JSNA and health inequalities previously discussed.

3.4 Patient Services Report

- Patient Services covers a vast remit including coordinating Freedom of Information (FOI) requests, managing the complaints process including Parliamentary and Health Service Ombudsman (PHSO) enquiries, overseeing responses to MP queries, recording and acknowledging compliments.
- Patient Services also handle complex queries which cannot be resolved within the 3-day PALS timeframe.
- The report provides information on the 213 Patient Services enquiries that was received by NHS GM (Bury locality) between 1 April 2022 and 31 March 2023 broken down –
 - 78 FOI requests
 - 81 PALS (Patient Advice and Liaison Service) contacts
 - 11 Complaints
 - 40 MP enquiries
 - 1 Mayor of Great Manchester enquiry
 - 0 Parliamentary and Health Service Ombudsman reviews
 - 2 Compliments
- 11 complaints were received and following investigation one complaint was not upheld, 5 complaints were withdrawn, and 9 cases are ongoing.

- 40 MP enquiries were received and following investigation 32 were closed and 8 cases are ongoing.
- It is noted that Complaints and PALS data between January - March 2023 appears incomplete due to changes in resources in the Patient Services Team.
- Responses to FOI requests continue to be dealt with at a consistently high level with 72 of the 78 enquiries being responded to within 20 working days.
- Further guidance on future reporting/governance requirements is expected from Greater Manchester in the coming months following the consultation on locality and pan-GM structures and the establishment of the GM Corporate Services Team.

3.5 Burrswood House Residential and Nursing Care Home

- The home owners, Advina Health Care, has given notice recently in relation to changes that they are planning to make in relation to how they run the units that they offer in Bury.
- At the end of May, Advina Health Care contacted the local authority to say that they were looking at closing one of the four units at Burrswood.
- This will impact 21 residents in the Nursing Unit.
- A health and social care Multi-Disciplinary Team (MDT) has been established to look at how to manage the closure proposed and support residents and families/carers during this time as follows –
 - Send out comms to families/residents/relatives on behalf of the CHC and Council
 - Continue with review of residents by CHC and Social Work colleagues.
 - Work with in-borough nursing homes to release capacity.
 - Potentially put a hold on other teams placing people in nursing homes until such a point that all Burrswood residents that have to move, have done so. This will be agreed with the Director of Adult Social Care
 - Work through Provider Failure checklist for entire Burrswood site given concerns that further closures may occur.

4 **Associated Risks**

- 4.1 Issues around the impact of the closure of the nursing unit at Burrswood are being managed by the health and social care MDT in Bury.

5 **Recommendations**

- 5.1 None.

6 **Actions Required**

- 6.1 The Locality Board is asked to note the contents of the report and to raise any issues for the System Assurance Committee to address.

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June 2023