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# Adult Social Care Reforms Update

9th November 2023

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# White paper published 1<sup>st</sup> December 2021

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## Main Components:

- Workforce Strategy - £500m – reduced
- Housing - £300m – a steering group set up
- Disabled Facilities Grant - £570m - delivered
- Specialist Housing - £71m – yet to see
- Technology fund - £150m – yet to see
- Innovation Fund - £30m – yet to see
- Deconditioning Inequality fund - £3m – yet to see
- Unpaid Carers - £30m – yet to see

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## Fair Cost of Care Exercise

- Delivered along with funding that enabled us to move towards the fair cost of care

## Charging Reform

- Delayed

## CQC Inspection of local authority

- Started and progressing

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# The Care Quality Commission (CQC)

- The CQC is the independent regulator of health and adult social care in England.
- Their role is to make sure health and social care services provide people with safe, effective, compassionate, high-quality care.
- They monitor, inspect and regulate services and publish what they find.
- They have powers to act where they find poor care.

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## CQC assessment duties

- The CQC already inspect care homes, home care agencies, hospitals, ambulance services, GP and dental practices, mental health and community services.
- The CQC acquired new duties to assess local authorities and integrated care systems from April 2023.
- This has not been done to Councils for nearly 15 years!

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# CQC assessment of local authorities

- New duty on CQC to independently review and assess how local authorities are delivering their Care Act functions.
- All local authorities are to be assessed over two years.
- Local authorities will be rated as 'outstanding', 'good', 'requires improvement' or 'inadequate'.
- Intervention framework now published.

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# The Care Act 2014

- The Care Act 2014 represented the most significant reform of care and support in more than 60 years.
- The Act combined various existing pieces of legislation which previously shaped how social care was arranged in Britain.
- The Care Act changed many aspects of how support is arranged, and aimed to give greater control and influence to those in need of support.
- The next slide outlines key duties and powers.

NB: The scope of CQC assessment of local authorities is confined to our responsibilities under the Care Act 2014.

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# CQC Themes & Quality Statements

**Working with People:** assessing needs, care planning and review, direct payments, charging, supporting people to live healthier lives, prevention, wellbeing, information and advice

**Providing Support:** shaping, commissioning, workforce capacity and capability, integration and partnership working

## Assessing Needs

We maximise the effectiveness of people's care and treatment by assessing and reviewing their health, care, wellbeing and communication needs with them.

## Supporting people to live healthier lives

We support people to manage their health and wellbeing so they can maximise their independence, choice and control, live healthier lives, and where possible reduce their future needs for care and support.

## Equity in experiences and outcomes

We actively seek out and listen to information about people who are most likely to experience inequality in experience or outcomes. We tailor the care, support and treatment in response to this

## Care provision, integration and continuity

We understand the diverse health and care needs of people and local communities, so care is joined-up, flexible and supports choice and continuity.

## Partnerships and communities

We understand our duty to collaborate and work in partnership, so our services work seamlessly for people. We share information and learning with partners and collaborate for improvement

**Ensuring Safety:** safeguarding enquiries, reviews, Safeguarding Adults Board, safe systems, pathways and continuity of care

**Leadership:** culture, strategic planning, learning, improvement, innovation, governance, management and sustainability

## Safe systems, pathways and transitions

We work with people and our partners to establish and maintain safe systems of care, in which safety is managed, monitored and assured. We ensure continuity of care, including when people move between different services.

## Safeguarding

We work with people to understand what being safe means to them and work with them as well as our partners on the best way to achieve this. We concentrate on improving people's lives while protecting their right to live in safety, free from bullying, harassment, abuse, discrimination, avoidable harm and neglect, and we make sure we share concerns quickly and appropriately.

## Governance

We have clear responsibilities, roles, systems of accountability and good governance to manage and deliver good quality, sustainable care, treatment and support. We act on the best information about risk, performance and outcomes, and we share this securely with others when appropriate.

## Learning, improvement and innovation

We focus on continuous learning, innovation and improvement across our organisation and the local system. We encourage creative ways of delivering equality of experience, outcome and quality of life for people. We actively contribute to safe, effective practice and research



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## Key dates

**Apr to Sep  
2023**

- CQC to review data and published documentary evidence across all local authorities.
- Pilot assessments with five local authorities (Birmingham, Lincolnshire, North Lincolnshire, Suffolk and Nottingham).

**Sep to Dec  
2023**

- CQC aims to carry out 20 formal assessments (slightly delayed and a moving feast – 9 weeks advance notice to be given in October with assessments through to January).

**Early 2024  
onwards**

- CQC carrying out further formal assessments, all to be completed within 2 years
- Publish individual ratings of local authorities following the pilots and assessments

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# Local Assessments

## Notice

- 4 weeks' advance notice of assessment (9 weeks for first cohort).

## Duration

- Assessments 'taking around 20 weeks' end-to-end.

## On-site

- 'Potentially no more than 3 days' on-site.

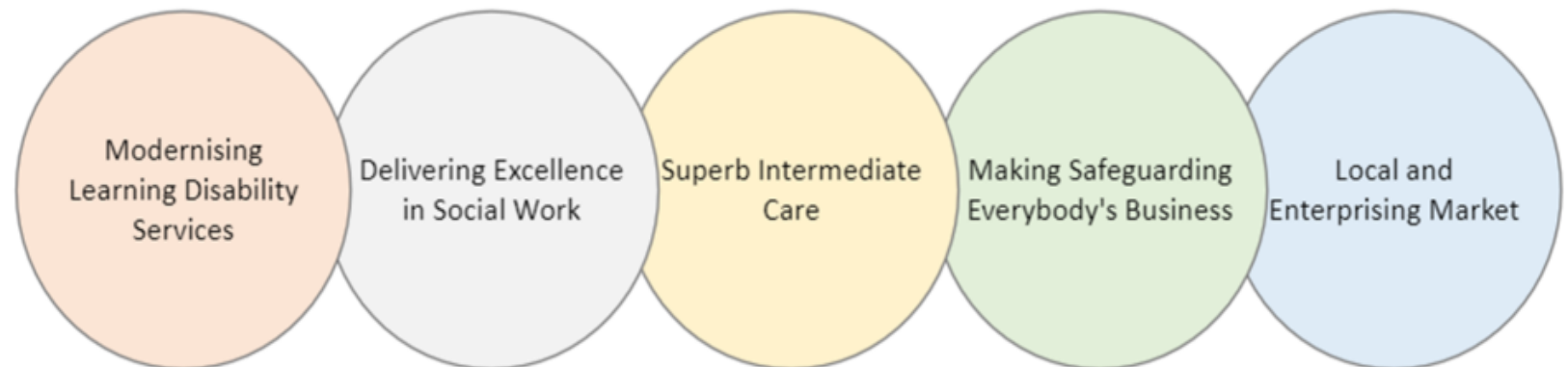
Assessment preparation, planning and management will place an ongoing burden on Adult Social Care. Government to provide £27k pa new burdens funding.

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# Assurance preparation

- ASC Strategic Plan, Risk Registers and Transformation Programme.

*'The people of Bury will have independent and fulfilling lives, involved and connected to their local communities'.*



*My life, my way. Let's do it!*

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# Assurance progress

- NW ADASS Peer Case File Review and Peer Challenge Day held in February 2023.
- ASC Strategic Plan 2023-26 and risk registers in place.
- Social Work Assurance Board now established.
- Regular case file audit being implemented.
- New Quality Assurance for Care Services is being developed.
- Self-assessment report being drafted and evidence repository being compiled.
- ASC Quarterly report for Cabinet and Scrutiny being developed to strengthen member engagement.
- ASC Transformation Board continues to meet monthly to oversee progress.

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## Final thoughts

- CQC assessment is not just an Adult Social Care issue; engagement with political leadership and corporate support is required.
- Significant improvement may be required in some areas but planning and delivery is already underway.

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**Questions?**

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