

# Elective Care and Cancer Recovery and Reform Board – Elective Waiting Times Update

## Health Scrutiny Committee

### 09<sup>th</sup> November 2023

# GM Elective Recovery Strategy



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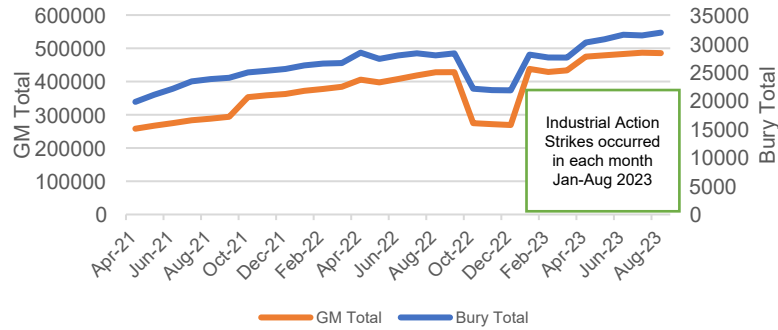
- Strategy is focused on 6 key Pillars of Recovery:
  - **Integrated Elective Care** – looking at the front end of the pathway, referral variation, use of advice and guidance and outpatient transformation including the use of patient initiated follow ups.
  - **Productivity and Efficiency** – ensuring we get the most out of the capacity we have through increased use of theatres, reductions in did not attend (DNA) rates, length of stay following key procedures
  - **Independent Sector** – working in partnership with the independent sector to ensure capacity supports those key groups of patients such as long waiters particularly in pressured specialties
  - **Wait List Management** – development of a single access policy and principles across GM, implementation of the national patient choice programme, piloting the use of wider data sets to risk stratify our wait list and identify patients who are more likely to deteriorate and reprioritise them
  - **Surgical Hubs** – development and utilisation of surgical hub capacity to protect elective activity even during periods of high system pressure such as winter
  - **Children and Young People** - nationally recovery for children and young people is behind that of adults. This recovery pillar is focused specifically on the needs of children and young people, recognising the disproportionate impact long waits have on development
- Each recovery pillar has a health impact assessment which is reported on at GM Elective Board
- There is a GM Elective Locality Group which brings together the Elective Leads from each Locality to support the implementation of the strategy
- The GM Elective Board have agreed the establishment of a Lived Experience Panel which is currently in development
- Information for patients is available on our GM While You Wait web site to support them while they are waiting. This contains general information for all patients and GM are increasing the information on specific specialties (<https://whileyouwait.org.uk/>)

# RTT Waiting List – GM and Bury Locality



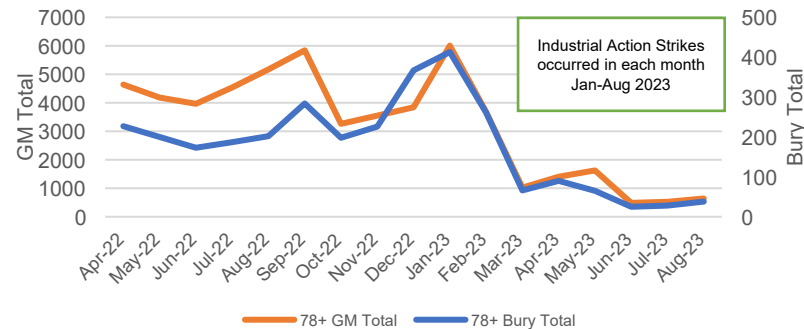
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Total Waits

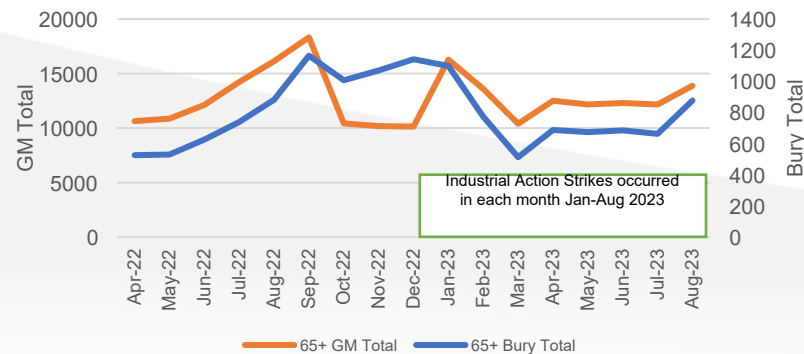


	No. of Strike Days
Jan-23	4
Feb-23	3
Mar-23	3
Apr-23	4
May-23	2
Jun-23	3
Jul-23	9
Aug-23	6

78+ Week Waits



65+ Week Waits



- **Total GM waiters - started to stabilise**, with the current position at **485,531 (Aug-23)**.
- **Bury waiters - currently at 31,917 in August**, accounting for **6.6% of GM's total**.
- **Dip from Oct to Dec 22** is attributed to missing MFT submissions.
- **78+ Week Waits –decreasing in GM since June with 640 currently waiting. Bury has been decreasing since April with 38 currently waiting, 5.9% of the GM total 78+ Week Waits. Both GM and Bury have had slight increases in August.**
- **65+ Week Waits –stabilised in GM and Bury Since April, with 13,881 currently waiting in GM and 877 in Bury. Bury accounts for 6.3% of the GM total 65+ Week Waits. Both the GM and Bury waiters over 65 Weeks have increased in August.**
- Overall **GM position impacted by industrial action** - most recently the joint industrial action.
- **Long wait position – ambition to eliminate 78+ week waits asap and 65+ week waits by 31<sup>st</sup> March 2024.**
- **Post Industrial Action - Prioritisation of cancer and Priority 2 patients ahead of long waits due to clinical need, pushing out the timescale for delivery of the long wait position.**

# GM Locality - RTT Waiting List (Aug 23)



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GM Locality	Total All	Plus 65 week waits	Plus 78 week waits
<b>Greater Manchester Total</b>	<b>485,531</b>	<b>13,881</b>	<b>640</b>
NHS MANCHESTER	94,501	3,958	150
NHS STOCKPORT	58,371	1,926	135
NHS TRAFFORD	38,481	1,718	64
NHS OLDHAM	36,602	963	63
NHS HEYWOOD, MIDDLETON AND ROCHDALE	37,682	857	51
NHS SALFORD	49,856	1,230	46
NHS BURY	31,917	877	38
NHS BOLTON	47,406	665	33
NHS TAMESIDE	31,438	458	31
NHS WIGAN BOROUGH	59,277	1,229	29

## Bury Locality Waits : All Providers (Aug 23)

Bury Locality Waits By Provider (Aug-23)	Total Waiting List		Plus 65 week waits		Plus 78 week waits	
	Volume	% of Bury Total	Volume	% of Bury Total	Volume	% of Bury Total
<b>Bury Locality Total All Providers</b>	<b>31,917</b>	<b>100%</b>	<b>877</b>	<b>100%</b>	<b>38</b>	<b>100%</b>
NORTHERN CARE ALLIANCE NHS FOUNDATION TRUST	21,362	67%	340	39%	10	26%
MANCHESTER UNIVERSITY NHS FOUNDATION TRUST	6,943	22%	473	54%	23	61%
BOLTON NHS FOUNDATION TRUST	1,595	5%	42	5%	1	3%
Other GM NHS Trusts	424	1%	2	0%	0	0%
Other Providers	1,593	5%	20	2%	4	11%

# RTT Performance: NCA and Bury Patients (Aug 23)



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## Total Waits

Specialty	Total
Dermatology Service	17286
Trauma and Orthopaedic Service	16664
Neurology Service	15530
Ear Nose and Throat Service	14692
Gynaecology Service	11149
Neurosurgical Service	10819
Other - Surgical Services	10796

- In **August NCA** had a **total of 159,193 waiters** - **Dermatology and T&O** being the **top two specialties**.

- Total **Bury** waiters at **NCA** is **21,362** - **Dermatology and ENT** being the **top two specialties**.

**19.8% of Dermatology** waits and **13.0% of T&O** waits at **NCA** are for **Bury** registered patients.

**Bury ENT waiters** account for **17.7%** of **NCA** waiters.

## 78+ Week Waits

Specialty	Total
Trauma and Orthopaedic Service	27
Neurosurgical Service	20
Gynaecology Service	13
Dermatology Service	9
Ear Nose and Throat Service	7

- In **August NCA** had a **total of 98 78+ Week waiters** with **T&O and Neurosurgical** being the **top two specialties**.

- Total **Bury** waiters at **NCA** is **10**.

The **top specialties** for **Bury** waiters is **Urology**.

**42.9% of Urology** waits at **NCA** are for **Bury** registered patients.

## 65+ Week Waits

Specialty	Total
Neurosurgical Service	1208
Dermatology Service	772
Ear Nose and Throat Service	322
Trauma and Orthopaedic Service	286
Other - Paediatric Services	223

- In **August NCA** had a **total of 3715 65+ Week waiters** with **Neurosurgical and Dermatology** being the **top two specialties**.

- Total **Bury** waiters at **NCA** is **340**.

The **top two specialties** for **Bury** waiters are **Dermatology and ENT**.

**22.9% of Dermatology** waits at **NCA** are for **Bury** registered patients.

**Bury ENT waiters** account for **9.3%** of **NCA** waiters.

***Drivers include demand returning to pre-pandemic levels, and reduced elective capacity due to industrial action***

# NCA RTT Performance: All Localities (Aug 23)



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NCA Trust RTT Waiting List (Aug-23)						
RTT Specialty	Total Waiting List		Plus 65 Week Waits		Plus 78 Week Waits	
	Volume	% of Trust Total	Volume	% of Trust Total	Volume	% of Trust Total
Trauma and Orthopaedic Service	16,664	10%	286	8%	27	28%
Neurosurgical Service	10,819	7%	1,208	33%	20	20%
Gynaecology Service	11,149	7%	153	4%	13	13%
Dermatology Service	17,286	11%	772	21%	9	9%
Ear Nose and Throat Service	14,692	9%	322	9%	7	7%
Urology Service	8,509	5%	88	2%	7	7%
Other - Surgical Services	10,796	7%	102	3%	6	6%
Oral Surgery Service	3,258	2%	161	4%	3	3%
General Surgery Service	5,705	4%	150	4%	2	2%
Plastic Surgery Service	656	0%	13	0%	2	2%
Other - Medical Services	6,977	4%	52	1%	1	1%
Other - Paediatric Services	8,510	5%	223	6%	1	1%
Cardiology Service	5,681	4%	5	0%	0	0%
Cardiothoracic Surgery Service	15	0%	0	0%	0	0%
Elderly Medicine Service	330	0%	1	0%	0	0%
Gastroenterology Service	8,894	6%	17	0%	0	0%
General Internal Medicine Service	65	0%	0	0%	0	0%
Neurology Service	15,530	10%	102	3%	0	0%
Ophthalmology Service	7,779	5%	55	1%	0	0%
Other - Other Services	135	0%	1	0%	0	0%
Respiratory Medicine Service	2,197	1%	0	0%	0	0%
Rheumatology Service	3,546	2%	4	0%	0	0%
<b>Grand Total</b>	<b>159,193</b>	<b>100%</b>	<b>3,715</b>	<b>100%</b>	<b>98</b>	<b>100%</b>

- The main specialties driving current NCA RTT performance are **Neurosurgery, Spinal Surgery** (which is counted under **Trauma & Orthopaedics**), **Dermatology**, and **ENT**.
- **Dermatology** has experienced a **large increase in seasonal urgent suspected cancer pathway demand** (48% higher than in 2019-20) which has **reduced capacity to treat lower clinical urgency long waits**
- **Specialist Neurosurgical and Spinal Surgery** services are subject to **capacity constraints**
- **ENT** is a service that is **experiencing capacity constraints across GM providers**

# NCA: RTT Key Actions

- NCA Clinical teams are working with national clinical leads from the NHS GIRFT (Getting It Right First Time) programme to adopt best practice so that we can see more patients sooner. This includes improving efficiency and streamlining clinical pathways.
- Extra capacity from other providers is being used in Dermatology, Neurosurgery & Spinal Surgery, ENT and Gynaecology to address backlogs. Mutual aid from the Walton Centre to treat Neurosurgical patients started in late October.
- Our Outpatient Transformation programme links to GIRFT work and includes improvements to the ways we invite patients for their appointments so that a higher proportion of patients are supported to attend clinics through clearer information and reminders. By doing this we will be able to see more patients sooner.
- Development of Clinical Diagnostic Hubs, which streamline and speed up pathways from referral to diagnosis.
- Increasing the availability of specialist advice to GPs to reduce demand.



## Total Waits

Specialty	Total
Other - Medical Services	25479
Oral Surgery Service	18947
Other - Paediatric Services	18442
Gynaecology Service	17392
Other - Surgical Services	15296

- In August MFT had a total of **193,554 waiters** with **Other-Medical Services** and **Oral Surgery** Service being the **top two specialties**.
- **Total Bury waiters at MFT is 6943, 3.6% of total waiters at MFT.**

The **top two specialties** for **Bury waiters** are **Other-Medical Services** and **Oral Surgery Service**.

**4.9% of Other-Medical Services** waits and **9.3% of Oral Surgery Service** waits at MFT are for **Bury registered patients**.

## 78+ Week Waits

Specialty	Total
Oral Surgery Service	129
Plastic Surgery Service	52
Ear Nose and Throat Service	40
General Surgery Service	40
Urology Service	29

- In August MFT had a total of **426 78+ Week waiters** with **Oral Surgery** Service and **Plastic Surgery** Service being the **top two specialties**.
- **Total Bury waiters at MFT is 23, 5.4% of 78+ Week Waiters at MFT.**

The **top specialty** for **Bury waiters** is **Oral Surgery Service**.

**13.2%** are for **Oral Surgery Service** waits at MFT Bury registered patients.

## 65+ Week Waits

Specialty	Total
Oral Surgery Service	1434
General Surgery Service	955
Other - Medical Services	911
Ear Nose and Throat Service	774
Urology Service	747

- In August MFT had a total of **9519 65+ Week waiters** with **Oral Surgery** Service and **General Surgery** Service being the **top two specialties**.
- **Total Bury waiters at MFT is 473, 5% of 65+ Week Waiters at MFT.**
- The **top two specialties** for **Bury waiters** are **Oral Surgery** Service and **Other - Surgical Services**.
- **13.2%** of **Oral Surgery Service** at MFT are for **Bury registered patients**.
- **Bury Other - Surgical Services** waiters account for **13.1%** of MFT waiters.



# Summary – Key Take Aways



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- GM has a robust strategy focusing on 6 pillars of recovery.
- Bury represented on the GM Elective Board, GM Elective Locality Group and GM Integrated Care Pillar.
- GM waiters started to stabilise despite the impact of the industrial action.
- Prioritisation of Cancer and 'Priority 2' patient's over longest waits post-industrial action – impacting timescale to deliver 78+ ww/65+ww position.
- Now need to focus on driving down the overall wait list size.
  
- Bury 78+ Week Waits
  - 5.9% (38) of the GM total.
  - 10.2% (10) of the NCA total
  - 5.4% (23) of the MFT total
  
- Bury 65+ Week Waits
  - 6.3% (877) of the GM total
  - 9.1% (340) of the NCA total
  - 5% (23) of the MFT total
  
- Top Specialties for Bury Waiters
  - NCA - Urology, Dermatology and ENT.
  - MFT - Oral Surgery Service and Other - Surgical Services.
  
- Trusts are working with the NHS GIRFT Team to adopt best practice to improve waits.
  
- Digital Mutual Aid System (DMAS) detailed within the 23/24 Planning Guidance to support the provision of mutual aid for long waiting patients being rolled out across all NHS trusts.
  
- Patient Initiated Digital Mutual Aid System (PIDMAS) will enable GM patients the ability to 'opt-in' to move provider, when they have been waiting over 40 weeks for care and meet the right criteria.
  
- GM While You Wait web site – support for patients while they are waiting.