

**Minutes of: HEALTH AND WELLBEING BOARD**

**Date of Meeting:** 10 April 2014

**Present:** Cabinet Member, Councillor Rishi Shori (Chair); Chief Officer, CCG, Stuart North; Executive Director, Communities and Neighbourhoods, Graham Atkinson; Dr A. Gibson; Chair, Healthwatch, Carol Twist; Interim Director of Public Health, Lesley Jones; Police Inspector Amber Waywell, Councillor Jane Black.

**Also in attendance:**

Julie Edwards – Democratic Services.  
Ben Squires – Representing Rob Bellingham, NHS England.  
Karen Whitehead - Representing Executive Director of Children’s Services, Mark Carriline.  
Heather Hutton - Head of Customer Services  
Claire Jenkins – Head of Customer Support and Collections.  
Atta Hanfi – Apna Health  
Dr Ali – Apna Health

**Apologies:** Pat Jones-Greenhalgh  
Mark Carriline  
Mr. Rob Bellingham  
Dave Bevitt

**Public attendance:** 12 members of the public were in attendance

---

**HWB.960 DECLARATIONS OF INTEREST**

There were no declarations of interest.

**HWB.961 MINUTES**

**Delegated decision:**

That the Minutes of the meeting of the Health and Wellbeing Board held on Thursday 6<sup>th</sup> March 2014, be approved as a correct record and signed by the Chair.

**HWB.962 MATTERS ARISING**

Members of the Board reviewed the Health and Wellbeing Board Action Log.

In respect of Action 6, concerning the Better Care Fund, Democratic Services confirmed that the Fund documentation had now been completed and submitted to NHS England for their consideration.

**Delegated decision:**

That the action log be noted.

### **HWB.963 PUBLIC QUESTION TIME**

The Chair, Councillor R Shori, invited questions, comments and representations from members of the public present at the meeting and the following issues were raised:

Councillor Fitzwalter expressed concern with regards to the inequity of funding and low numbers of GPs within Ramsbottom. The Chief Officer, CCG acknowledge that there continues to be problems with the formula for weighting the GP population across Bury; this process is currently being reviewed nationally.

Councillor Matthews reported ongoing concerns in relation to Pharmacy provision on the Hillock Estate. Representatives from the Estate's Children's Centre reported that there were over 1800 under 5s living on and around the estate, as well as 9 primary schools and 9 private day nurseries, all of which would benefit from having access to a Pharmacy within walking distance.

The Chair, Councillor Shori reported that the Health and Wellbeing Board's had a duty to publish a Pharmaceutical Needs Assessment and this would be published in April 2015. Prior to its publication a consultation process with residents and interested stakeholders would be undertaken. Councillor Shori encouraged representatives present to get involved in the consultation process.

### **HWB.964 WELFARE REFORM UPDATE**

Claire Jenkins, Head of Customer Support and Collections, submitted a report setting out the impact of changes to the Welfare system within the Borough.

The Head of Customer Support and Collections reported that changes to the welfare system as of April 2013 have had a significant impact on residents of Bury. There is evidence that these changes and the reduction in financial assistance has impacted on the health and wellbeing of those affected.

Over 1000 tenants were affected by the under-occupancy charge. The council and six-town housing have worked closely to mitigate the impact on both rental income and tenants. Of those customers affected, recent figures suggest that 60.05% are paying that charge in full, 36.20% are paying in part and 3.2% are not paying.

The Head of Customer Support and Collections reported that as of April 2013 the provision of Council Tax support and the social fund was devolved to the Local Authority. Council Tax support was devolved in the form of a cash limited grant paid on an annual basis, the fund was cut by 10%. The Social Fund was devolved in the form of a grant and each local authority developed their own scheme to administer and award this grant.

The Head of Customer Support and Collections reported that further changes are anticipated from April 2015, including the possibility for the termination of

the discretionary Housing Payment which was temporarily increased to mitigate the effects of the Single Occupancy Charge.

Questions were invited from those present at the meeting and the following points were raised:-

In response to a Member's question, the Head of Customer Support and Collections reported that in partnership with the Citizens Advice Bureau, the Council have done a great deal of work to publicise the proposed changes and target resources to those in greatest need.

The Head of Customer Support and Collections reported that Bury has been chosen as a part of a government pathway to trial the new Universal Credit system of administering welfare benefits. The Pathway trail will commence on the 7<sup>th</sup> July 2014 and will begin with those recipients who do not have children.

The Head of Customer Support and Collections reported that the Welfare Reform Board would continue to meet to monitor the impact of the continuing changes to the welfare system.

The Chief Operating Officer, CCG reported that partners working with those affected by changes to the welfare system and those working separately on the Public Service Reform must work together and share information.

**Delegated decision:**

The Head of Customer Support and Collections be thanked for her attendance.

**HWB.965 ENGAGING WITH BME COMMUNITIES**

The Health and Wellbeing Board considered a verbal presentation from Atta Hanfi, and Dr. Ali, Apna Health in relation to work undertaken to support and engage with Black and Minority Ethnic communities(BME). The presentation contained the following information:

Apna Health is staffed by volunteers and unpaid medical professionals and provides assistance and support to BME Communities in Bury with health-promoting activities that are culturally sensitive to their needs.

Apna Health seek to tackle health issues common to BME communities; Diabetes, CHD, Stroke, Renal Disease, Mental Health and Obesity. The difference in death rates between South Asians (Pakistanis, Indians, Bangladeshis and Sri-Lankans) and the rest of the population is very marked and increasing.

The Apna Health representative reported that members of the BME community continue to suffer as a result of; substantial communication problems caused by language and culture; a greater disease burden experienced by BME patients; variable quality of GP practices; different expectations.

The Apna Health representative reported that they have undertaken to provide community support and education presentations at the Rock Health centre, mosques, Temples and community centres in Bury.

Questions were invited from those present at the meeting and the following points were raised:-

The Chair of the Health and Wellbeing Board commended Apna health on the work undertaken to engage with the BME communities and expressed his support for the scheme.

The Interim Director of Public Health reported that she would like to work with representatives from Apna Health to develop links into the BME community.

The Chief Operating Officer, CCG reported that he would look favourably on any request for assistance and encouraged representatives from Apna health to contact him.

The Police inspector reported that she could provide representatives from Apna health with contact information for the local coroner.

The Head of Customer Services reported that adult social care would be interested in working with Apna health to develop better links between Adult services and the BME communities.

**Delegated decision:**

Democratic Services would provide representatives from Apna health with the contact details for different health stakeholders.

**HWB.966 CHANGES TO HEALTH VISITORS IN BURY**

The Interim Director of Public Health reported that a letter had been circulated to members of the Board providing details of changes to Health Visiting Service Delivery.

The proposals would result in a change in the way health visiting services would be delivered. It is estimated 200 hundred families would be affected.

The Interim Director of Public Health reported that she would liaise with representatives from Pennine Care NHS Foundation Trust to ensure GPs are fully briefed with regards to the proposed changes.

**Delegated decision:**

Further information in relation to changes to the Health Visitor Service Delivery would be considered at a future meeting of the Health and Wellbeing Board.

### **HWB.967 HEALTHIER TOGETHER UPDATE**

Stuart North, Chief Officer - Bury Clinical Commissioning Group, provided a verbal update on the development of the proposed Healthier Together models of care.

The Chief Officer, CCG reported that a meeting of the Joint Committee in Common will take place in June 2014 to discuss options and the location of services.

#### **Delegated decision:**

Stuart North, Chief Officer - Bury Clinical Commissioning Group, would provide a further updated in relation to the Healthier Together consultation proposals at a future meeting of the Health and Wellbeing Board.

### **HWB.968 WORK PROGRAMME LEAVERS – DRAFT PROTOCOL**

Members of the Board reviewed the Work Programme Leavers – Draft Protocol.

The protocol is part of a high profile, co-funded and co-commissioned pilot between AGMA and Whitehall, designed to tackle persistently high levels of worklessness in Greater Manchester.

Members of the Board wanted to ensure that patients in need of health services would still be assessed on their clinical need rather than whether they were in employment.

#### **Delegated decision:**

Concerns raised by Members of the Board in relation to the priority given to those in clinical need versus worklessness would be clarified with the reports' author and the protocol would be reconsidered at the meeting of the Health and Wellbeing Board due to be held on the 19<sup>th</sup> June 2014.

### **HWB.969 COMMUNITY BASED CARE STANDARDS**

Members of the Board reviewed the Greater Manchester Community Based Standards.

The Interim Director of Public Health reported that each locality is working to deliver the right Community based care services within their local communities health and care leaders from across Greater Manchester have expressed a need to ensure that there is consistency in the aspirations.

The Interim Director of Public Health reported that each locality will agree to a number of metrics for example; fewer people admitted to hospital due to alcohol; fewer attendances at A&E for long term conditions; more carers assessed.

#### **Delegated decision:**

The Health and Wellbeing Board endorses the Community based standards and identified metrics.

#### **HWB.970 COMMUNITY HEALTH AND WELLBEING ASSESSMENT**

Lesley Jones, Interim Director of Public Health, gave a verbal update in respect of the Community Well Being Assessment. The Interim Director reported that the JSNA consultation period ended on the 31<sup>st</sup> March 2014 and the feedback is being analysed.

##### **Delegated Decision:**

That the update be noted.

#### **HWB.971 HEALTH AND WELLBEING WORK PROGRAMME UPDATE**

Lesley Jones, Interim Director of Public Health reported that one further workshop would be held to discuss priority area one. The Health and Wellbeing Board website would be refreshed to make the pages easier to navigate for members of the public

##### **Delegated decision:**

That each Health and Wellbeing Strategy priority area, would be considered at future meetings of the Health and Wellbeing Board.

#### **HWB.972 QUALITY ACCOUNT PENNINE ACUTE TRUST AND PENNINE CARE NHS FOUNDATION TRUST**

Members of the Board reviewed Pennine Care NHS Foundation Trusts Quality Account. The Board had not received Pennine Acute's Quality Account

##### **Delegated decision:**

Bury's Health and Wellbeing Board note the declared levels of compliance contained with the Pennine Care NHS Foundation Trust Quality Account (2013.14) submission.

#### **HWB.973 BURY'S SAFEGUARDING CHILDREN'S BOARD (BSCB)**

Karen Whitehead reported that a council Ofsted inspection that would include Bury Children's Safeguarding Board was imminent. Members discussed the development of a protocol between the BCSB and the Health and Wellbeing Board.

##### **Delegated decision:**

1. Members of the Health and Wellbeing Borad agreed that representatives from democratic services would liaise with the BSCB Manager to develop a protocol for use for both the Health and Wellbeing Board and the BSCB.
2. Once developed, the protocol would be circulated to members of the Board and considered at the next Board meeting due to be held on 19<sup>th</sup> June 2014.

**(Note: This item which did not appear on the agenda was allowed to be considered as a matter of urgency)**

**Councillor Rishi Shori**  
**Chair**

(Note: The meeting started at 6pm and ended at 7.45pm)