

Bury Safeguarding Children Partnership



Annual Report 2022 - 2023

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Foreword from the Bury Safeguarding Partnership Executive

Welcome to the annual report covering the work of Bury's Safeguarding Children Partnership (BSCP). The report provides an overview of the multi-agency safeguarding activity from April 2023 and extends to July 2023 and reflects the hard work and dedication of all our partner agencies as they've worked to safeguard and promote the welfare of Bury's children and young people.

Safeguarding is everyone's responsibility, and for services to be effective, each resident, practitioner and organisation should play their part. In Bury, all our partners are committed to working together so that every child in Bury is safe, well and able to reach their full potential.

The national context has been an evolving landscape as services continue to adapt after the global pandemic. The legacy of lockdown continues to affect the lived experiences of children and young people: greater numbers of adults find themselves parenting in hardship and the cost-of-living crisis continues.

We hope that this annual report highlights the innovative and creative practice that takes place across our partnership, to keep our most vulnerable children safe, and to make sure that they can be as healthy as possible.

As a partnership, we have so much to be proud of in Bury. Our annual report recognises the progress that has been made in working together to keep children safe from harm, the challenges that have been met and the work ahead of us. We are grateful to all of our partners and their dedicated front-line staff for their support and steadfast commitment to safeguarding children in Bury.

Lynne Ridsdale

Chief Executive, Bury Council

Catherine Jackson

**Associate Director for Nursing,
Quality and Safeguarding
NHS Greater Manchester (Bury)**

Chris Hill

**Chief Superintendent,
Greater Manchester Police**

Introduction from the Independent Chair and Scrutineer

I was delighted to have been appointed as the Independent Chair and Scrutineer for the Bury Safeguarding Partnership in September 2022.

As the Independent Chair, I chair the Bury Safeguarding Children Partnership (BSCP) and attend the Safeguarding Executive meetings and I have been closely involved in the establishment of the new governance arrangements during 2022/2023 including the subgroups within the BSCP.

I also provide scrutiny and advice in respect of serious incident notifications, rapid review decision making and case reviews, together with supporting strategy and policy development.

As I reflect on 2022/2023, the Bury Safeguarding Children Partnership (BSCP) has faced real challenges and celebrated significant achievements. However, safeguarding children does not begin and end at the start and finish of financial years and the report recognises this in the way it includes some work already started which continued into the year under review and new work that has been established and continues beyond April 2023.

As a Partnership we recognise that good progress is being made on establishing the standards, processes and culture that underpin effective safeguarding, and this was acknowledged by the Department for Education in their review in June 2023. We also know that quality assurance, performance data analysis, feedback from children and families and other ways of helping us understand if we are improving children's lives needs to be our focus for 2023/2024, so that we better understand outcomes.

I would like to give my personal thanks to practitioners and managers across all agencies who are working so hard to make a difference for Bury's children.

Maxine Lomax
Independent Chair and Scrutineer

Update from the Independent External Scrutineer

It has been a pleasure to work with the Independent Chair to provide scrutiny to the process of bringing together this Annual Report.

The partnership's willingness – and enthusiasm – for openness, transparency and improvement through independent scrutiny was evident from the outset. I was delighted to be able to offer advice and support to ensure that the transformational work undertaken by the partnership, led by the Chair and in collaboration with all partners, is reflected in the Annual Report.

Systems, processes and working arrangements, as well as clarity of purpose and, most importantly, working to achieve excellent outcomes for children and families form the bedrock of effective governance. The focus of the partnership in challenging itself to understand and deliver the priorities that put children and families at the heart of partnership working in Bury, and the commitment to maintaining and strengthening safeguarding arrangements for the future shine through in this report.

I have no doubt that the learning that has taken place over the last 12-18 months will continue to develop and drive forward your determination to enable the children and families of Bury to thrive.

Maureen Noble
Independent External Scrutineer

Vision of the Bury Safeguarding Children Partnership

We want all children and young people in Bury to enjoy safe childhoods and to be protected from harm

Outcomes

- Children and young people grow up safely.
- Children and young people feel safe in families that care for them.
- Children, young people and families know where to go if they need help.

Effective Arrangements

We recognise that safeguarding children can only be achieved by multi-agency and community partnership working and not in isolation.

This is an area of strength in Bury. In the Department for Education (DfE) 6-month review of Bury's Children's Services in June 2023, they reported "It was encouraging to hear of progress made and the strengthened relationships supporting stronger working together across partnerships".

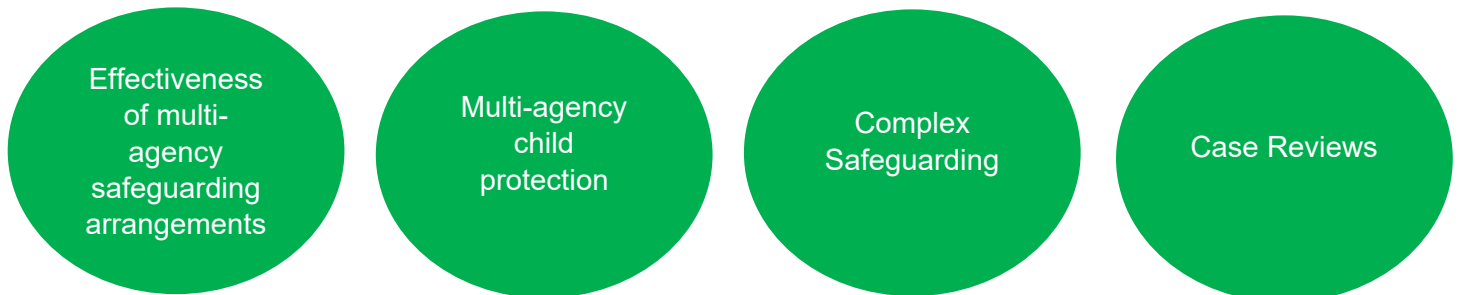
In addition, the DfE acknowledged that the new governance arrangements introduced in 2022/2023 would make a positive difference "The Safeguarding Partnership Board's improved structure and subgroups have put in place the foundations to ensure sustainable change".

We recognise the important role that other relevant agencies in Bury play to safeguard and promote the welfare of children, and these partners are key members of the BSCP as shown in Figure 1, therefore our annual report includes highlights of their activity to show how they contribute to the priorities of the Partnership.

Figure 1: Safeguarding Partners and Key Agencies working together in Bury

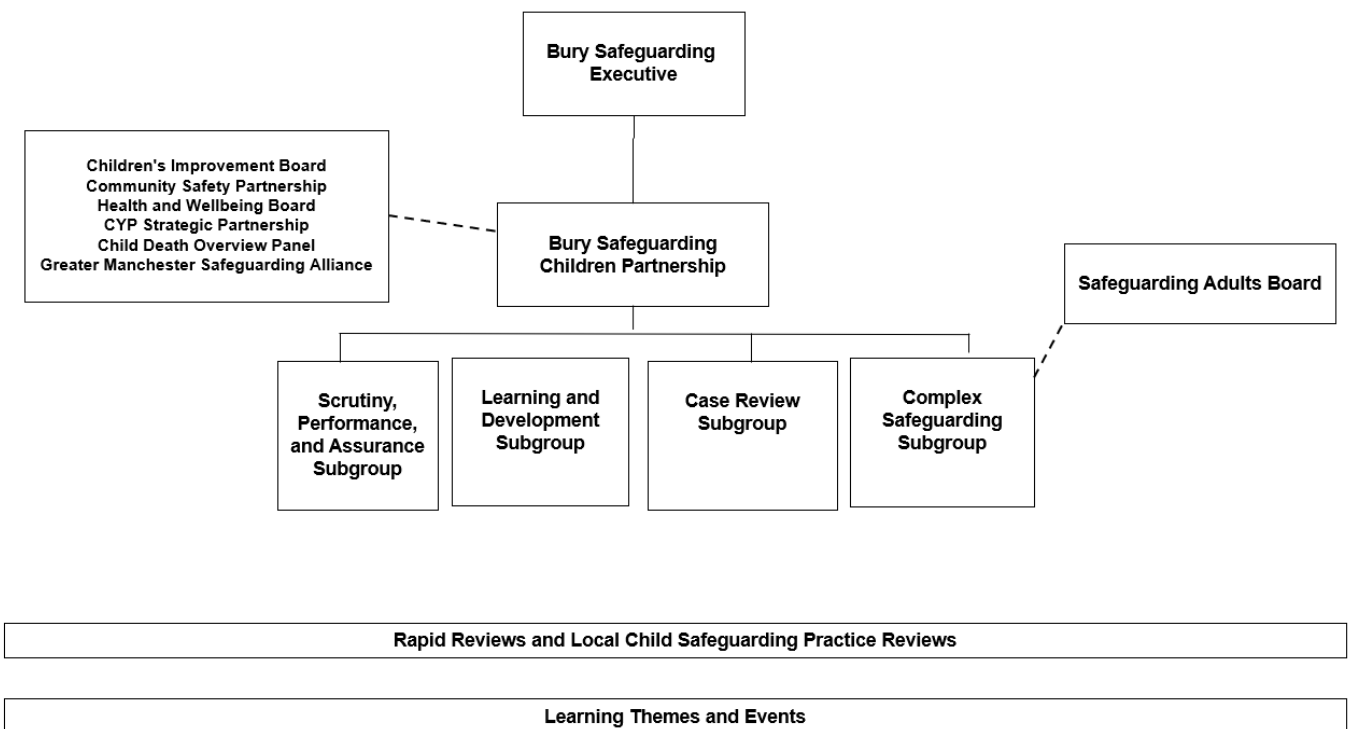


Priorities for 2022/2023



How our arrangements evolved during the year

At the beginning of the reporting year, the Bury Integrated Safeguarding Partnership was a joint safeguarding partnership, with Adult Safeguarding. In September 2022, it was recognised that there needed to be greater focus on both children and adults safeguarding individually, and the Executive agreed to separate the governance. In March 2023 the Partnership was re-branded to the Bury Safeguarding Children Partnership (BSCP) to recognise this shift. The impact of this has meant there has been an increased focus as a Partnership on discussions centred on safeguarding issues relating to children and young people and greater emphasis on priorities for children and young people. However, we maintained a partnership focus in respect of young adults transitioning from children's social care, by including adults representatives on the Complex Safeguarding Subgroup.



How the Safeguarding Children Partnership is organised

Budget and Resources

Each of the statutory partners, and some relevant agencies contribute to the Bury Safeguarding Children Partnership budget, and all partners offer their time and expertise to the activities of the Partnership. These activities include participating in meetings, multi-agency audits, child safeguarding reviews, delivering training and ensuring the roll out of key learning and messages. The commitment, contribution and engagement of partners in supporting child safeguarding in Bury is acknowledged and valued.

A summary of financial contributions is included in Table 1.

Partner	Contribution
Bury Council	£185,500
NHS Greater Manchester Integrated Care (Bury locality)	£44,080
Greater Manchester Police	£23,700
Housing	£5000
Youth Justice	£4000

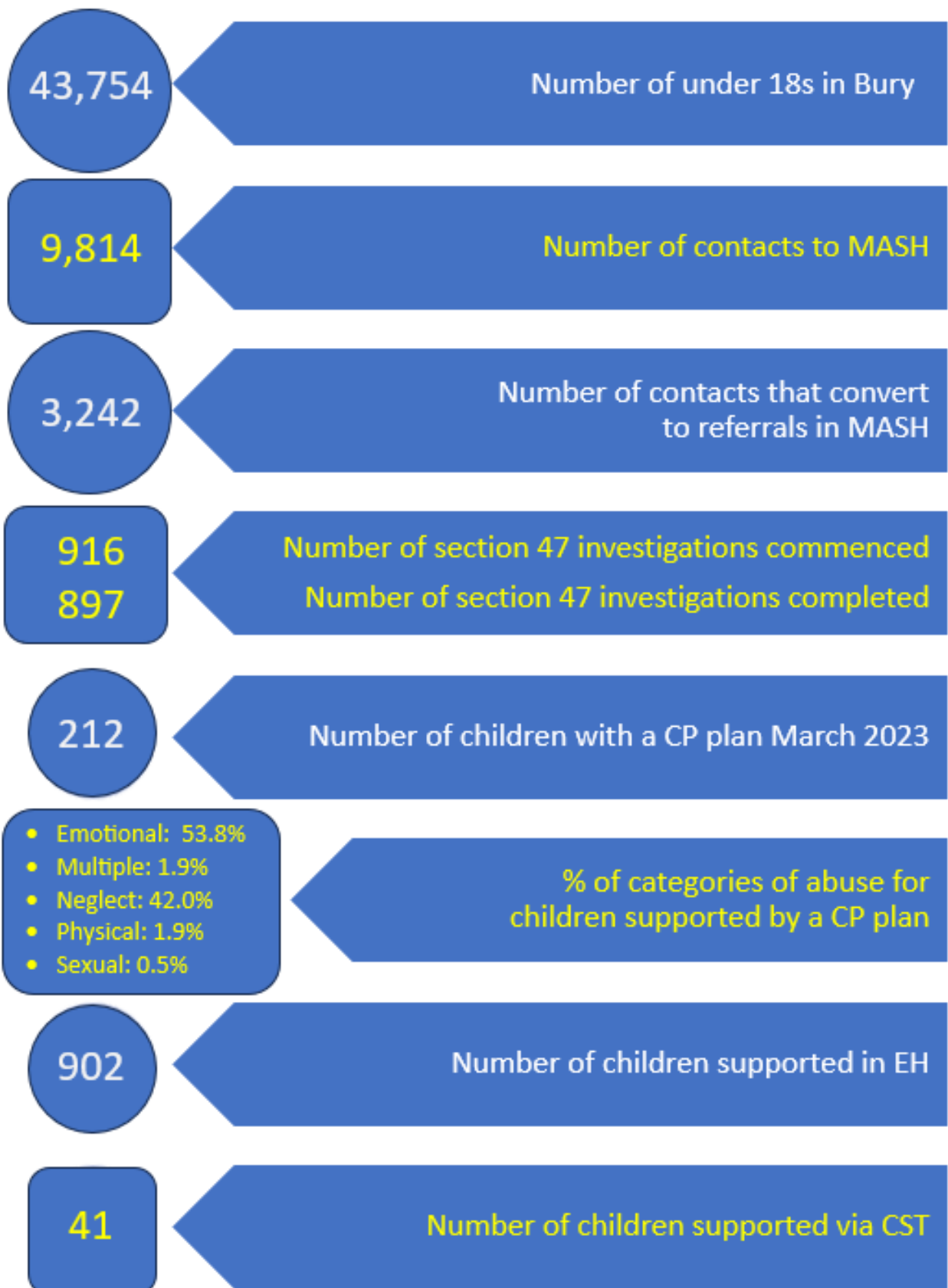
Table 1: Financial contributions 2022/2023

About Bury

The geographical area covered by these arrangements is the Borough of Bury, one of the ten areas within Greater Manchester in the North West of England.

At the 2021 UK census, Bury had a total population of 193,846, with 38,800 aged 0-15 (c20% of Bury's population). Bury is amongst the less deprived local authorities in Greater Manchester but inequalities within Bury vary significantly across neighbourhoods.

Profile of Safeguarding in Bury



Effectiveness of the multi-agency safeguarding arrangements

The Independent Scrutineer’s first focus was the architecture of the Partnership, which had been in place since 2019. A model was agreed, which evolved during the year:

- Strategic direction provided by the Safeguarding Executive comprising the statutory partners, with the Director of Childrens Services attending in an advisory capacity.
- Using case reviews, audits, scrutiny and learning events for getting a good understanding of the quality of multi-agency safeguarding practice.
- Establishing a Children and Young People Multi-Agency Working Group made up of senior/middle managers who have both strategic and operational responsibilities.
- Streamlining subgroups, with each having its own terms of reference to provide clarity on responsibilities and accountabilities.

The arrangements received external scrutiny from advisors in the Department of Education during their monitoring visit in June 2023, who recognised that the Partnership had “put in place foundations to ensure sustain sustainable change”.

Multi agency Child Protection Practice and Processes

The next step on the scrutiny journey was to review the effectiveness of the multi-agency child protection arrangements to ensure they had children and families at the centre. The Independent Scrutineer gathered evidence from partners, which was shared at a learning event in October 2022, attended by 50 staff from across the Partnership, at which seven Improvement areas were identified.

What professionals told us	Progress made
Capture the voice and lived experience of children and young people.	Please see voice of the child section of the report
Business support standards for distributing notes from different parts of the process and.	System in place to ensure that meeting notes are distributed efficiently and effectively across the partnership.
Child Protection Plans including contingency planning (linked with the work taking place as part of Improvement Plan developed in response to Ofsted ILACs Inspection).	There has been a focus on improving the quality of Child Protection Plans. As part of this work, contingency planning as part of the plan is becoming more evident. Child Protection plans are outlining what the partnership needs to

	do to support families and outline which services parents need to work with. Plans are reviewed in core groups and child protection conferences.
Core Groups expectations Clear expectations about multi-agency contribution at each part of the process	The Learning and Development Subgroup is developing sessions around the core responsibilities for all agencies within child protection, from the Early Help stage, through to referral, assessments, child protection conferences and core groups, which will be delivered on a regular basis.
Developing a multi-agency child protection data set and deciding when and how this will be monitored.	The development of a multi-agency data set is being led by the Scrutiny, Performance and Assurance subgroup. A data set for complex safeguarding has been agreed.
A year long “campaign” on promoting good multi-agency child protection practice.	Themes have been selected for learning to continue throughout the year and are outlined in the section on learning.

Complex Safeguarding

The Independent Scrutineer worked with several partners to understand the strategic direction and action needed to progress the work in relation to complex safeguarding. A series of recommendations were produced:

- Produce and share information describing the work of the Complex Safeguarding Team.
- Define what good looks like to inform service standards and quality assurance work including audits.
- Produce a written multi-agency agreement covering line management arrangements for the multi-agency complex safeguarding team and accountabilities (both single and multi-agency).
- Revise the Terms of Reference of the Complex Safeguarding Subgroup.
- Develop a framework which enables the lead representatives from the 3 partner agencies to assess the effectiveness of multi-agency Complex Safeguarding work.

In response to the scrutiny recommendations, a Complex Safeguarding Subgroup was established, with clear terms of reference. The Subgroup led the development of the Complex Safeguarding Strategy and associated delivery plan, together with Operating Principles setting out responsibilities of the Complex Safeguarding Team and accountabilities.

Case Reviews

Case review tracking was identified as a priority, following the initial scrutiny review of overall effectiveness of the multi-agency partnership, to ensure the process is effective and learning is rapidly identified, disseminated and embedded.

A review of cases from September 2019 to date was carried out by the Independent Scrutineer and the Safeguarding Partnership Business Unit. A task and finish group of the Case Review Subgroup took the lead on considering the outcomes of the review and progressing actions from plans. The work of the task and finish group continued through Q4 of 2022-23 and into Q1 of 2023-2024. The case review group was re-established as part of the new governance structures, a Chair identified, and the terms of reference agreed. The action plans for all Rapid Reviews and Local Child Safeguarding Practice Reviews are owned and monitored via the Subgroup.

Themes were identified including adolescent harm, suicide, adult mental health, and safe sleeping in the context of safeguarding and these were the basis of a successful learning event in June 2022 (see section on Learning and Development).

To strengthen the arrangements for managing cases, the paperwork for the Rapid Review referral and screening were updated, and this was successfully trialed via a referral received in July 2023, and has subsequently been adopted by the Partnership.

An information sharing protocol has also been developed with Oldham and Rochdale's Safeguarding Partnerships with the local Coroner, so there is consistency across the partnerships on how we work together with the Coroner.

Strategy and Policy Development

The Bury Safeguarding Children Partnership has produced several policies and strategies, including:

- [Multi Agency Safeguarding Arrangements](#)
- [Continuum of Need threshold guidance](#)
- [Neglect Strategy and Toolkit](#)
- [Complex Safeguarding Strategy](#)
- [Strategic Priorities and Business Plan for 2023-24](#)
- [Scrutiny model](#)

To support the work of the Partnership, the Learning and Development Subgroup are creating a programme of learning linked to the learning from rapid reviews and local child safeguarding practice reviews.

The BSCP and its subgroups will continue to work together to ensure that a model of continuous learning, embedding and evaluation progresses to ensure that outcomes for children in the borough begin to improve.

The business plan for 2023-24 is the key delivery mechanism for the Partnership to achieve its priorities. This is the first business plan for our newly reformed multi-agency safeguarding partnership, and specifically focusses on key areas of work where the BSCP feel they can make the most difference. The priorities identified are based on concerns and issues facing our children, young people, their families, and our practitioners, and are backed up by evidence from data, auditing and inspection, and themes identified in our rapid reviews and local serious case reviews.

Priorities for 2023-2024

Priority 1 – Emerging Safeguarding risks to young people today, specifically complex safeguarding.

Priority 2 – Needs are identified and responded to at the earliest opportunity, by ensuring the Neglect strategy is embedded into partnership working,

Priority 3 – embedding, across the partners, the messages about safer sleeping, to reduce the risk of infant deaths.

Priority 4- Embedding the learning from Local and National reviews.

Priority 5- Effectiveness of the amended Partnership arrangements

Each priority has an Executive lead and a delivery lead. The delivery progress will be monitored by the subgroups, the BSCP and the Safeguarding Executive in line with the agreed Scrutiny model.

Implementation of Scrutiny Model

Working Together (WT) to Safeguarding Children 2018 outlines the requirement for Local Safeguarding Partnerships to engage with independent scrutiny. WT 2018 states:

“The role of independent scrutiny is to provide assurance in judging the effectiveness of multi-agency arrangements to safeguard and promote the welfare of all children in a local area, including arrangements to identify and review serious child safeguarding cases”.

The unanimous view of the BSCP is that no one model can provide the assurance and scrutiny to meet the needs of the Partnership. A combined approach will allow a multi-faceted lens onto the arrangements. The approach will layer the scrutiny and give a broader view than one person.

The utilisation of internal professional expertise from the locality is considered essential to fully understand the local arrangements. This will be achieved via the assurance and scrutiny function of the Safeguarding Executive, the development of the agreed Scrutiny, Performance and Assurance subgroup acting as a local expert panel and the role of Independent Chair providing a first line of scrutiny.

It was considered that the BSCP should aspire to include lay people, parents and children in the scrutiny.

Learning from case reviews

During the reporting year 2022-2023, the Bury Safeguarding Children Partnership received 7 referrals for Rapid Review, 3 of which met the criteria for a Rapid Review, and because of these reviews, one was escalated to a full LCSPR.

The BSCP also commissioned two more cases to LCSPR, after reviewing the cases as part of the internal scrutiny process, giving a total of 3 for the year.

The BSCP published two LCSPRs during the year: Denny, and James and Joseph, and identified several themes for consideration. As a result, Bury will need to promote:

- Holistic assessments based on trauma informed practice, that examine the child's lived experiences and acknowledge the impact of previous adverse childhood experiences (ACE's).
- Value of building relationships and remaining child focussed to detect and combat parental deflection/deception.
- Greater challenge between agencies and put in place governance arrangements relating to resolution.
- Greater professional curiosity.
- Fuller risk assessments and safety plan interventions.
- A culture of nonacceptance of cannabis use and ensure that mental health services for 16–18-year-olds are designed to provide a timely response and accompanied by clear pathways to assist practitioners referring into mental health services.
- Using the right language when working with young people so as not to create barriers.
- Further develop trusted relationships with workers and young people and their families.
- Understanding the Voice of the Child.
- Communication between professionals both when the young person and their family disengages, and also when there are changes in the management of the case.

Learning and Development

The activity of the subgroup has been focused on dissemination of the Neglect Strategy, and the Continuum of Need threshold guidance. A partnership approach was taken with colleagues from Children’s Social Care and the Northern Care Alliance, (health provider) supported by the Business Unit and an external consultant. The sessions were provided online with some interactive discussions.

The Learning and Development subgroup reviewed the themes from the learning from case reviews and agreed that a learning day was required to disseminate the learning in an effective and efficient manner. The agreed themes were:

- Adolescent harm
- Parental mental health and cross boundary working
- Adolescent mental health
- Safer sleeping in the context of safeguarding

The day was a series of interactive presentations on the four key topics, and additionally, attendees were updated on the arrangements of the partnership, the 2023-24 priorities, the Neglect Strategy, and the Continuum of Need threshold guidance. Attendees were asked to reflect on their learning and share that with the partnership.

There were over 150 participants, and the feedback was extremely positive.

Below are some of the highlights on how the learning day impacted those who attended and how they plan to use the information in their daily practice:

Learning Topic	Feedback
Adolescent mental health and suicide	<i>‘ Dig a bit deeper on family/homelife ; continue to escalate when a case appears to be drifting’</i> <i>Understand cultures gain further understanding; question more; communicate with other professionals.</i>
Adolescent harm in the context of CCE	<i>Reframe from thinking ‘the family were not able to navigate the system’ to ‘the system is not fit for purpose if people are from diverse backgrounds cannot navigate it.’</i>
Safer Sleeping	<i>“I feel able to rather than just deliver the Safer Sleeping message ask parents about how they sleep with their child when they are out of routine and be able to advise parents which situation create a higher risk for their baby. The impact of this is that parents will think about their decisions about sleeping</i>

	<p><i>when they are away, at friends etc and will reduce the risk of SIDS”</i></p> <p><i>“Good to hear information on areas I don't normally hear about e.g. safer sleeping. I can now give this info to vulnerable families at school”</i></p> <p><i>“Reassurance that we need to keep pushing, keep challenging and escalate when needed”</i></p> <p><i>“Reminder about the importance of the voice of the child. Importance to challenge and asking those difficult questions”</i></p>
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Quality Assurance Activity

Quality Assurance has been limited during the reporting period, due to step down of the Quality Assurance Subgroup during the scrutiny review. There was, however, audit activity that took place during the reporting period, in relation to Complex Safeguarding which included a Peer Review in conjunction with Greater Manchester Police, Children’s Social Care and Health partners. From this audit, a number of areas for development were identified that linked in to some current thematics, including substance misuse, mental health and neglectful or abusive parenting.

Children’s Social Care also undertook a Core Group audit during the reporting period, and an audit timetable is in development for 2023-24, in line to be managed by the Scrutiny, Performance and Assurance subgroup.

Voice of the Child

The voice of the child is a thread that underpins all the work of the Partnership.

Circles of Influence is held each year and is hosted by the Bury Children’s Strategic Partnership. In July 2022, the young people attended an event and explored a number of themes. The areas that were the focus of the conference were:

- Environment
- Education
- Health
- Knife crime and youth violence
- Places to go, things to do and transport

Around 40 young people attended and a key area for discussion was knife crime. When asked about the following statement:

“I am concerned about knife crime”

The results were that 28 agreed with the statement “its always a possibility that someone may have a knife which is really worrying” additionally, only 3 young people were unaware of someone that had been affected by knife crime, none disagreed and 12 said “its important to make an effort to stay safe, avoid dark areas, let people know where you are at all times”.

When asked How do we prevent knife crime? The young people outlined the following actions:

- Joint working across agencies
- Share information
- Involve parents/families in support for offenders
- Understand the ‘why’
- Involve young people in developing and delivering education

The views from the Circles of Influence conference and the views of young people who have directly accessed services via the Complex Safeguarding Team were incorporated into the Complex Safeguarding Strategy for the Bury Safeguarding Children Partnership and Complex Safeguarding is a key priority of the BSCP in 2023-2024.

A mental health campaign for children and young people was launched in March 2023, informed by partners working with Bury’s Youth Cabinet. Young people told us they would like to be able to access support using an app on their mobile phone, and a digital platform was developed including information and resources on local services, youth groups, emotional concerns and issues and national helplines. A promotional campaign to raise awareness reached 82 education settings and 8 children’s services providers across the Borough and was featured on ITV News.



The Partnership, through these experiences have recognised how vital it is to understand the lived experiences of children and young people. A number of methods of capturing their voices are being considered, including via case studies, working directly with young people to hear their views and the feedback gained via the Circles of Influence event.

Partner Contribution and Impacts of their Work

We continue to work effectively with partners across the system to ensure that children are safeguarded, and their needs are met. Our annual report provides an opportunity to reflect on the hard work and dedication of all our partner agencies as they've worked to safeguard and promote the welfare of Bury's children and young people.

Greater Manchester Police (GMP) has ensured that learning from national and local child safeguarding practice reviews has been incorporated into local practice and captured through a multi-agency Complex Safeguarding Action Plan.

There has been an investment in resource, with an increase in staffing numbers in all child protection teams, overseen by a dedicated Detective Inspector, to provide assurance on service delivery and performance.

GMP have worked with Children's Social Care to transform the Complex Safeguarding Team, making it more effective and responsive to the needs of local children at risk of exploitation and their families.

GMP has undertaken complex safeguarding audits and supported live audits through the Multi Agency Safeguarding Hub.

Greater Manchester NHS Integrated Care (Bury) has used the learning from Out of Routine to lead the partnership's work around Safer Sleeping. The national review helped benchmark Bury's position and plot our journey in relation to the development of a risk stratification tool. This will progress into the next year and is a 2023 priority. This work has also included recommendations from the National Child Mortality Database report, which builds on the work from Out of Routine.

The Designated Nurse has played a key role in the review of all outstanding case reviews and their actions in Bury. This included a period as chair of the case review subgroup.

NHS GM Bury Safeguarding team has worked with colleagues in the Northern Care alliance to ensure the health provision with the Complex Safeguarding service is effective and meeting the needs of the service and the children it serves.

Learning from cases has resulted in changes to procedures. For example, the rapid review for Child I22 resulted in a modification of the referral form into Child and Adolescent Mental Health Services and in a simplification of pathways into services.

NHS GM Bury continues to offer mandatory and bespoke training to colleagues in Primary care. They also deliver initial safeguarding training to junior doctors who are completing their training and have delivered to dentists and Cygnet hospital staff.

Bury Council, Children's Social Care

All managers take part in monthly audits across the department, with over 150 completed since the beginning of 2023. In addition to the monthly audits, dip sampling is completed, particularly at the front door and within EDT to assess decision making at key points. There is also external moderation to provide checks and balances in the system.

The approach to quality assurance was refreshed during 2022/2023 resulting in a bi-monthly approach to auditing and creating the space for good quality audits, with an emphasis on learning.

Social Care has also welcomed external reviews of the service, with a Local Government Association review of corporate parenting in late 2022, followed by six-monthly reviews by the Department for Education, focused on partnership working in November and on the Safeguarding Partnership in July 2023.

Social Workers, Team Managers, Family Support Workers, CP Chairs/IROs and Personal Advisers have all completed training with The Centre for Family Safeguarding Practice around the principles and practice regarding Family Safeguarding Model. Motivational Interviewing Training has been provided across the Service to support a new strengths-based approach to working with families. Teaching Tuesday is a weekly event for social workers, where learning is shared on various topics. Impact of learning and development is through individual staff supervision.

Bury Council, Education

Comprehensive training package offered to schools: Safeguarding and Child Protection training offered to all schools/colleges including academies, independent, private and free schools.

Designated Safeguarding Lead training is provided for all schools and colleges; runs monthly.

Over 100 delegates attended the Virtual School Conference in July 2023 – key theme was promoting the education of vulnerable children.

No safeguarding concerns raised by Ofsted during inspections in 2022-23 in Bury schools.

Education support schools by completing safeguarding visits to check compliance with statutory legislation and 71.2% of schools have been graded good or better.

Pennine Care Foundation Trust

The Trust reviewed its position following the Independent Inquiry into Child Sexual Abuse and reviewed victim blaming language and disseminated learning about this and have been completing work on information sharing guidance and the ways in which they share information based on local learning.

Pennine Care Foundation Trust have also worked with the Northern Care Alliance safeguarding leads to develop a pathway for mental health referrals when children and young people present in A&E. The aim of this is to reduce the confusion of who is responsible for any safeguarding referrals being made and also to ensure young people presenting with mental health issues have their needs met in a timely way.

Northern Care Alliance

Genograms form a mandated part of a child's record within children community services and the application of this will be reviewed through community records audit. Genograms are also requested during safeguarding supervision and taken as a practitioner action if not completed. This enables and supports the awareness of who is in a family home and who are the significant people in a child's life.

A&E have moved to the use of the Bury MASH referral form instead of the previously used internal information sharing form. This ensures it is clear that a safeguarding concern has been identified and is being raised for multiagency support and assessment.

Staff across children's community services and the safeguarding team have accessed GM Trauma Training to improve awareness of trauma informed practice.

The unseen child policy has been implemented across the organisation to enable practitioners to be supported around decision making where families are difficult to engage; children are not brought to appointments; families are transient and not seen by services.

Six Town Housing

Six Town Housing (STH) introduced a Tenancy Support Strategy which supports safeguarding as it will ensure timely, targeted tenancy support is provided by STH with additional resources directed to supporting customers who need help or where risks have been identified.

During 2022/23 STH supported over 350 customers within their homes.

A review of the Hoarders policy and procedure was undertaken, enabling STG to clearly identify the level of risk within the home and with customers ensuring a partnership approach to mitigate any risk.

STH staff have attended training from Achieve, to understand the risk and impact substance misuse has on our families and those adults who also suffer with mental health conditions.

Eyes wide open training was provided to all colleagues and partners on the learning of the tragic loss of Awaab Ishak and dangers around damp and mould. This included how to report concerns for safeguarding.

STH has also led training for communities and community leaders on safeguarding.