

# SCRUTINY REPORT

**MEETING:** Health

**DATE:** 18 / 09 / 2024

**SUBJECT:**

**REPORT FROM:**  
Healthwatch Bury

**CONTACT OFFICER:** Adam Webb

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## **1.0 BACKGROUND** *[brief]*

1.1 This is the 2023-24 Annual report for Healthwatch Bury

1.2 It details the work we have undertaken in the last business year, the people we have dealt with and the issues we have highlighted.

## **2.0 ISSUES** *[brief]*

This report includes the issues we have identified and addressed over the past year both in the Bury locality and also as part of the network of 10 Greater Manchester Healthwatch. Subjects include using patient experience to inform regulatory and council bodies of serious problems in a care home, supporting people with sexual health services, digital health literacy in Bury, improving patient communication methods feeding into intermediate care redesign process.

It also highlights our coming priorities and our plans for the coming year.

## **3.0 CONCLUSION** *[brief]*

This is a legal document and is available to the public, partners, stakeholders and Governmental bodies. It includes relevant statutory statements.

## **4.0 SAFEGUARDING IMPLICATIONS**

N/A

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### **List of Background Papers:-**

### **Contact Details:-**

*Adam Webb*

Executive Director sign off Date: \_\_\_\_\_

JET Meeting Date: \_\_\_\_\_