

Classification	Item No.
Open / Closed	

Meeting:	Licensing and Safety Committee
Meeting date:	11 September 2025
Title of report:	Operational Report
Report by:	Executive Director (Corporate Core)
Decision Type:	N/A Report for information only
Ward(s) to which report relates	All

Executive Summary:

A report to advise members on operational issues within the Licensing service.

Recommendation(s)

That the report be noted.

Key considerations

Not applicable

1.0 BACKGROUND

1.1 The report advises Members on operational issues within the Licensing service.

2.0 COMPLIANCE/ENFORCEMENT

2.1 21-27 July 2025

Client

Complaint 6

Enforcement 5

Premises

Complaint 2

Enforcement 4

Multi Agency 2

Vehicles

Enforcement 11

2.2 **28 July – 3 August 2025**

Client

Complaint 6

Enforcement 9

Operator

Complaint 1

Premises

Complaint 4

Enforcement 4

Intelligence 1

Vehicles

Enforcement 3

2.3 **4 – 10 August**

Client

Complaint 4

Enforcement 11

Premises

Complaint 2

Multi Agency 2

Vehicles

Complaint 2

Enforcement 4

2.4 **11 – 17 August**

Client

Complaint 3

Enforcement 1

Premises

Enforcement 2

Vehicles

Complaint 1

Enforcement 2

3.0 LICENSING HEARINGS SUB-COMMITTEE

- 3.1 On the 8 July 2025, the Licensing Hearings Sub-Committee determined an objection notice in relation to an application for a Temporary Event notice between the hours of 20.30 to 03.00 on the 17 July until 20 July 2025 that had been received from Greater Manchester Police in respect of 65 Windsor Road, Prestwich. Members heard the evidence presented both by the notice giver and Greater Manchester Police and decided to issue a counter notice pursuant to Section 105(2)(b) of the Licensing Act 2003. The Licensing Authority considered this necessary for the promotion of the Licensing Objectives which prevented the event from taking place.
- 3.2 On the 14 July 2025, an application for a club premises certificate for Bolton Wyresdale Amateur Football Club, 65 Radcliffe Moor Road, Bolton, BL2 6RF. The application attracted 13 representations from interested parties. Members heard from the applicant and the representors and they decided to grant the application as applied for.
- 3.3 On the 21 August 2025, an application for a premises licence for AY Lounge and Bar, 153 The Rock, Bury. The application attracted 1 representation from an interested party. Members heard from the applicant and the representors and decided to grant the application as applied for.

4.0 PARTNERSHIP WORKING

- 4.1 Officers from Bury Trading Standards, with the assistance of officers from the Council's Licensing Team, recently participated in two days of action on the 5th and 6th August 2025.
- 4.2 This was part of the Safer Summer initiative involved coordinated efforts from Trading Standards, Licensing, Greater Manchester Police (GMP), and Immigration. The operations involved intelligence led visits across Bury, and Prestwich, focusing on **convenience stores, vape shops, and barbers**.
- 4.3 During these operations, the following items were seized:
- **447 illegal vapes**
 - **34,260 illicit sticks of tobacco (1713 packets)**
 - **8.4 kg of illicit hand-rolling tobacco (168 packets)**
 - **196 toys/keyrings**
- 4.4 The total street value of the seized items from the operation combined is estimated at **£37,500**. Notably, investigators discovered concealed in ceiling tiles and other nooks and crannies, illicit tobacco in one shop.

5.0 DBS CONSENT

- 5.1 Members will recall a report that was considered on the 5 June 2025 in relation to the

immediate suspension of licensed drivers who had not responded to the request to obtain their consent from the Licensing Service to undertake a check to ascertain if they are registered on the DBS update Service.

- 5.2 It was agreed that the Licensing and Safety Committee delegate to the Head of Public Protection, Licensing Unit Manager, and the Deputy Licensing Officer in consultation with the Chair of the Licensing and Safety Committee to immediately suspend Hackney Carriage and Private Hire Drivers who have not given their consent to the Licensing Service for a check to be carried out to ascertain if they are on the DBS update service, to immediately suspend if they have not applied for an enhanced DBS check and registered on the DBS update service or the Licensing Service have not been supplied with the Enhanced DBS information before the expiry date of their current DBS Certificate. In addition to electronic communications a paper letter would also be posted out via Royal Mail.
- 5.3 The Licensing Service sent a letter out to those individuals that had not responded asking for their consent. This did generate responses from some of the drivers but not all. An Operational Decision was drafted and signed by the Licensing Unit Manager and the Chair of the Licensing and Safety Committee for 14 Drivers to be immediately suspended. Appointments were made for them to attend the Town Hall for the paperwork to be given to them, this generated further responses and currently we have 5 individuals who will be being immediately suspended.

6.0 GREATER MANCHESTER TAXI REVIEW

- 6.1 The Licensing Unit Manager has been working with 9 GM Licensing Authorities, Transport for Greater Manchester and Arup/Aecom following the extensive engagement that has taken place with all stakeholders including Non GM Licensing Authorities. Updates will be given in due course.

7.0 INQUIRY BY THE TRANSPORT SELECT COMMITTEE WILL INVESTIGATE HOW STANDARDS FOR TAXIS AND PRIVATE HIRE VEHICLES

- 7.1 The Licensing Unit Manager has been working with all 9 GM Licensing Authorities and Transport for Greater Manchester (TfGM) to prepare a response by the deadline.
- 7.2 The licensing service is aware of a hackney carriage trade representative has submitted a response.
- 7.3 The Transport Select Committee accepts written evidence submissions from those with

8.0 CLEAN TAXI FUND

- 8.1 The Licensing Unit Manager has been working with 9 GM Licensing Authorities and Transport for Greater Manchester in relation to the proposed Clean Taxi Fund. Updates will be provided as they are published by TfGM.

9.0 PARKLIFE

- 9.1 Following a request by the Members of the Licensing and Safety Committee for a debrief of the work that was undertaken by officers from the Public Protection Service in respect of Parklife (13-15 June 2025). The key enforcement actions are as follows:-

9.2 Street Trading & Pedlars

- **Pedlars checked:** 20+ across all days.
- **Unlicensed traders moved on:** Multiple, including:
 - T-shirt sellers without licences.
 - Seller with vodka trolley on Sheepfoot Lane
 - Children selling sweets (advised).
- **Warnings issued:**
 - Disposable vape sales (post-ban from 1 June 2025).
 - Outdoor bars and unlicensed alcohol sales.
 - Loud hailer and BBQ use on residential driveways.

9.3 Licensed Premises Monitoring

- Daily checks on:
 - Local licensed premises including Woodthorpe, Ostrich, Royal Oak, Commercial, St Margaret's Tavern, Goods Inn, Whittaker Lane off licences.
- **Issues identified:**
 - After-hours trading (Coffee Bar).
 - Suspected underage vape sales.
 - Outdoor alcohol sales without licence.

9.4 Traffic & Road Safety

- **St Margaret's Road:**
 - Vehicle congestion, urination, littering, and unauthorised access.
 - Vehicles directed by postcode to this location.
 - Officers managed traffic until GMP/security arrived.
 - Road closures implemented and extended with senior approval.
- **Bury Old Road:**
 - No water barriers; crowd safety.
 - Vehicles turning around and blocking roads.
 - Recommendation: cone down the middle and enforce clearway.
- **Hackney & PHV enforcement:**
 - Multiple from other Boroughs and Out of Town vehicles were moved on or reported.
 - PHVs caught plying for hire.
 - Vehicles without valid permits accessing road closure areas.

9.5 Public Nuisance & Safety

- **Urinating in public:** Repeated issues near St Margaret's and Ostrich Lane.
- **Lack of toilets and security:** Near St Margaret's area.
- **Drug-related concerns:** NOx Balloons – referred to GMP.
- **Suspicious behaviour:** Male approaching females reported to GMP.
- **Safeguarding:** Pedlars with baby and toddler reported.

Actions Taken

- **Trader enforcement:** Unlicensed and unsafe traders moved on.

- **Premises compliance:** Multiple visits and warnings issued.
- **Traffic management:** Officers directed traffic, implemented closures, moved vehicles.
- **Public safety:** Addressed urination, crowding, and suspicious activity.
- **Taxi enforcement:** PHVs and hackneys without permits moved or reported.
- **Strategic planning:**
 - Road closures adjusted in real-time.
 - Uber contacted to amend drop-off locations.
 - Recommendations made for future events.

10.0 OASIS

- 10.1 Following a request by the Members of the Licensing and Safety Committee for a debrief of the work that was undertaken by officers from the Public Protection Service in respect of Oasis. Officers worked the five dates of the concerts. The key enforcement actions are as follows:-

Street Trading & Pedlars

- **Total items seized:**
 - 209 T-shirts
 - 507 Bucket hats
 - 33 Baseball caps
 - 10 Bags
 - 15 Hoodies
 - 500 bottles of water
 - 10 vapes
 - Other items: fans, trollies, cowboy hat
 - **Estimated street value:** £12,000
- **Pedlars checked:** Over 100 across all days.
- **Unlicensed pedlars moved on:** 20+.
- **Trademark enforcement:**
 - Seizures focused on “Live 25” and registered designs.
 - Traders warned; seizures escalated after advisory period.

10.2 Noise & Nuisance

- Multiple **noise complaints** from residents responded to regarding noise from Licensed premises and a vape shop primarily during the daytime
- Traders and premises warned or moved on.
- Loud music and hailer use addressed at Sheepfoot Lane.

10.3 Licensed Premises Monitoring

- Daily visits to pubs including:
- Issues identified:
 - Overcrowding
 - Late openings
 - Assault incident (Licensed Premises)
 - Off licences open past permitted hours

10.4 Road Safety & Closures

- **Bury Old Road:**
 - Repeated breaches of road closures during egress.
 - Managed by PP officers and GMP.
- **Hackney Rank:**
 - Manned and effective, but signage improvements needed.
- **Residents selling parking permits**
 - Allowing driveway parking during closures.

10.5 Trademark & IP Enforcement

- Collaboration with brand protection teams.
- Education and warnings issued to traders.
- Enforcement escalated under:
 - Registered Designs Act 1949
 - Consumer Rights Act
 - Copyrights, Designs and Patents Act 1988

10.6 Actions Taken

- **Seizures:** 774 infringing items removed from circulation.
- **Trader Displacement:** Over 50 traders/pedlars moved on.
- **Noise Management:** Multiple warnings and interventions.
- **Licensing Checks:** Premises monitored for compliance.
- **Public Safety:** Crowd control and traffic management during egress.
- **Intellectual Property Enforcement:** Legal advice clarified; targeted seizures executed.
- **Community Engagement:** Residents advised on trading laws and safety.

Community impact / links with Community Strategy

Not applicable

Equality Impact and considerations:

24. *Under section 149 of the Equality Act 2010, the 'general duty' on public authorities is set out as follows:*

A public authority must, in the exercise of its functions, have due regard to the need to -

- (a) *eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;*
- (b) *advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;*
- (c) *foster good relations between persons who share a relevant protected characteristic and persons who do not share it.*

25. *The public sector equality duty (specific duty) requires us to consider how we can positively contribute to the advancement of equality and good relations and demonstrate that we are*

paying 'due regard' in our decision making in the design of policies and in the delivery of services.

Equality Analysis	<i>Please provide a written explanation of the outcome(s) of either conducting an initial or full EA.</i>
<i>The Licensing Service have considered the Equality Act 2010 and due to each application being dealt with on its own merits there is no positive or negative on any of the protected characteristics.</i>	

Assessment of Risk:

The following risks apply to the decision:

Risk / opportunity	Mitigation
None	.

Consultation:

Not applicable

Legal Implications:

Not applicable

Financial Implications:

Not Applicable

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Please include a glossary of terms, abbreviations and acronyms used in this report.

Term	Meaning
DBS	Disclosure and Barring Service
GMP	Greater Manchester Police
GM	Greater Manchester
TfGM	Transport for Greater Manchester