<table>
<thead>
<tr>
<th>Title of the Report</th>
<th>Greater Manchester Working Well Expansion</th>
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<tbody>
<tr>
<td>Date</td>
<td>30 November 2015</td>
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<tr>
<td>Contact Officer</td>
<td>Tracey Flynn – Strategic Planning and Economic Development, Resources and Regulations</td>
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<td>HWB Lead in this area</td>
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### 1. Executive Summary

<table>
<thead>
<tr>
<th>Is this report for?</th>
<th>Information</th>
<th>Discussion</th>
<th>Decision</th>
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<tbody>
<tr>
<td>Why is this report being brought to the Board?</td>
<td>The expansion of Working Well is a central pillar of Greater Manchester’s devolution agreement with Central Government. This report seeks a commitment to support the expansion in Bury and align appropriate priorities that sit under the Health and Wellbeing Board with the Working Well Expansion.</td>
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<td>Please detail which, if any, of the Joint Health and Wellbeing Strategy priorities the report relates to. (See attached Strategy)</td>
<td>Priority 2 &amp; 3</td>
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<tr>
<td>Please detail which, if any, of the Joint Strategic Needs Assessment priorities the report relates to. (See attached JSNA)</td>
<td>Work and Welfare</td>
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<td>Key Actions for the Health and Wellbeing Board to address – what action is needed from the Board and its members? Please state recommendations for action.</td>
<td>Support and align activity with the Working Well Expansion Programme</td>
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What requirement is there for internal
or external communication around this area?

| Assurance and tracking process – Has the report been considered at any other committee meeting of the Council/meeting of the CCG Board/other stakeholders....please provide details. | This activity has been considered and developed via the Greater Manchester Senior Advisory Board for Employment and Skills, Wider Leadership Group and the Greater Manchester Working Well PSR Leads Group |

**2. Introduction / Background**

The Working Well Pilot Programme began in March 2014 and is a high profile co-funded service between GMCA and Whitehall, designed to tackle high levels of workless residents across Greater Manchester. It was designed to demonstrate that the ten GM local authorities can/will work together with providers, local public services and businesses to integrate support in a way that avoids duplication and creates a structured pathway into employment.

The Working Well Annual Report is attached for information.

The principles of the Working Well Expansion are based on learning from the current Working Well Pilot Programme.

The Working Well Expansion programme will change how skills, health and employment services function together, by offering a seamless, co-ordinated and sequenced package of support for eligible workless residents. Evidence from the Working Well Pilot has shown that there are a number of consistent barriers that prevent clients entering employment. Poor mental health is the main barrier with 68% of clients stating mental ill health is the primary reason they are not in employment, whilst 54% cite lack of appropriate skills as the main barrier.

The Working Well expansion will consist of three separate elements:

- Personalised Support Service – Key worker Model
- Mental Health Talking Therapies Service
- Skills for Employment Service

The programme will operate across all the ten local authority areas of Greater Manchester and the contract will be awarded in two areas (or lots)

Lot one – Manchester, Salford Trafford
GMCA and Department for Work & Pensions (DWP) have agreed the following benefit claimant groups to be actively referred to Working Well from Jobcentre Plus:

- A proportion of Jobseekers Allowance (JSA) claimants who have completed the Work Programme.
- JSA claimants who completed the Work Programme at least 1 year previously.
- Employment Support Allowance (ESA) WRAG claimants who have completed the Work Programme (for new Work Programme leavers this referral route will only commence once the current WW Pilot stops taking referrals)
- Lone Parents on Income Support where their youngest child is aged 3 or 4 years
- ESA WRAG claimants who have a 18 or 24 month prognosis following their Work Capability Assessment.
- Individuals who commenced the Work Programme in receipt of Jobseekers Allowance, but were in receipt of Employment Support Allowance on completion.
- In work, Low pay, this cohort will also include clients who are in work but low paid and in receipt of in-work benefits, or are cycling in and out of insecure employment. [This is likely to include Universal Credit claimants subject to in-work conditionality or individuals identified by local health partners as at risk of falling into entrenched worklessness due to their health condition]

Jobcentre Plus will be the exclusive referral agent for the majority of referrals to the programme.

This is a ‘work first’ programme where sustained employment is the primary outcome. Assessments will go further than an individual’s work and skills experience to identify in depth, barriers to employment, including working with the whole family where appropriate.

It is projected that over the course of the programme 50,000 Greater Manchester residents will be referred to the programme. (15,000 in phase 1) It is not clear how many Bury residents will be referred but the numbers will be considerably larger than the current Pilot Programme given the expanded cohort of benefit claimants, potential GP referrals and in-work benefit claimants.

In addition Bury is one of three pilot areas (Manchester, Tameside and Wigan) that will test GP referrals to the Working Well expansion. It is the intention that
this will build upon the work undertaken under Healthier Radcliffe and the Staying Well Team.

### 3. key issues for the Board to Consider

To recognise the strategic importance of the Working Well Expansion Programme and to continue to support the integration of the programme with activity that sits under the Health and Well Being Board and its strategic priorities.

### 4. Recommendations for action

To consider a joint task and finish group that is jointly supported from members of the Bury Employment and Skills Group and the Health and Wellbeing Board to take forward Working Well across multiple work streams and further promote the integration of Health and Employment.

### 5. Financial and legal implications (if any)

If necessary please seek advice from the Council Monitoring Officer Jayne Hammond (J.M.Hammond@bury.gov.uk) or Section 151 Officer Steve Kenyon (S.Kenyon@bury.gov.uk).

There is not an expectation that Greater Manchester Local Authorities will contribute financially to the expansion programme. However each Local Authority has signed a Inter Authority Agreement to mitigate financial risk to the Lead Authority (Trafford Council)


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**Date: updated** 08 January 2016